

Q3: What support services need to be increased or improved? Why or how?				Q4: Are there support services that you need that Mt SAC does not offer? If so, what are they?
Support Service	Increased	Improved	Why? or How?	
Arise	x		more space	
Tutoring-WIN		x	nicer people	
writing center	x		more space	
writing center	x		more tutors	more help with FASFA
communication		x	talking to the students	
library		x	better computer	
student life		x	more fishing clubs	allow the swimming pool open to the students; better food
				simplify the business bldg
tutoring-marc		x	the tutors suck	
bridget	x		more computer	
				more study rooms
writing center		x	more leniency on late people to appointment	more study rooms
speech center		x		more transportation to campus
tutoring-lac		x	more tutors	
terc center		x	less red tape for students	
				out of country transferring
tutoring-win	x			give breaks for sports
Arise		x	they never help me out but the Polys	

writing center		x	it's not clear, time is limited	
writing center		x	more time, nicer people	
writing center / counseling	x		more helpers there / more understanding counselors	
Arise		x	more better help; Ula very lazy; he's never there as well	
writing center		x	no patience; not that much help	
financial aid		x	they're stupid	
library		x	no change for printing	
seed	x		more jobs	
counseling		x	more counseling, more appointments, more people to offer info	
counseling		x	never appointments	
writing	x		more tutors	
student service		x	front desk people at info	
printing				
counseling		x		
writing center		x	nicer people	
health center		x	they did not want to help me	
writing center / student life		x	no help / to wild in there	
writing center		x	not clear	
tutoring-WIN / writing center		x	more help / people suck	
tutoring-WIN		x	she needs to help everybody	
arise		x	better counselor	
admissions	x		staff is rude and misinformed	
counseling	x		more counselors	free food
counseling	x		more counselors	
counseling		x	better appointment for students	

library / admission	x	x	more single rooms / better level of student workers	
health center		x		
tutoring / support program		x	more promoting	more ethnic rooms for students
tech lab / writing center		x	more space / improve customer service	
writing center		x	more tutors	
aspire		x	customer service, skill base knowledge	
writing center / health center		x	more tutors / better treatment	
all			advertising	
aspire		x	needs more events, workshops, field trips, counselors	
dsps	x		more tutors; longer hours of operation	
tutoring-marc			more tutors; better space	
financial aid	x		there needs to be more people to help other students; always a long line	
aspire / arise			not staffed; more funding, diversity & publicity / other ethnic groups don't feel included, such as culture night	
student life / library		x	provide more facilities that have resources for studying / noisy; improve wifi	
tutoring-marc		x	the tutors seemed rushed and unknowledgable	
library computer/printer		x	sometimes there are long lines	

tutoring-marc		x	better tutoring system; I always feel rushed when asking for help	
dream			more advertisement	
counseling		x	there needs to be more time slots available	
library		x	if possible it would be great to have a seconf floor for more space; students use the library a lot	
writing center / tutoring- marc	x	x	staff needs to work more with students / staff don't have good attitude	
library	x		more computers	
dream		x	needs to stay put instead of moving it around	more minority programs here for students
arise		x	needs bigger building	
bridge		x	less workshops	
library		x	new and bigger library	better wellness center
library / counseling		x	better wifi / shorter time for counselors	
ATC		x	needs to open a little later	the business program; improvement in the building
				transportation for field trips
library		x	improve wifi	more student activities
book store		x	more books	
				more quiet services
gym		x	signing up late but still pay the full amount	more quiet services

health center	x		advocating their services	
book store	x		cheaper books	
International	x		needs more workers to help students	more political science classes
student service		x	more sanitation & AC	
tutoring-WIN		x	need more computer because there's a lot of students	
tutoring-WIN	x		more tutor for day subjects	
international		x	to help better student from other country	for programs to let people know about their services
tutoring			more out going tutors	more clubs
arise	x		space and tutoring services	more clubs and student activities
tutoring services		x	more honors for tutors	
bldg 28		x	improve wifi	more student activities
tutors		x	only know basic math but not advance math	
tutoring center		x	more tutors; white board tutoring system not efficient	in class tutors to improve class progress
library		x	computers are full due to students plaing games; rules should be enforced	
library / writing center		x	more computers & better wifi / never help with specific needs	
writing center		x	wait time too long; too many regulations to print and use computers	

aspire / writing center		x	need to advertise better / walk-ins need to be brought back	
counseling / library		x	bad counselor advise; gave wrong direction / hard to find seats; computer wait time is long	no LGBTQ center; free printing for low income students
writing center		x	workers are good; wait time is too long; more tutors needed	advertise more services that are on campus
health / tutoring		x	service needs to be improved; too long; a lot of paperwork / basic math & science; no advanced courses & text books	
library / language lab		x	keep quiet / close later	transfer center only serve undergrad; need to serve all people/transfer professional institute
writing center		x	quality of tutoring no helpful	parking services for students
writing center	x		more tutors to help	
veterans		x	more funding	
arise		x	more space	create position of sport psychologist
dsps		x	more hours on weekends	actual poly club
writing center		x	actual help; nicer people	more help with electronics
counseling	x		scheduling	
STEM	x		need more tutors	

tutoring-LAC	x		tutors	
writing center		x	did not get help from tutoring	free food club
financial aid		x	services	translation with english
counselors	x		more counselors	
financial aid / counseling		x	better attitude / better services	
Aces		x	more counselors	poly club
				parking for students
writing center	x	x		more tutors
tutoring-marc	x	x	wait time needs to be improved; tutors attitude aren't friendly	
tutoring-marc	x	x	have more tutors	