

TOP 10 IT ISSUES 2016

The 2016 EDUCAUSE Top 10 IT Issues offer a clear plan for today's changing landscape: divest, reinvest, and differentiate.

DIVEST Moving away from methods whose effectiveness is waning and adopting practices that better fit that new world

#5 ISSUE

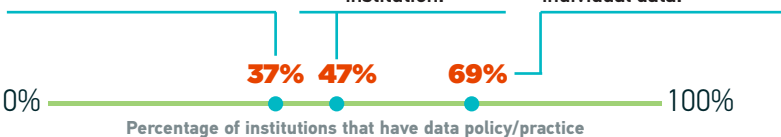
INSTITUTIONAL DATA MANAGEMENT

Improving the management of institutional data through data standards, integration, protection, and governance

Our data are standardized to support comparisons across areas across institutions.

Our data are standardized to support comparisons across areas within the institution.

We have policies that specify rights and privileges regarding access to institutional and individual data.



#8 ISSUE ENTERPRISE APPLICATION INTEGRATIONS

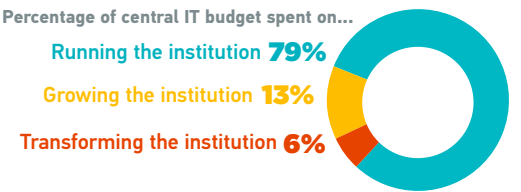
Integrating enterprise applications and services to deliver systems, services, processes, and analytics that are scalable and constituent centered



IT FUNDING MODELS

#6 ISSUE

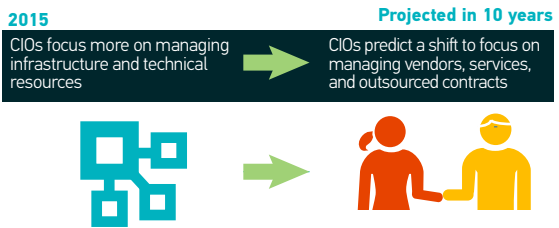
Developing IT funding models that sustain core services, support innovation, and facilitate growth



IT ORGANIZATIONAL DEVELOPMENT

#9 ISSUE

Creating IT organizational structures, staff roles, and staff development strategies that are flexible enough to support innovation and accommodate ongoing changes in higher education, IT service delivery, technology, analytics, and so forth



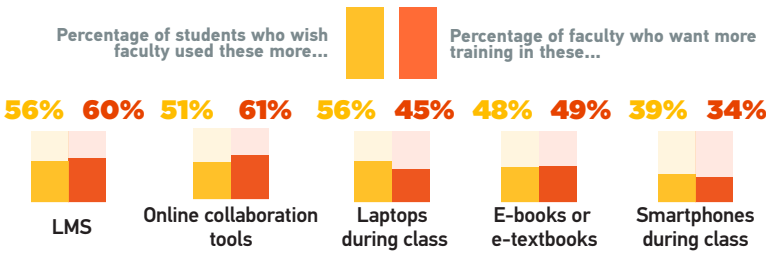
DIFFERENTIATE

Identifying areas where standardized IT practices versus specialized IT practices add value to the institution

OPTIMIZING EDUCATIONAL TECHNOLOGY

#2 ISSUE

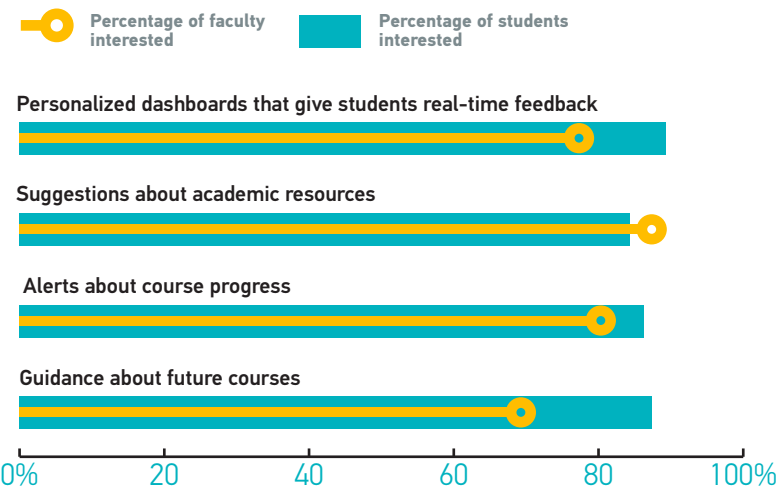
Collaborating with faculty and academic leadership to understand and support innovations and changes in education and to optimize the use of technology in teaching and learning, including understanding the appropriate level of technology to use



STUDENT SUCCESS TECHNOLOGIES

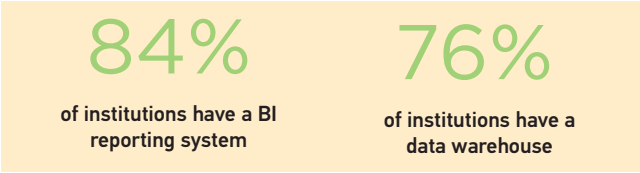
#3 ISSUE

Improving student outcomes through an institutional approach that strategically leverages technology

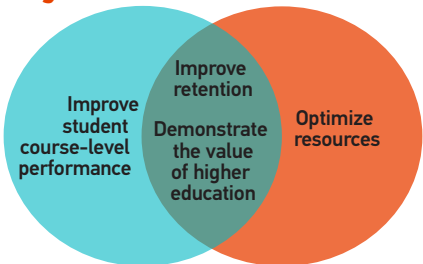


#7 ISSUE BI AND ANALYTICS

Developing effective methods for business intelligence, reporting, and analytics to ensure they are relevant to institutional priorities and decision making and can be easily accessed and used by administrators, faculty, and students



Two of the top 3 factors for investing in learning analytics and institutional analytics overlap



E-LEARNING AND ONLINE EDUCATION

#10 ISSUE

Providing scalable and well-resourced e-learning services, facilities, and staff to support increased access to and expansion of online education

