

WINTER 2022
Cleared4/Vaccination Q&A

12/2/2021

Questions	Answers
1. My class only meets one time on campus for a final, do I still need to be vaccinated?	Yes, your course will be recognized as an in-person class and if your vaccine records are not loaded into Cleared4, you will be dropped.
2. When will I be dropped?	There are rolling drop dates for those who enroll later. Dec. 10, Dec. 17, Jan. 3
3. How do I get a Cleared4 account?	New Winter students will receive their Cleared4 account via student email in the portal. This is different from the Canvas inbox. Please wait 48 hours after registering to receive this. All Fall students who had a Cleared4 account will retain their information.
4. I can't open my student email from the portal.	Often times there is a conflict on a device if you have a personal Gmail account. Our tip is to open an "incognito" or "privacy" mode in the browser. Then sign in to your portal as usual.
5. When the campus is closed, can I still register for classes?	Yes, the online registration system will continue to accept new enrollments.
6. What is Drop for Nonpayment?	Students who have not paid their fees or have not applied for a fee waiver or a Pell grant will be dropped from classes for non-payment. Deadline is December 10 at 8pm.
7. What about for Spring?	Spring Semester will proceed under the same guidelines for Winter Intersession. Any student taking a course that meets even once on campus must be vaccinated and submitted into Cleared4. – However, Spring new or returning student will not have Cleared4 account set up until AFTER they enroll in Spring classes.
8. Can I add a class when Winter intersession starts?	The first day of winter classes is Monday, January 3, 2022. Students wishing to add in person classes will need to obtain an add code from the instructor to add the course and upload vaccination information immediately.
9. I got my booster, can I add that to Cleared4?	Yes, the Cleared4 program has been reconfigured to accept information about any dose: first, second, or third (booster.)

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10. When am I considered fully vaccinated?	It is 14 days after your second dose.
11. What happens if a student feels sick or has a positive COVID test?	Students feeling sick should NOT come to school and if sick on campus, should immediately return home. Students should immediately complete an online form at https://www.mtsac.edu/health/covidscreen.html/ Someone representing the college (contact tracer) will contact the student to provide further direction. *For medical advice please reach out to Student Health (909) 274-4400 or your Medical Provider.
12. What is in the email from CLEARED 4? (Sender: noreply@cleared4work.com)	The initial CLEARED4 email or text message states, "Welcome to CLEARED4 at Mt. San Antonio College." In it, they will find a unique URL link that signs into their personal account. It is not to be shared. Students will either upload a photo of their vaccination card by using the built in camera function or select a photo taken earlier. The system will not accept a PDF or "live photo" as some Apple devices can default to. Student can also give permission to CLEARED4 to access their medical records from their medical provider. If students do not have their vaccination records, they can also search the California Department of Public Health records to locate their proof of vaccination. https://myvaccinerecord.cdph.ca.gov/
13. Will free COVID vaccinations be available on campus?	Yes, please see https://tinyurl.com/mtsacvax for vaccine clinic updates. There are clinics scheduled every Wednesday until Dec 8 th .
14. How can I file for a vaccine exemption?	There are forms and more information available on this page: www.mtsac.edu/covid19/student-resources.html
15. I am an international student, is my vaccine accepted?	There are 9 approved vaccines by WHO. These will be accepted. Moderna, Pfizer, Janssen, AstraZeneca, Covishield, Covaxin, Sinopharm(vero cells), CoronaVac. See https://covid19.trackvaccines.org/agency/who/