

Mt. SAC's Technology Loan Program

Cabinet Report - 7/26/2022

Program Mission:

The campus is committed to ensuring students have equitable access to their education by providing a comprehensive technology support program, inclusive of laptops, hotspots, educational software, and technical support.

Hotspot Exchange Project

- Swapping from Verizon to T-Mobile starting August 8, 2022
- Students who do not meet new loan criteria will have hotspots turned off August 19
- Letter of 30-day contract termination will be sent to Verizon on September 1st with all Verizon hotspots being turned off for everyone on October 1st.
- Cost savings: Verizon @ \$40 for 2,500= \$100,000/month; T-Mobile @ \$15 for 2,500=\$37,500/month; monthly saving of \$62,500 = annual saving \$750,000.

Loan Criteria for Technology Loans

- Everyone on campus, enrolled in at least one course, is eligible for a laptop
- Hotspots will only be available to students who meet the following criteria:
 - Students with a FAFSA on file and an EFC of \$5,000 or less, OR
 - ANY of the students in the following programs regardless of FAFSA/EFC:
 - DREAM
 - REACH
 - Rising Scholars
 - Noncredit
 - Veterans
- Campus announcement
 - Announce-C to campus community regarding the change of criteria
 - Email to all students who currently have technology informing of swap and new criteria
 - Update Smartsheet for those requesting new technology

IT Update

- Student Technology Support Website
- Laptop forecast

Project Leads: Michael Carr, Information Technology, Eric Lara, Student Services, Tami Pearson, SCE, Romelia Salinas, Library