

# Mt. SAC Faculty, Staff, and Managers

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This survey is part of Mt. San Antonio College's information technology (IT) strategic planning process. Your input and perspective will help Mt. SAC gain insight into its current IT environment and help inform technology planning for the future. Participation is voluntary and survey responses will only be seen by the BerryDunn consultants.

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What is your primary role at the College?

- ☐ Faculty (1)
  - ☐ Staff (2)
  - ☐ Manager (3)
  - ☐ Other (5)
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*Display This Question:*

*If What is your primary role at the College? = Faculty*

What is your role?

- ☐ Adjunct (1)
  - ☐ Full-time (2)
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*Display This Question:*

*If What is your primary role at the College? = Faculty*

What is your division?

- ☐ Arts (1)
- ☐ Business (2)
- ☐ Humanities and Social Sciences (3)
- ☐ Kinesiology, Athletics, and Dance (4)
- ☐ Library and Learning Resources (5)
- ☐ Natural Sciences (6)
- ☐ School of Continuing Education (7)
- ☐ Technology and Health (8)
- ☐ Other (9)

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*Display This Question:*

*If What is your primary role at the College? = Staff*

What is your division?

- ☐ Administrative Services (1)
- ☐ Human Resources (2)
- ☐ Instruction (3)
- ☐ President's Office (4)
- ☐ School of Continuing Education (5)
- ☐ Student Services (6)
- ☐ Other (7)

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*Display This Question:*

*If What is your primary role at the College? = Other*

Since you selected "other," please specify:

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Please rate your satisfaction with the following technology and IT services at Mt. SAC. Please select N/A for any items that you do not use or are unfamiliar with. (Scale of 1 to 5: 1 being not satisfied at all and 5 being completely satisfied)

	1 (1)	2 (2)	3 (3)	4 (4)	5 (5)	N/A (6)
Banner (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Canvas (2)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Classroom computer technology (3)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Collaboration tools (4)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communication between IT and the College community (5)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Computer labs (6)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Computer refresh/replacement (12)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Data analytics and reporting (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Delivery of new IT services and products (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Desktop and office computing tools (9)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Document management and imaging (10)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Email and calendars (11)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Faculty/staff print services (24)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help desk and daily support (13)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Information security (email protection, firewall protection, multifactor authentication, security training and awareness, etc.) (14)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
IT department staffing levels (21)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mobile devices (phones and tablets) (15)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mt. SAC portal (19)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mt. SAC website (OmniUpdate, ease of use) (18)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student print services (16)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technology training (17)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Wireless availability (20)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (22)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Comments:

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What particular technology and IT services do you see as most critical to your success at Mt. SAC?

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What technology and IT services work well at Mt. SAC today?

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What opportunities exist to improve the IT services? Please describe.

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Think about your typical day at Mt. SAC. How can technology enhance the College's ability to succeed, innovate, and grow?

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What technology-related changes would you like to see implemented over the next five years?

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Please rate your satisfaction with the overall quality of the services you receive from IT. (Scale of 1 to 5: 1 being not satisfied at all and 5 being completely satisfied)

☐ 1 (1)

☐ 2 (2)

☐ 3 (3)

☐ 4 (4)

☐ 5 (5)

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Comments:

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What is the one thing IT could do or provide that would make it easier for you to do your work?

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