



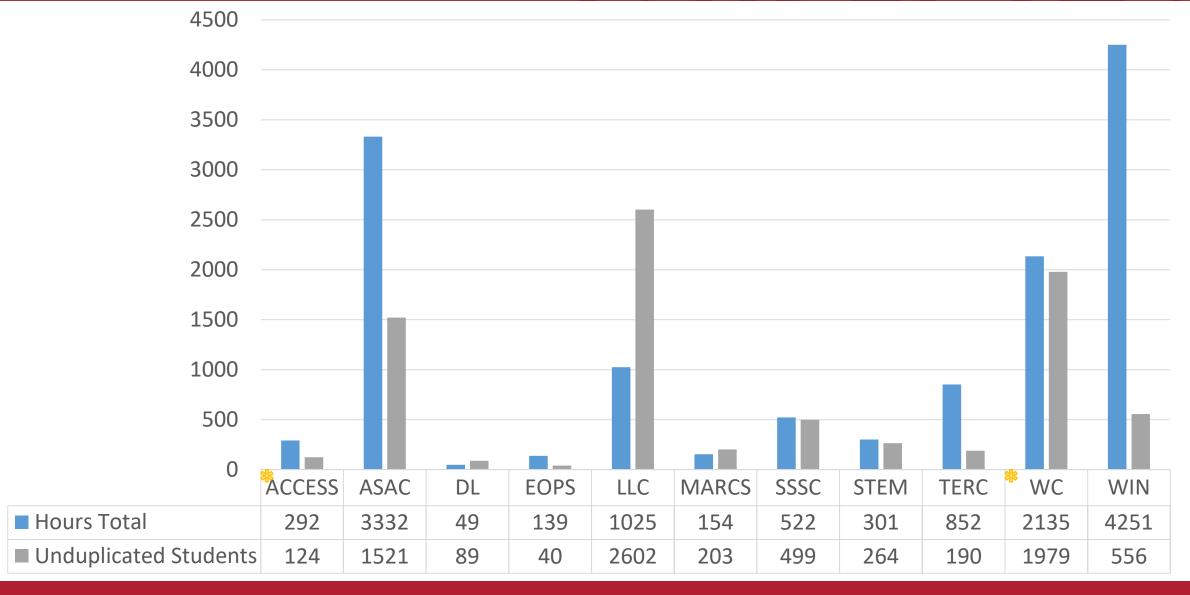


### Agenda

- 1. Demo: Remote check-in/check-out (Lester Lawenko, ASAC)
- 2. Usage data in tutoring centers and labs (Madelyn)
- 3. Argos reports for support tutoring centers (Madelyn)
- 4. Student success data
  - online classes Spring 2020 (Meghan)
  - transfer level English and Math 2017-20 (Dianne)
- 5. Marketing/outreach to faculty and students on academic support resources (Meghan)
  - Tutoring Fair
  - Messaging on all academic support resources
  - Canvas content for faculty use

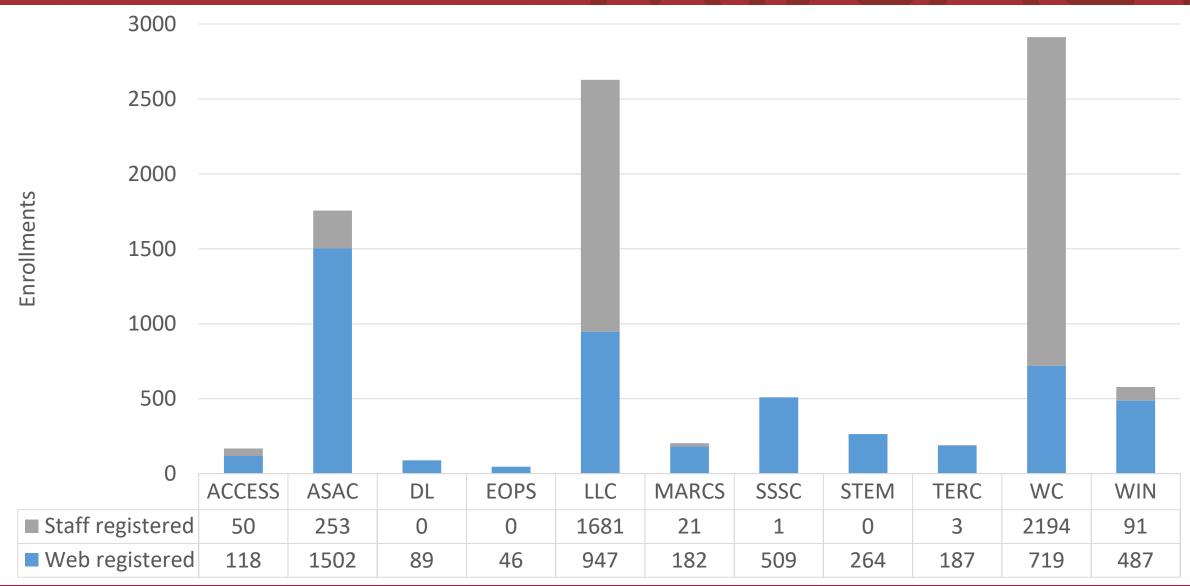


### Fall 2020 Hours and Unduplicated Students



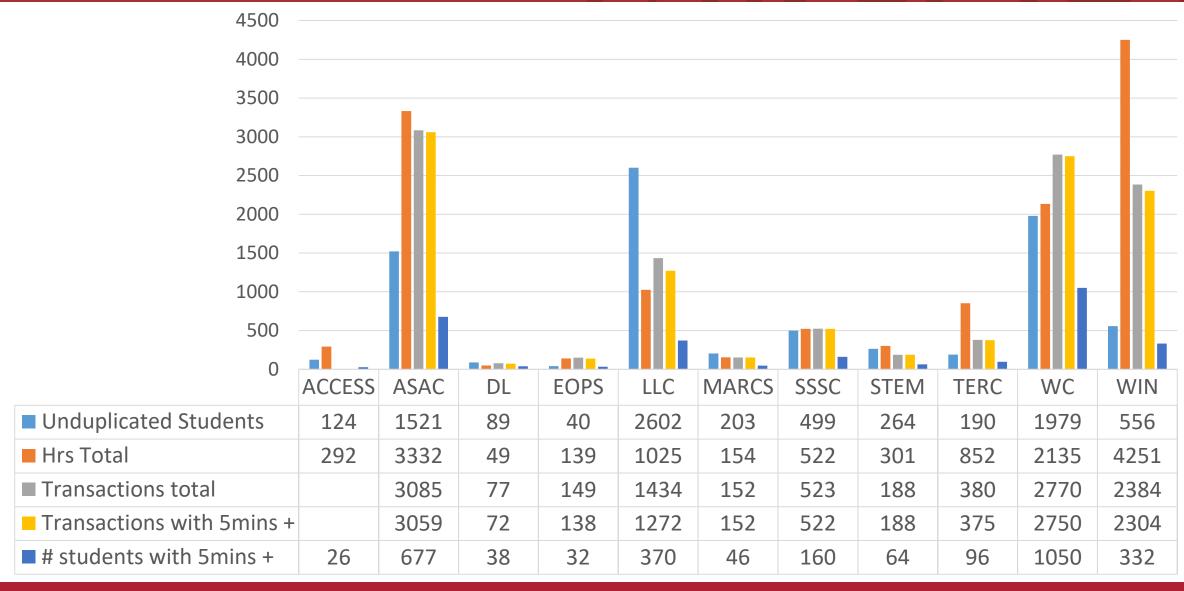


# Fall 2020 Enrollment Registration Method



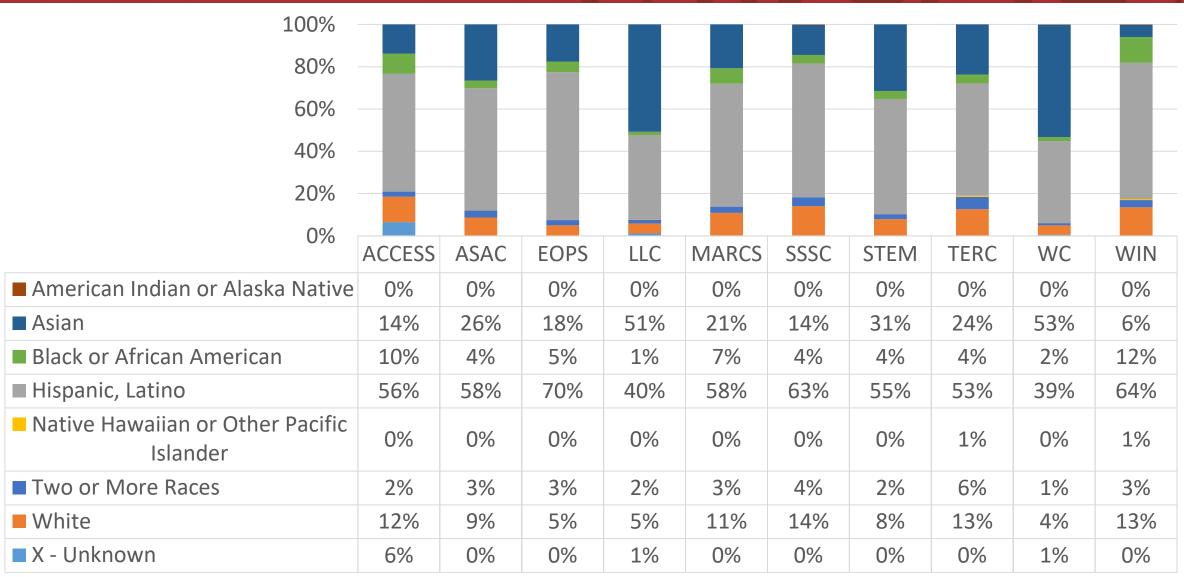


### Fall 2020 Hours and Transactions



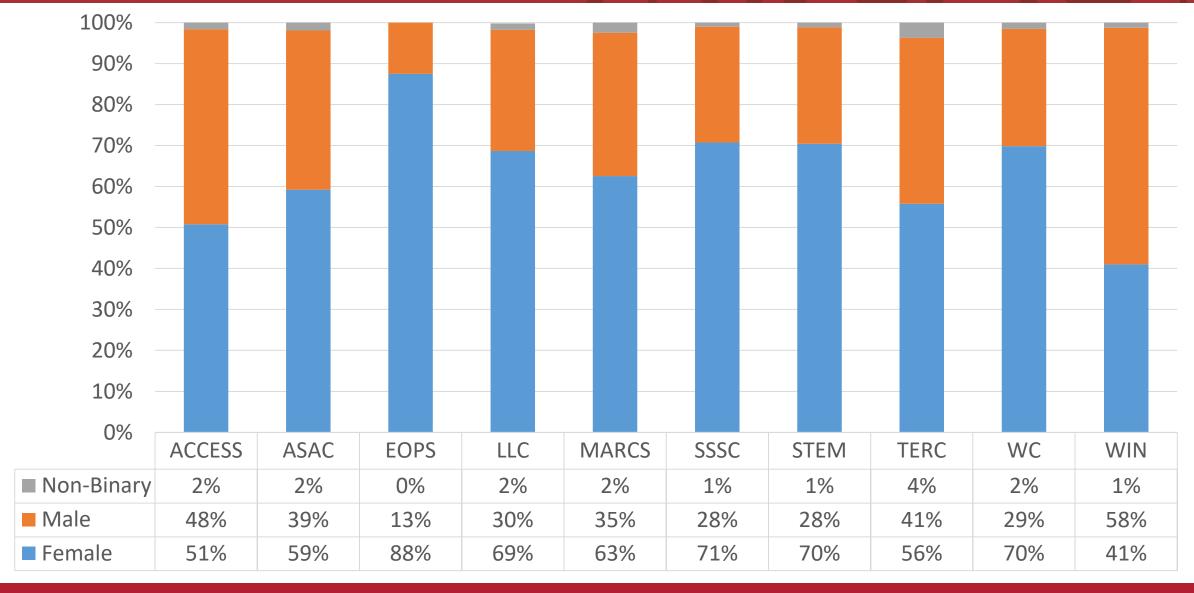


### Fall 2020 Ethnicity by Lab





## Fall 2020 Gender by Lab





### Lab Data Requests

### **Completed:**

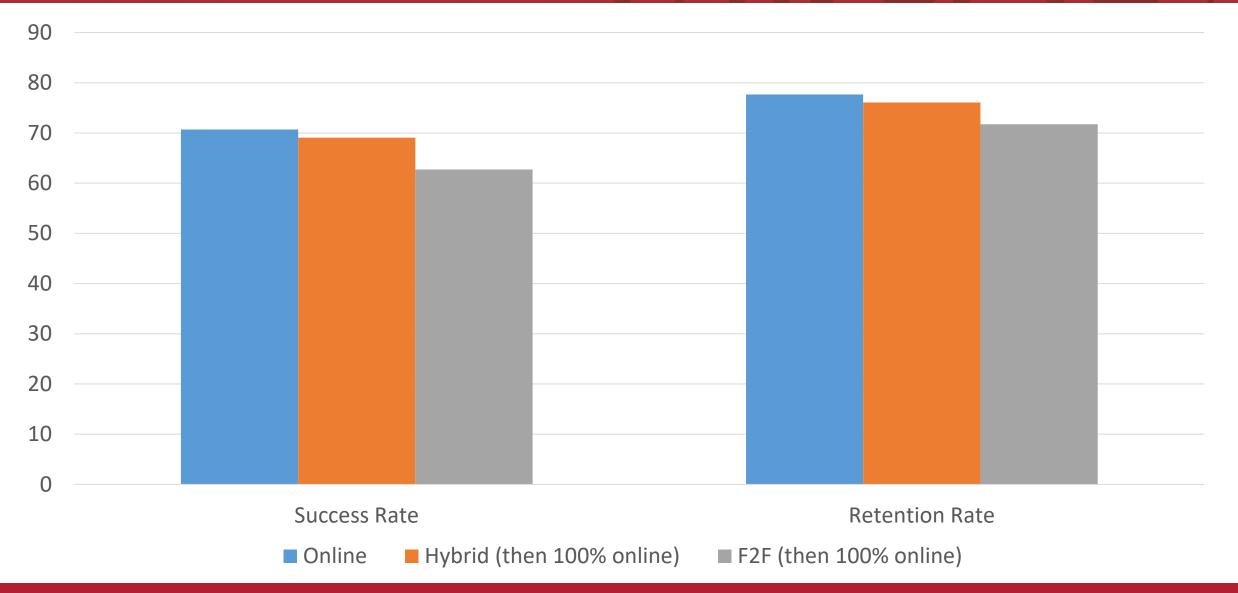
• SNC0021 – Student Support Center – Other Course Enrollments

#### **Requested:**

- Demographics by lab
- Student success by lab
- Student Transactions by lab/CRN
- Lab usage by hour (update to current report)

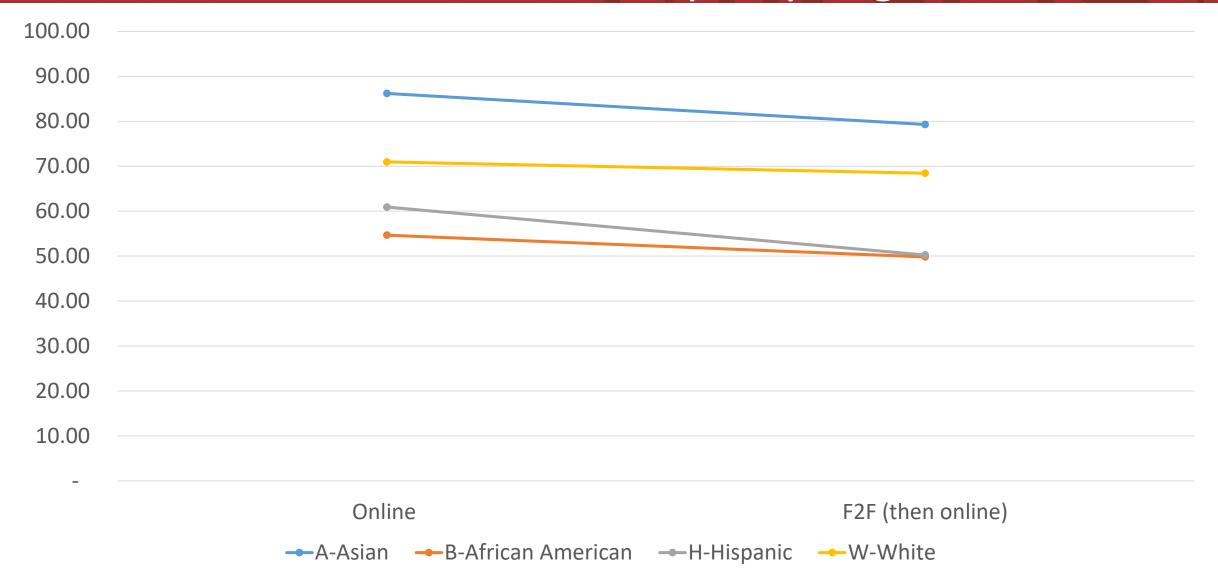


# Success and Retention Rates by Modality Spring 2020





# Success Rates in Online and F2F Classes by Racial Groups, Spring 2020

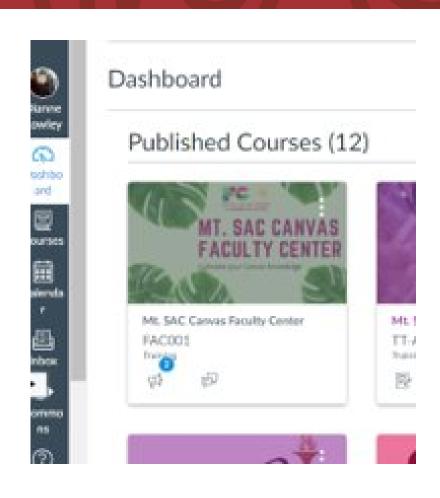




# Promoting Academic Support

- Virtual Student Success & Tutoring Fair
- Strategically timed messaging to faculty and students about:
  - Support for students classroom technology, workshops navigating Canvas and commonly used tools (ASAC and IT)
  - All academic support resources exams, research papers
- Faculty resource: template content for use in Canvas
- Student resource: inside the Mountie Student Hub (continuously updating content)







Announcements

Modules

Discussions

ConferZoom

Flipgrid

Microsoft Office 365

Rubrics

Screencast-O-Matic

Accessibility Checker

Assignments Ø

Collaborations 98

Conferences Ø

Ø

Ø

Ø

Files

Grades

Outcomes Ø

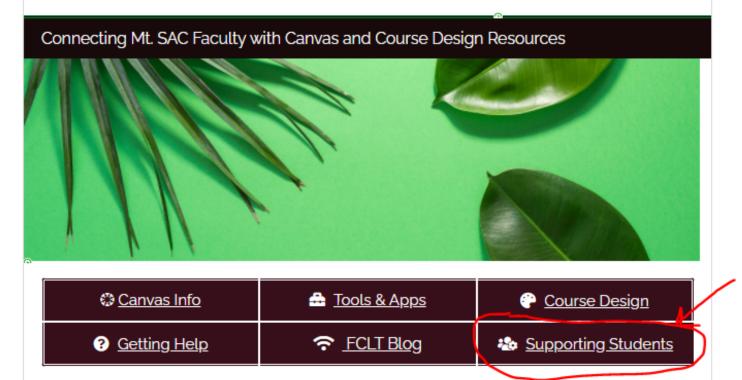
Pages

People Ø

Quizzes Ø

Welcome to the Mt. SAC Canvas Faculty Center







Training

Home

Announcements

Modules

Discussions

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Flipgrid

Microsoft Office 365

Rubrics

screencast-O-Matic

Accessibility Checker

Assignments Ø

Collaborations

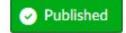
Conferences Ø

iles Ø

Grades Ø

View All Pages

→ Mountie Hub



+ More Resources





Canvasadors





Announcements

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Flipgrid

Microsoft Office 365

Rubrics

Screencast-O-Matic

Accessibility Checker

Assignments



#### More Student Resources

### **Useful Guides for Student-Friendly Support**

- Best Practices to Normalize Help-Seeking Behavior in Students \*\*
- Students are learning more than your content from you. You can help them develop habits for success by
  encouraging them to identify services and use Mt. SAC tutoring, writing center, library and other forms of support as
  "normal" behavior of successful students!
- The Universally Designed and Equity Minded Syllabus Checklist 👲
- Sample Syllabus Statements Fall 2020.pdf •



