

BOGW Update

August 16, 2016

Many of the issues and limitations with Ellucian's BOG Loss functionality were not discovered until it was in Production. Thus far, we have encountered the following issues and concerns with the BOG Loss functionality (or lack there of):

- New students with any prior non credit enrollment are receiving false edits for BOG Loss. The process can't distinguish NC from CR courses, therefore it would evaluate the student as ineligible for the BOG fee waiver.
- Students with less than 12 units completed at Mt SAC are also being evaluated as ineligible for the BOG fee waiver due to the Academic Standing fields being null.
- Students with Academic Probation standing for Winter 2016 are also receiving false edits for BOG Loss. Because this student group has Academic Probation standing for Winter 2016, they are on Continued Academic Probation standing for Spring 2016, making them ineligible for BOG fall 2016.
- Students who have not enrolled for 2 or more primary terms and are returning to Mt SAC on Continued Academic Probation standing are being processed as not eligible for the BOG fee waiver. The BOG Loss functionality doesn't recognize students sitting out 2 or more primary terms to regain BOG eligibility in accordance with the BOG Loss policy.
- It doesn't recognize consecutive primary terms of academic probation standing. According to Sara Corbisiero with Ellucian, we are required to check all Probation Standing statuses that represent 2 consecutive primary terms of Academic Probation standing in the RVBPROB setup form. Any students with these Probation Standing boxes checked are being processed as ineligible for the BOG fee waiver. Currently, Counseling Department doesn't have a status (Academic Standing, Progress Evaluation or Combined Standing) that identifies this student population (students on academic probation for 2 consecutive primary terms).

We continue to work closely with the IT Team to correct and override many of the BOG Loss discrepancies and have plan to regroup for a permanent solutions after the fall start. Our highest priority this week is to reach out to the 222 BOG Loss students who are enrolled for the Fall term and encourage them to submit a BOG Loss appeal by Wednesday. Of the 222 students, Financial Aid staff members have called 125 students. Special Programs are assisting with the outreach effort for 97 students. Additionally, a text message was sent to these students last Friday encouraging them to submit an appeal by Wednesday.

In summary, we are dealing with inconsistent/null student academic standing data, and the faulty/narrow design of the BOG Loss functionality, not giving the user flexibility to customize setup (i.e. override). We will keep you updated as additional information or development become available.