

# Spring 2020 COVID-19 Data Story

Spring 2020 ... just three weeks into the semester, our nation was overcome by a pandemic, requiring the college to adjust all instruction and support services to a mandated online/virtual environment. What happened to the students enrolled in Spring 2020?



# Withdrew from all their spring 2020 classes

*This represents a 14% increase compared to spring 2019 and spring 2018*

## Who Were They?

**79%**  
Enrolled in at Least 1 Credit Unit

**21%**  
Withdrew From All Units

**Gender**

**47% female**

**51% male**

**Average Age**

**25 yrs old**

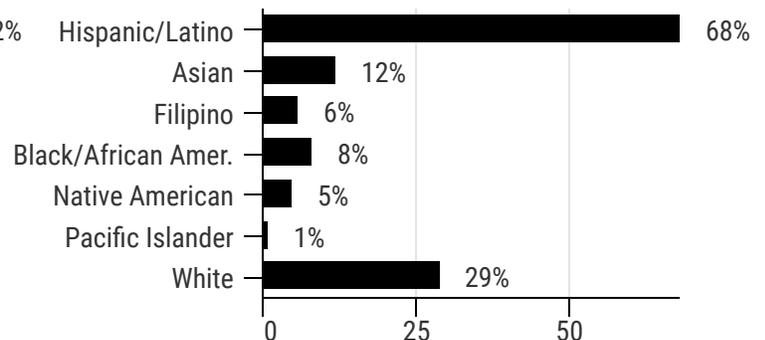
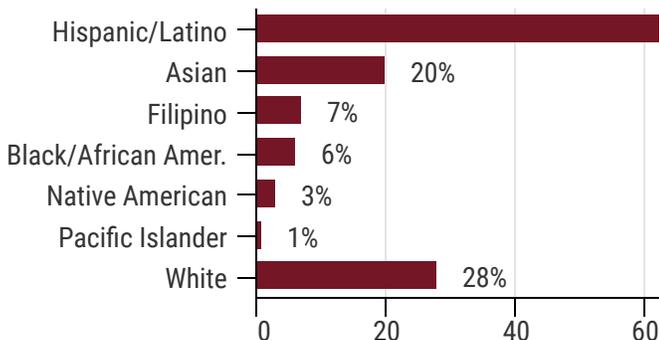
**27 yrs old**

**Overall GPA Below 2.0**

**11%**

**21%**

### Race/Ethnicity



# Spring 2020 Student Enrollment by Demographics

Percentage of Students Within Each Category That Withdrew From All Classes

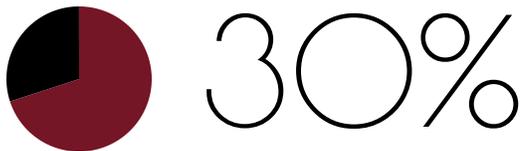
## 1st Generation College Students



## Receiving Need Based Aid



## Foster Youth



## Students with Disabilities



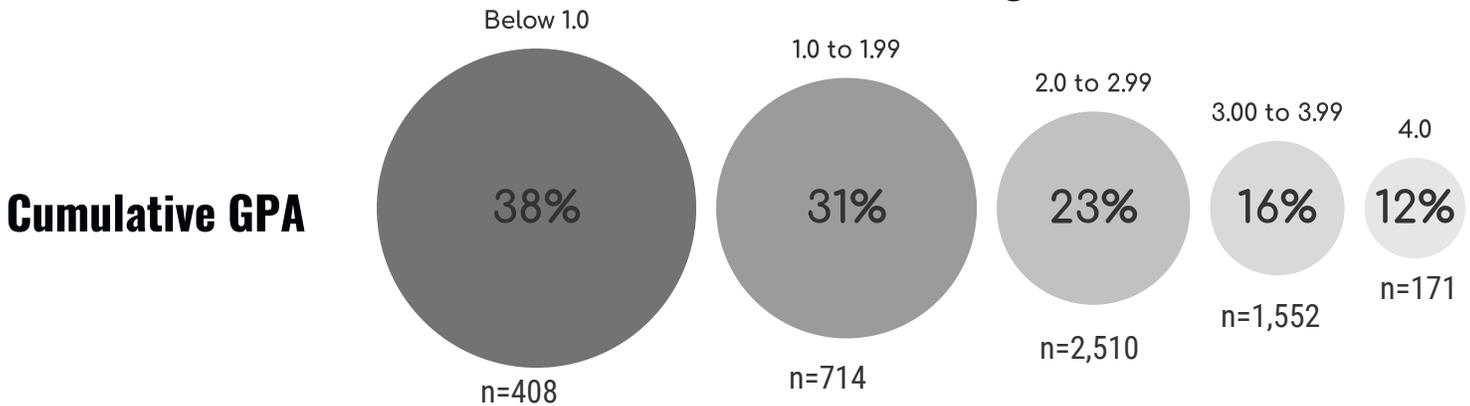
## Military Veterans



## AB540 Students (Dreamers)

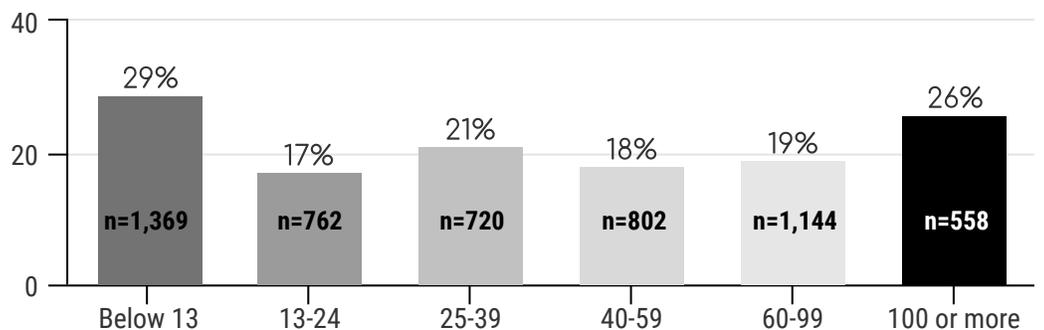


## Prior Academic Standing



38% of the students who began the term with less than an overall GPA of 1.0 withdrew from all of their classes. Only 12% of the highest GPA students withdrew from all of their courses.

## Total Units Earned

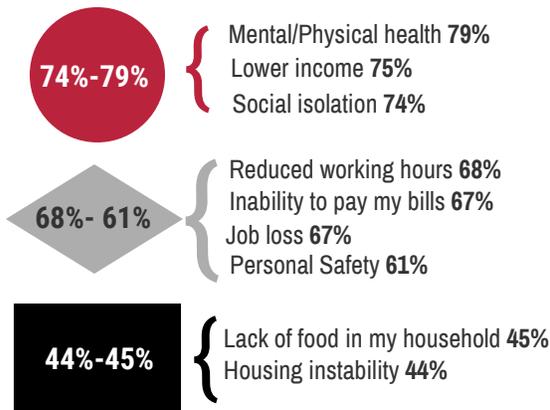


The students who began the term with least number of units and the most units earned overall had the highest rates of withdrawing from all of their classes.

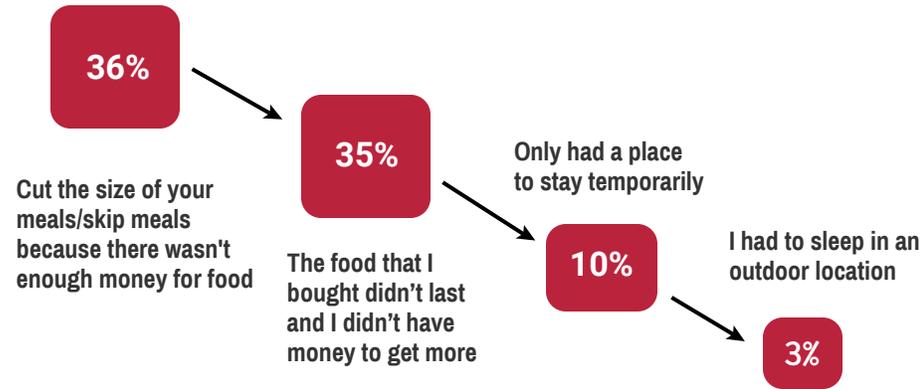
# COVID-19 Student Survey Highlights

The student survey consisted of 42 items, including multiple-choice and open-ended questions. The survey asked students for feedback on their online learning experience, their financial, housing and health situations, and their awareness of Mt. SAC resources. The survey was sent to all Mt. SAC spring 2020 students. A total of 27,763 students received an invitation to complete the survey and 2,828 students responded, for a response rate of 10.2%.

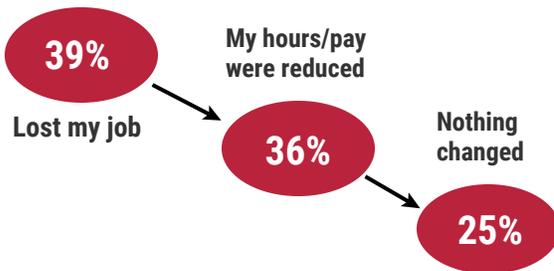
## Concerns Identified By Students



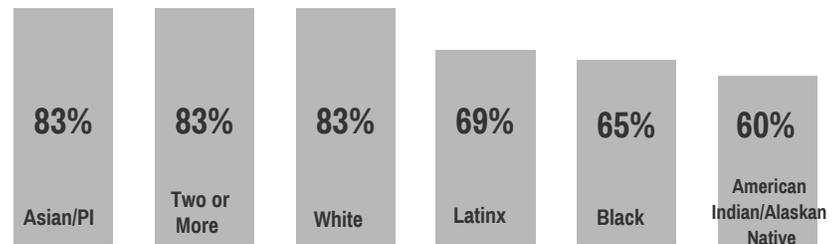
## Food And Housing Insecurities



## Working Students After COVID-19



## Owns a Computer, Laptop, or Tablet Ethnicity By Percent



## Students On COVID-19's Impact On Their Lives

"Not actually learning anything since it is hard to retain information when the lectures are not face-to-face. Instead of learning, I am simply just finishing assignments before their due dates. This concerns me, as I am going to need this information in future classes."

"Academically, my professors expressing their compassion and understanding has gone the best during this difficult time. It's nice to know that they are trying as hard as possible to stay connected and make class as interesting as possible on Zoom. Also, their ability to be more lenient during this time is super helpful because of the stress and anxiety that I have been feeling lately."

"Life is busier. Trying [to] balance care for [my] child and [my] mental stability with school and work [is] becoming increasingly difficult. Finding it harder and harder to focus [on] school work."

"I don't have a space in my house [that] I can use for learning, studying and homework without constantly being interrupted by my four children of different ages at different times."

"I am a caregiver for an elder parent who requires much of my time to manage their healthcare. Because of COVID-19, my duties have increased exponentially and it is a hardship to balance life care with school work."

"The best thing that has happened is that my professors are very conscious of the situation we are in and try their best to help us. I feel more confident using technology and I am not as afraid as I used to be about doing my work online."

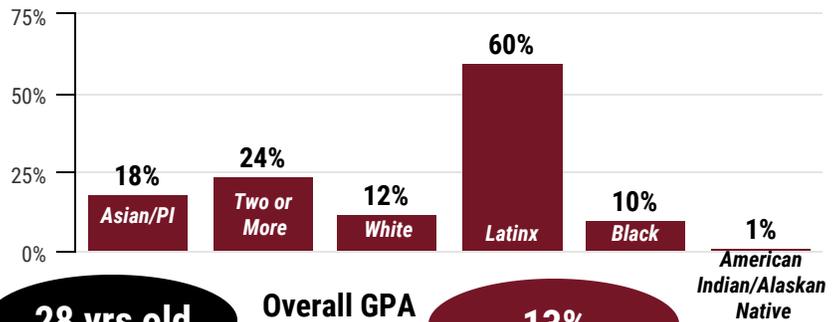


## Interventions

### Loaner Technology

**1,344**

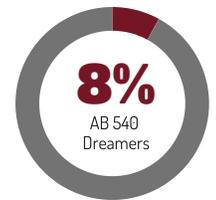
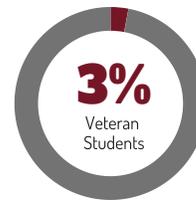
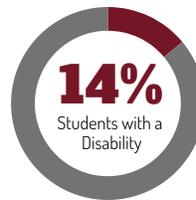
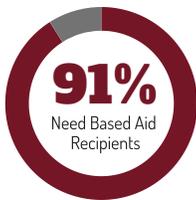
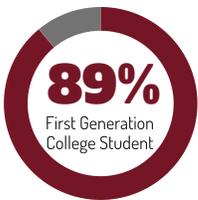
Students were loaned either a laptop and/or a hotspot during spring 2020



Gender **63% female**

Mean Age **28 yrs old**

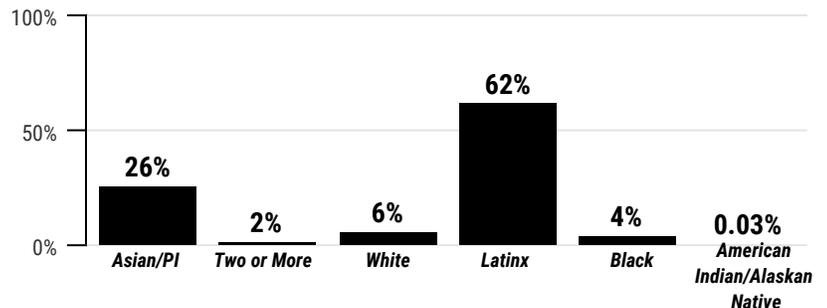
Overall GPA Below 2.0 **13%**



### Mountie Fresh Pantry

**1,027**

Students preregistered for the Mountie Fresh Food Pantry during spring 2020



### Online Tutoring

**1,764**

Students received tutoring post all virtual instruction

Stem Center  
Noncredit Lab Language Lab  
**Writing Center**  
Design Lab TERC ASAC WIN  
Sign Speech Success Center  
EOPS Tutoring  
Health Careers Resource Center



### Online Counseling

**1,546**

Students attended virtual counseling appointments



**3,150**

Virtual appointments conducted post transition to all virtual instruction (3/20/2020)