



Ellucian Tools Presentation to President's Cabinet

May 5, 2026

What potential enhancements can
Ellucian tools provide here at Mt. SAC?



Ellucian Live April 19 – 22, 2026

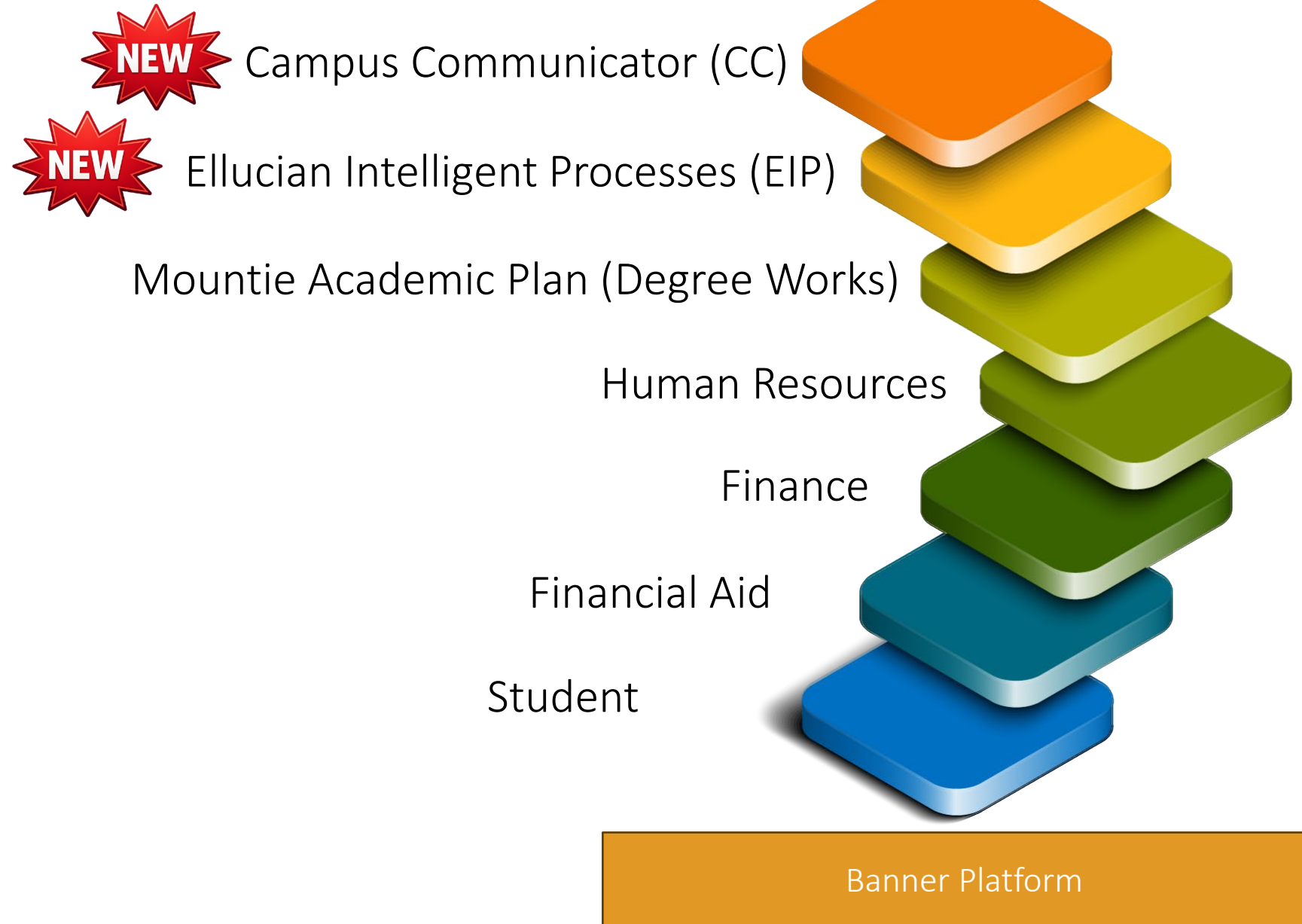
Ellucian Live 2026

Advancing Infinite Possibilities



What's New & What's Next

Ellucian's Technology Stack



Ellucian Intelligent Processes

Automated Workflows



1. Guides users through step-by-step tasks via the Portal
2. Alternative to Mt. SAC customizations (A.K.A. local modifications)
3. Improves data accuracy, efficiency, equity, and student experience
4. Scales workflows and forms across A&R, Counseling, HR, and Finance

Campus Communicator

Targeted Communications



1. Replaces Banner-generated email
2. Centralizes communications, reducing duplicate/conflicting messages
3. Delivers timely, targeted, and personalized messages via email, text, and/or push
4. Tracks delivery, opens, and engagement
5. Automates high-volume notifications (registration, waitlists, SAP, reminders)
6. Improves student onboarding and milestone communications



Current Challenge

Global HED Trends Report show

65%

of students said dealing with administrative tasks is so complex that it cuts into study time.



Getting Aligned with EIP

Your Goals

- Improve equitable student access and onboarding, so students know what to do and when
- Increase enrollment, persistence, and completion
- Modernize systems and practices

Your Challenges

- Students' confusion and missed steps in campus processes
- Decentralized processes and inefficiencies slow students down and create internal bottlenecks
- Growing technical debt

Your Vision

Students move through clear, connected tasks and processes that...

- Remove friction
- Save them time
- Improve engagement to enable student success at every step.



Ellucian Intelligent Processes

- Clear Paths
- Fewer Barriers
- More Students Succeeding



Campus Communicator

- Engage with students with the right message at the right time
- Continuously monitor messaging for campaign improvement





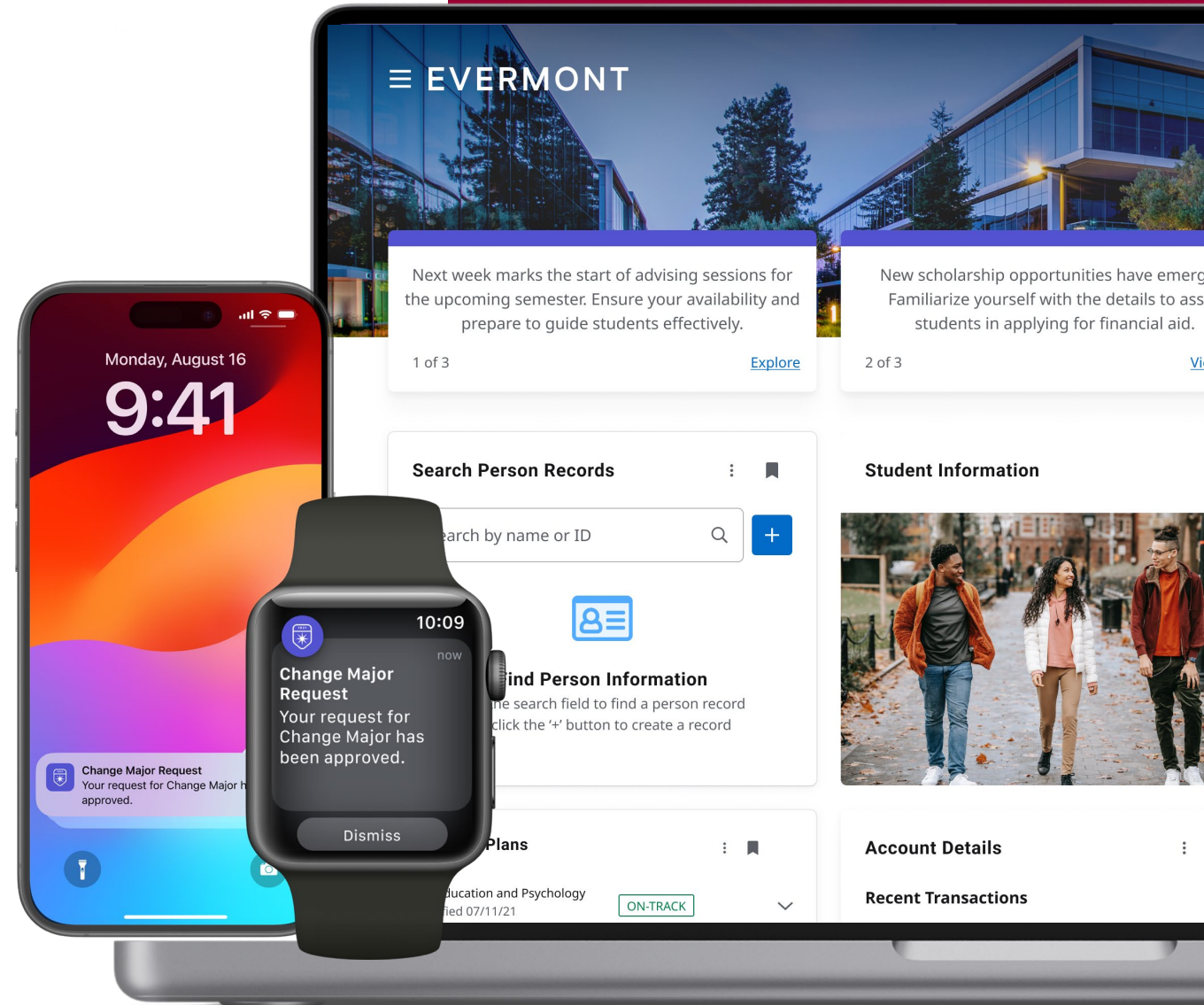
Business Process Automation

Automate tasks, holds, and approvals

Personalize messaging. Engage your audience and drive action with targeted communications.

Eliminate email clutter. Get relevant information right to your dashboard with push notifications.

Reduce errors. Improve data synchronization between multiple systems.





Student Financial Success

- Access and clarity change outcomes.
- Simplification drives equity and outcomes.
- Personalization strengthens engagement and persistence.



70% of students
confused by
award letter

Financial uncertainty is the #1
barrier to increasing higher
education enrollment and
retention



Current Welcome Letter

Date: April 28, 2026 05:30pm

From: StudentInfo@mtsac.edu

Subject: Welcome to Mt. San Antonio College

To: mXXXXXXXXXXXX@yXXXXXo.com

MXXXXX FXXXXX Welcome to Mt. San Antonio College (Mt. SAC)!

Congratulations!
We're excited to officially welcome you to Mt. SAC. Your acceptance marks the beginning of an incredible journey, and we're thrilled to have you join our vibrant community, a community that's deeply committed to your success.

Important Information to Save
Keep this message handy-It includes key details for your enrollment:

- Term Applied For: 202610
- Mt. SAC Username: mXXXXXXXX
- Student ID Number: AXXXXXXXX

Your 6 Steps to Enrollment:

Step 1: Set Up Your Mt. SAC Student Account
Your student account gives you access to your Student Portal, registration, grades, fees, and more.

- New students:** Create your account [here](#)
- Returning students:** Use the same link as New Students to reactivate your account
- Need help?** Watch [this video](#) for guided support on setting up/claiming your account. For password support and additional resources visit, [Student Technology Support](#).

Step 2: Complete the Assessment Questionnaire (AQ)
This quick online form helps us recommend the best English and math courses for you. Find it on your **Student Portal homepage** under "**Assessment Questionnaire**."

Step 3: Take the New Student Online Orientation
This required **orientation** is available on your Student Portal under "**Orientation**." Learn about:

- Campus life and what to expect; Special programs and Student Services available to you
- Educational planning and transfer options; Important policies, safety information, and more

Step 4: Check Your Registration Appointment
Once Steps 1-3 are complete, your assigned registration appointment date & time will be posted on your Student Portal one week before registration begins. Summer 2026 registration begins on 22-JUN-2026. To find it:

- Log Into your Student Portal
- Go to **Student Self-Service → Registration → #8 Registration Appointment/Hold**
- Click "**Registration Notices**" (top right) → See "**Time Tickets**"-This is your assigned registration date
 - Returning students:** Check for any holds under #8 that may prevent your registration

Step 5: Complete a MAP (Mountie Academic Plan)
Create your academic plan in a MAP Session or with a counselor to make the most of your college experience. You'll explore:

- First-semester planning and goal setting
- Degree, certificate, and transfer to the university options

[Sign up for a MAP Session](#) Questions? Call Counseling at [\[909\] 274-4380](tel:9092744380) or visit Counseling in the Student Services Center (Building 9B, 2nd floor).

Step 6: Apply for Financial Aid 75% of Mt. SAC students receive financial aid-don't miss out!
Apply at **Free Application for Federal Student Aid [FAFSA]** or through the California Dream Act [\[CADAA\]](#). **School Code:** 001245 Need help? Contact Financial Aid at [\[909\] 274-4357](tel:9092744357) or visit the Student Services Center (Building 9B, 2nd floor)

After completing the previous steps, you can register for classes online through the Student Portal during and after your assigned registration appointment (see Step 4). [Watch the video for guidance](#), use the [Schedule of Classes](#) to search for courses, and pay fees at registration via Student Self-Service → #25 Pay Fees.

We're Here for You!
The **High School Outreach Department** is available to answer questions and help you navigate the Student Portal, understand your next steps, or walk you through the process. **Contact us at** outreach@mtsac.edu

About Your Fees. Based on your application, you currently qualify as a Calif Res - Out of District.

- California residents** pay lower in-state tuition rates.
- If you're listed as a Non-California Resident and believe it's incorrect, watch for an email from Admissions & Records with steps to request residency reclassification ? it could lower your tuition.

We Believe in You. We're excited to be part of your educational journey! Connect to student support services, make counseling appointments, find a study buddy, apply for jobs, and more by downloading the [Navigate Student app](#).

Warmest congratulations and welcome,
Dr. George Bradshaw
Dean of Enrollment Management
Mt. San Antonio College

MEETS Good Standing
June 13, 2024
Student ID: 100000
Effective for Fall 2022

Your Satisfactory Academic Progress (SAP) Status:

MEETS STANDARDS

Good News! Keep up the great work. We checked your Satisfactory Academic Progress (SAP) after your Fall 2022 classes and as of today, you meet the required standards. View Citrus College's Satisfactory Academic Progress (SAP) standards for more information. Check out your progress below.

*Your SAP evaluation includes ALL courses and grades (ex: A, B, F, W, FW, EW) currently posted on your Citrus College record.

YOUR SAP PROGRESS DETAILS

GPA

Your Current GPA: 2.5

You are meeting this requirement

You must maintain a minimum cumulative 2.0 grade point average (GPA).

Completion Rate

Your Completion Rate: 75%

You are meeting this requirement

You must complete 67% or more of all cumulative units attempted.

Your Completed Units: 75

Your Attempted Units: 100

Maximum Units Allowed

Your Timeframe: 50%

You are meeting this requirement

Take the necessary classes for your degree or certificate and do not complete more than 150% of the required units. Taking classes not applicable to your degree or certificate may lead to the loss of financial aid eligibility.

Your Attempted Units: 50

Maximum Number of Units Allowed: 100

ADDITIONAL INFORMATION

What is satisfactory academic progress?

How do I prepare for a financial aid appeal?

Who qualifies for a financial aid appeal?

NEXT STEPS

View SAP Standards

Meet with an Academic Counselor

Complete Online GetSAP Counseling

GET SUPPORT

English & Speech Tutoring

Math & Science Tutoring

QUESTIONS?



Getting Aligned with CC

Goals

- Ensure students stay on track, avoid excess units, and complete on time.
- Equity-Minded, student focus to improve student success and completion.
- Increase Ed Plan completion (currently ~33%). - Mt. SAC 2035

Your Challenges

- Students missing steps, deadlines, or critical information.
- Counselors overwhelmed; limited capacity for high-touch outreach.
- IT would need significant time to custom-build multi-channel messaging or waitlist notifications.

Vision

- Deliver timely, clear, proactive communication at scale (email, text, push) and measure outreach effectiveness (sent, delivered, opened, acted).



Campus Communicator Use Cases

Improve Student Onboarding

- Welcome letters
- Invitations
- Registration Prompts
- Campus Involvement
- Award Letters

Keep students on Track

- Counselor welcome messages
- Academic support resources
- Waitlist updates
- Proactive alerts for key deadlines

Support Financial Aid Progress & Student Accounts

- SAP notifications
- Fund usage updates
- Payment Plan, Cashier Reminders

Drive Student Success

- Academic Progress updates
- Commencement Communication
- Milestone Reminders
- Celebratory Messages

Engage Students With the Right Message at the Right Time



Prebuilt Templates

Kickstart your communications with pre-built templates designed to meet compliance standards and streamline your outreach process.



Multi-Media Content

Increase open rates and student deposits with content that motivates action and guides students through next steps.



Email and SMS Metrics

Track open rates, spot bounce backs, and optimize delivery by taking smart, timely actions across your email and SMS campaigns.

Campus Communicator Examples:

Onboarding Journey — welcome → orientation → enrollment → first steps

[Welcome Letter-MiraCosta College](#)

CPATH (CPOS) Message — courses not applicable / not eligible

[CPOS-The University of Tennessee at Chattanooga](#)

Award Letter — clear, mobile, actionable

[Financial Aid Offer Allan Hancock](#)

SAP Notifications — compliant, step-wise, understandable

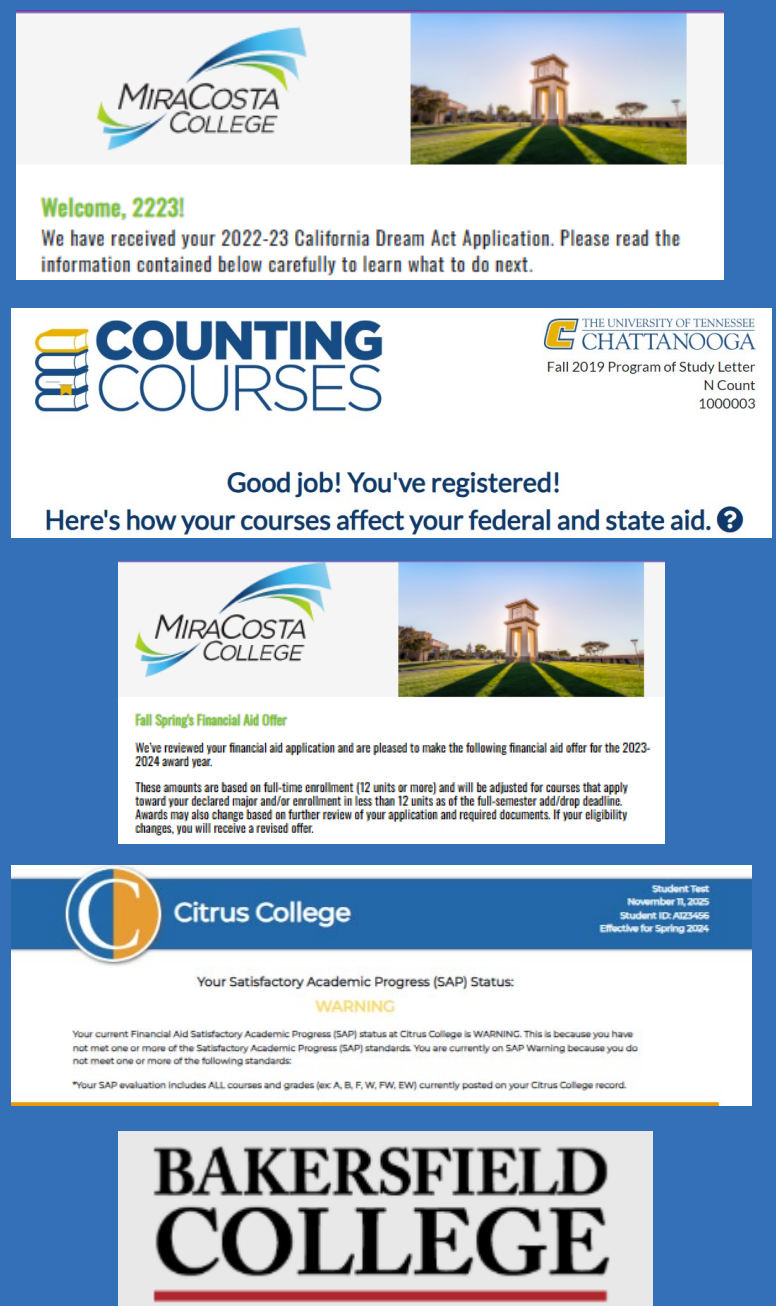
[SAP Status \(Warning\) Citrus College](#)

[SAP Status \(Meets\) Citrus College](#)

[SAP Status \(Disqualified\)-MiraCosta College](#)

Loan Communication / Default Prevention Nudges

[Customized Financial Planner -Bakersfield College](#)



Mt. SAC's Journey to the Cloud



Why Go to the Cloud?

Mt. SAC's Future Journey to SaaS



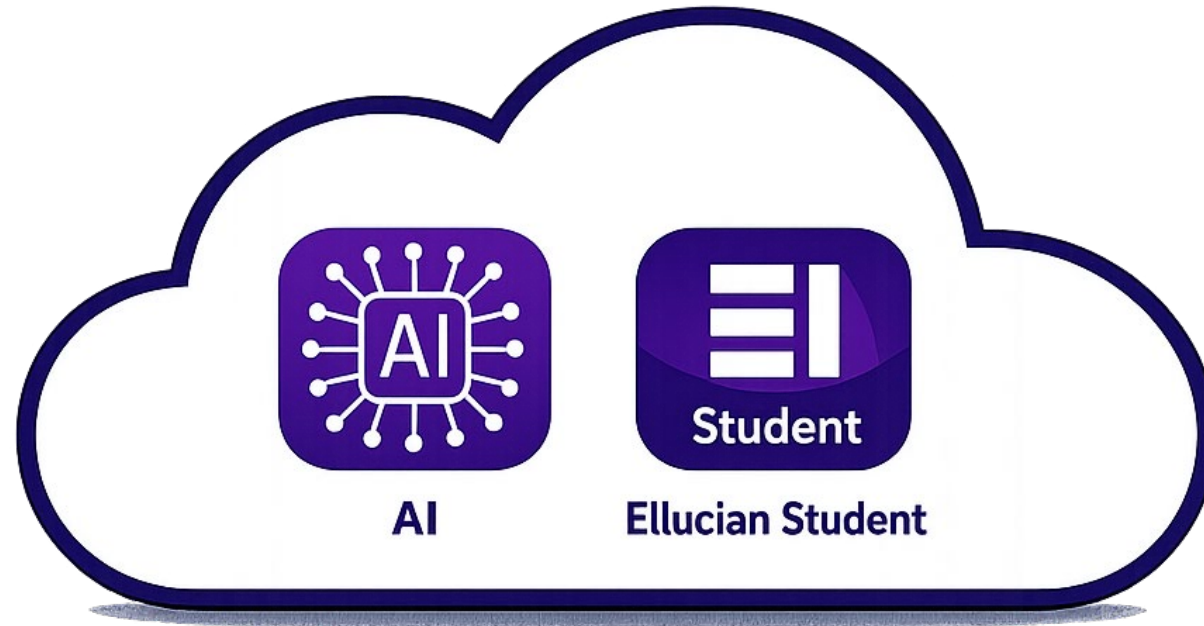
Enterprise Cloud

Why Go to SaaS?

- Most new innovations will only be for Ellucian SaaS customers



What's Next?



Ellucian SaaS

Who is Ready for a Story?

We know Ellucian wants clients to go to SaaS.

- What if one day, Ellucian decides to deprecate on-premises support in favor of SaaS-only support?
 - SCFF (Student Funding Formula) will suffer
 - Apportionment will suffer
- New innovations will be SaaS-only – We do not want to miss out
 - We can plan now
 - We can use SaaS-safe applications like EIP and CC to prepare

Questions?

