

October 2, 2020

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President and CEO
Mt. San Antonio Community College District
1100 North Grand Avenue
Walnut, CA 91789

Dear Dr. Scroggins,

When ASCIP members excel in averting losses, this truly needs to be recognized and celebrated. We especially want to recognize the Risk Management staff at Mt. San Antonio Community College for their diligence and ongoing commitment to safety, prevention and loss mitigation for the College.

On Wednesday, September 23, 2020, Andrea Solorzano, Risk Management Specialist, received an email request from ASCIP requesting that the College pay their annual property and liability premium in the amount of \$1,266,124 via a wire transfer. The email contained specific instructions for sending payment. Recognizing that it was uncustomary for ASCIP to request a wire transfer, Ms. Solorzano informed Duetta Langevin, Director of Safety and Risk Management. They both agreed that the request was suspicious and decided to call ASCIP to confirm, which was the correct approach.

ASCIP had not sent the email request. A sophisticated criminal used a legitimate email communication between ASCIP and Mt. SAC, replicated the logo, font, and communication style to create the email. It was sent via another domain that looked similar to ASCIP's - "ASCSIP.com" instead of "ASCIP.org". However, because of Ms. Solorzano and Ms. Langevin's proactive efforts and actions, your College averted a cyber-crime which may have resulted in significant costs.

The action of your risk management staff is truly worthy of praise and recognition! ASCIP values its partnership with its members and especially appreciates those that make the extra effort to prevent losses within our school partners' organizations.

Warmest personal regards,

Fritz J. Heirich

Chief Executive Officer