SMART™
Technologies Inc.
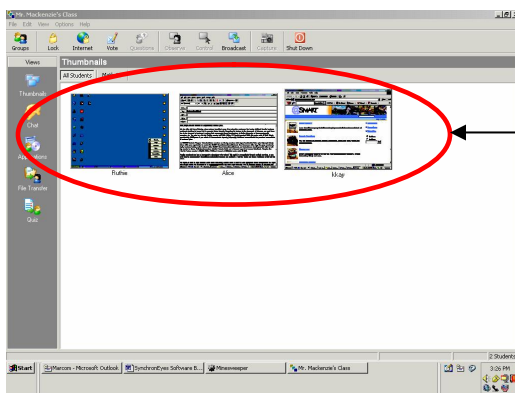
SynchronEyes® Software Basics

SynchronEyes software gives you the power to monitor and guide your students' learning in a computer lab. The intuitive interface helps you observe lab activity and give both whole-class and individual instruction.

Monitoring Class Progress with Thumbnails View

In Thumbnails view, your screen displays a thumbnail image of each student's screen, allowing you to monitor what each member of the class is doing. Customize the size and the arrangement of thumbnails by selecting either **Thumbnail Size** or **Thumbnail Arrangement** from the **View** menu.

Thumbnail images of each connected student's desktop
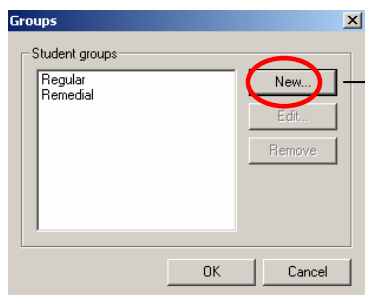
Monitoring a Particular Student

Get a better look at a particular student screen by double-clicking on its thumbnail image. A full-screen image of the student's desktop will be displayed on your monitor. You can also choose to see the screen in a resizable window.
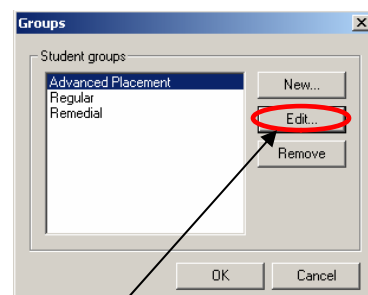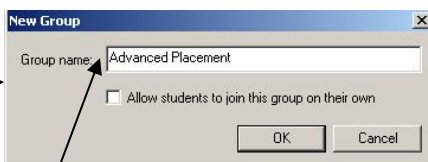
Working with Groups

Tailor your instruction for students of different ages or ability levels by dividing the class into groups. A tab for each group you've created appears at the top of each view, so you can observe the group of your choice, create and distribute tailor-made quizzes and files for each group, and chat with and poll group members about issues of relevance to their work while leaving the rest of the class undisturbed.

To create a group:

1   Select the **Groups** button on the top toolbar.

2   The *Groups* dialog box will appear. Click the **New** button.

3   The *New Group* dialog box will appear. Enter a group name and click the **OK** button. You can add students to the group by clicking the **Groups** button, selecting the name of the group and clicking the **Edit** button.

Enter a name for your new group

Click to add students to group

Broadcasting a Desktop

Explain complicated procedures or give an in-depth presentation by broadcasting your desktop or a student desktop to the class or to a group. You can broadcast the desktop in full-screen mode or as a window. A desktop toolbar enables you to use your mouse to write notes in digital ink and to return to the Thumbnails view at any time.

To broadcast your desktop:

1   From Thumbnails view, select the *All Students* tab or a group tab.

2   Click the **Broadcast** button on the top toolbar. A dialog box will appear.

3   Click **Yes**.

To broadcast a student desktop, select a student thumbnail and follow the procedure above.

Taking Remote Control of a Student Computer

Give direct instruction by remotely controlling a student's computer. Just select a student thumbnail and press the **Control** button on the top toolbar. You'll have sole mouse and keyboard control of the student's computer. You can also choose to share mouse and keyboard control with the student. Whichever option you choose, you can control the student's applications as if they were your own, and write in digital ink on the student's desktop.

Blocking Student Internet Access

Block Internet access for all students or particular students from any view of SynchronEyes software. Select a student or group of students from the Students list and press the **Internet** button on the top toolbar. The Internet block renders the Microsoft® Internet Explorer browser inoperable. When blocked students attempt to open Internet Explorer, a page appears informing them that access to the Internet is restricted. You can block the use of browsers other than Internet Explorer with the blocking applications feature (see below).

Blocking and Launching Applications

Restrict student access to applications from the Applications view by selecting a student or group of students from the Students list, choosing the application you want blocked and pressing the **Block** button on the top toolbar. You can create different lists of restricted applications for different groups. For example, for a group of students who need access to a number of applications to complete an assignment, you may not want to block any applications. For students who are completing a simpler task, you may want to limit applications to those they need to do their work.
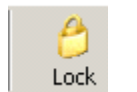
You can automatically launch applications on student computers by selecting the students from the Students list, choosing the application you wish to launch and pressing the **Launch** button on the top toolbar.
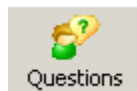
Getting Student Attention

Get your students' attention by disabling mouse and keyboard input. Just press the **Lock** button and student screens will be blacked out with a message reading "Eyes to the front, please." or any other message of your choice.

Answering Student Questions

See and answer written student questions in real time. You can view all student questions simultaneously and send a single response to multiple questions.

1   Click the **Questions** button on the top toolbar. The *Questions* dialog box will appear.

2   Select one or more questions.

3   Click the **Chat** button in the dialog box. The *Answer Question* dialog box will appear on your desktop.

4   Enter your response in the **Message** box and press the **Enter** key on your keyboard.

To carry on an ongoing dialog with students, choose the Chat function by clicking the **Chat** button on the Views toolbar.