



EAB/Navigate

President's Cabinet

November 17, 2020

Agenda

- Early Alert Pilot – Summer Bridge
- Pilot Launch of Navigate Desktop/Mobile to Summer Bridge + STEP = Promise+Plus
- Instructional Faculty – Early Alert
 - Equity Summit – Presentation
- Academic Planner & One-Click Registration
- Navigate Training
- Next Steps
- Q and A

Early Alert Pilot – Summer Bridge

Early Alert Campaign from 8/26 – 9/18/2020

- 685 Evaluations Sent
- 262 Responses from Faculty
- 48 Students Marked at-risk of which 17 are Cases
- Faculty Involved:
 - 7 English Department
 - 4 Math Department
 - 7 Counseling Department

Pilot Navigate Desktop/Mobile – Summer Bridge/Promise+Plus

- Launched Navigate to 782 Summer Bridge/STEP students. 252 students active on the mobile app
- Useful EAB Components identified by Counseling
 - Search feature- email search capability
 - Messaging tool- create and use lists to monitor and connect with students
 - Dashboard; student's class schedule & transcript

Instructional Faculty – Early Alert

- Design with Faculty at the Forefront
- CSUN Implementation Strategy – Compatibility & Feasibility
- Six Roles for Faculty Student Success
 - Addressing Curricular barriers to completion (reading, writing, textbooks)
 - Redesigning academic policies (prereqs, coreqs, advisories)
 - Evolving academic counseling models (GPS included)
 - Students dealing with extra challenges (food, housing insecurities, gender, mental health, tech and wi-fi access)
 - Enhance the learning experience (culturally relevant assignments, inclusive activities)
 - Flagging signs of student risk (when students struggle)
 - Mentoring at-risk student groups (referring to immediate support – student mentors, Canvas mentors, special programs)

Academic Planner & One-Click Registration

- New Catalog for 2020-2021 has been published and updates are currently being made in Navigate.
 - Challenges encountered due to changed in Navigate interface and ability to test by imitating a student.
- Registration testing on hold; to resume January 2021.
 - Pending a total of 11 test cases:
 - Waitlist
 - Add Authorization Codes
 - Drop Codes

Navigate Training

- Navigate web page redesigned to provide targeted tools for students, staff and faculty.
 - Training guide (customized for counselor role)
 - Link to access the Navigate staff tool
 - Access to training videos from within the Navigate tool
 - Desktop and mobile app Navigate access
 - FAQs
- Visit <https://www.mtsac.edu/navigate> for additional information.
- *Coming soon: Access request forms, targeted student email communication request forms, additional training material*

Next Steps/Developments

- Expand Training to Instructional Faculty (Flex Days)
- Expand Training to Staff
- EOPS/MMI Pilot Groups
- Counseling – EAB/Navigate Conference (Training)
- 2020-2021 Catalog being Added to EAB/Navigate
- Make the Planner Tab Live in 2021
- Texting – Establishing Parameters

Q and A