1. Assessment Plan - Three Column



PIE - Student Services: International Students: Admissions Unit

2. Where We Are Now: Year at a Glance

2020-21

Contact Person: Patricia Montoya

Email/Extension: pmontoya@mtsac.edu/5571

Summary of Notable Achievements: Even as a result of COVID, our program continued to assist students all around the world. The creation of a virtual front desk facilitated the availability of staff to meet with students and answer questions. The International Student Center along with the Admissions International Students unit worked together to support student access and success. The team collaborated to meet the goals of the program, department and campus.

Program Planning for Retention and Success: The International Student Program - Admissions Unit has been actively supporting students who remained in the US and who are abroad. Support was given to students via our virtual front desk, zoom meetings, emails and phone calls. Actively worked with students to make sure they were in compliance and were adhering to SEVP/SEVIS guidelines as they pertain to F1 Student Visas. Collaboration with ISP - International Student Programming.

External and Internal Conditions Analysis: Federal Mandates to SEVP - Student Exchange Visitor Program

Delay of response by SEVP regarding OPT (Optional Practical Training), and approval for Economic Hardship

Consulate and Embassy closures

Critical Decisions Made by Unit: Administrative support to allowed us to continue to have student assistants even as we worked remotely. The approval allowed the program to continue to assist students in a remote environment. Access to a "DSO - Designated School Official" allowed students to gain quick access to staff and address critical questions and issues.

Contributors to the Report: Patricia Montoya & International Student Program

Related Documents:

6 F1 ISP Cabinet Report June 22 2021 (1).pdf

F1 ISP Cabinet Report March 23 2021.pptx

F1 ISP Cabinet Report Dec 2020.pptx

Broadcast Message 2104-05 ICE Continues March 2020

Guidance for the 2021-22 Academic Year.pdf

Mt. San Antonio College. Accrediation Ltr.pdf

I-17 Form.2021.pdf

edits.pdf

pay.gov.pdf

International Student Program.pptm

Unit Goals

Resources Needed

1. Where We Make an Impact: Closing the Loop on Goals and Resources

Unit Goals

Resources Needed

1. Where We Make an Impact: Closing the Loop on Goals and Resources

Summer Institute - Implement a three week summer program for F-1 students focusing on academic, social, International Student Specialist and personal enhancement. Need to (Designated School Official) promote dates early to encourage summer growth

Status: Active

Goal Year(s): 2018-19, 2019-20, 2020- temporary/hourly employees.

21, 2021-22

Goal Entered: 03/22/2018

Improved Staffing: Hiring of an

Request - No Funding Requested -

Lead: Patricia Montoya

Type of Request: STAFFING: Requests for permanent employee positions or

Planning Unit Priority: High Related Documents:

17-18 Success Data.pdf

Improved Knowledge: Training on **Federal Regulations that affect**

International F-1 Students. - We have workshops and meetings had many changes and updates on federal regulations affecting international students. It is critical that we stay abreast of these changes. In order to stay updated with these changes, staff will need to attend meetings, workshops, and conferences.

Trend across the nation is that enrollment is down due to changes affecting issuance of students visas. By staying abreast of the latest federal changes, we will be better prepared to work on increasing enrollment.

COVID has brought a lot of federal changes affecting the admissions of F-1 Students. Critical that our program attend any meetings, webinars and training

Status: Active

Goal Year(s): 2017-18, 2018-19, 2019-

20, 2020-21, 2021-22 **Goal Entered:** 01/01/2018

Request - No Funding Requested -

Attendance at conferences. **Describe Plans & Activities Supported (Justification of Need):**

Continued attendance at conferences, workshops and

meetings.

Lead: Patricia Montoya

What would success look like and how would you measure it?: Staying

informed of federal changes. Type of Request: PROFESSIONAL & ORGANIZATION DEVELOPMENT (POD): Requests that provide professional learning opportunities for Mt. SAC employees.

Planning Unit Priority: High

Unit Goals

Resources Needed

1. Where We Make an Impact: Closing the Loop on Goals and Resources

Improve Graduation Statics: Mt San Antonio College degree and transfer outcomes for International Students

- A large percentage of international students who attend Mt. SAC do not obtain a degree. Many students transfer after two years. The goal is to This goal will be accomplished by work increase the number of graduates from Mt. SAC. For the 2020-2021 academic year, we Alumni and the International had 54 students petition for graduation and of those 54, 16 students participated in the 75 Commencement ceremony. An F-1 Student Graduate Exit Form was created. Students have been completing this form which is allow us transfer process and deadlines. to track this information. With the arrival of the new Director of International, goal is to work on

Status: Active

obtaining alumni.

Goal Year(s): 2017-18, 2018-19, 2019- Darren Grosch

20, 2020-21, 2021-22 **Goal Entered:** 01/01/2018

Request - No Funding Requested -

Workshops

Recognition Ceremony

Describe Plans & Activities Supported (Justification of Need):

working with the Transfer Center and Mt. SAC International Student Student Counselor. Alumni could provide their experiences and benefits about obtaining a degree. Working with the Transfer Center will provide information about the The International Student Counselor will provide information and assist with the development of an Educational Plan. Lead: Patricia Montoya

Allen Wang

What would success look like and how would you measure it?: Increase

the number of students obtaining degrees and not just transferring. Type of Request: MARKETING: Requests for services in the areas of graphic design, news, and photography, posting information,

Planning Unit Priority: High

SEVIS (Student Exchange and Visitor Information System) Re-certification

- Successful SEVIS re-certification.

Status: Active

Request - No Funding Requested -

communication and social media.

Successful submissions of Mt. SAC's SEVIS Recertification. It is critical that questions are answered and that the

recertification is submitted

Resources Needed

1. Where We Make an Impact: Closing the Loop on Goals and Resources

Goal Year(s): 2017-18, 2018-19, 2020-

21, 2021-22

Goal Entered: 08/13/2021

on time prior to the deadline.

Describe Plans & Activities Supported (Justification of Need):

Successful submissions of Mt. SAC's SEVIS Recertification. It is critical that questions are answered and that the recertification is submitted on time prior to the deadline. Recertification happens every 2 years.

Lead: As the PDSO (Primary Designated School Official) I am the main person of contact for SEVP (Student Exchange and Visitor Program).

Filing for recertification consists of two essential actions the PDSO must take in prompt sequence. First, the PDSO must complete the recertification petition in SEVIS. The personal SEVIS account of the PDSO at the main instructional site (i.e., campus, in current regulation) must be used to submit for recertification in SEVIS. Second, the PDSO must upload the complete recertification filing (i.e., signed Form I-17, "Petition for Approval of School for Attendance by Nonimmigrant Student," and other supporting documentation) via SEVIS.

What would success look like and how would you measure it?:

Successful recertification means that Mt. San Antonio is able to continue to accept international students

Type of Request: OTHER OPERATING EXPENSES AND SERVICES: Requests for contracted, legal/ audit, personal/ consultant, rent/ leases, repairs/

Unit Goals Resources Needed

1. Where We Make an Impact: Closing the Loop on Goals and Resources

maintenance, and other misc. services. May also include request for travel and conference that does not require the assistance of POD. **Planning Unit Priority:** High

Total Funding Requested: 0

Increase the number of "completed" **applicants.** - Increase the number of "Completed" applicants. Students often submit an incomplete applications. Staff often do not follow up with a student unless an issue arises or after the deadline has passed. Need to determine why students are not completing their applications. Goal is to have staff follow up with students as soon as an incomplete application is submitted. The last few years we have seen a decline in applicants, particularly after COVID hit. Consulates and embassies closed through out the world making it difficult for students to obtain a visa.

Plan to aggressively work with students to encourage students to apply to the campus as we continue to monitor the opening of consulates and embassies. Staff are setting up zoom meetings to facilitate the process as well as answer any questions.

Status: Active

Goal Year(s): 2018-19, 2020-21, 2021-

22

Goal Entered: 08/01/2021