

# Academic Support Coordination Quarterly Update to President's Cabinet

May 4, 2021

Dr. Madelyn Arballo, Associate Vice President, School of Continuing Education
Dr. Meghan Chen, Dean, Library & Learning Resources

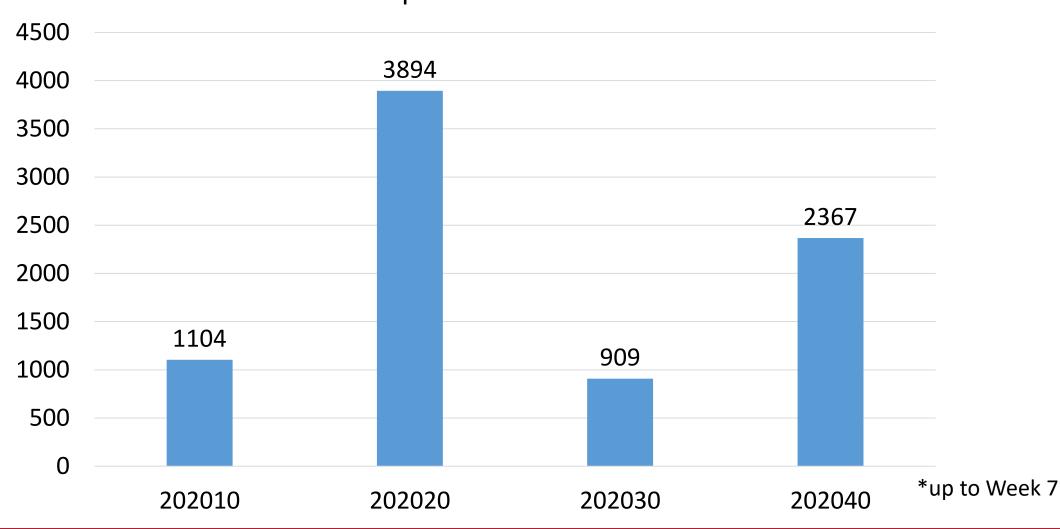


#### Agenda

- 1. Tutoring Usage Data Madelyn
- Student Equity and Achievement Program (SEAP) research Madelyn
- 3. Manager, Academic Support Coordination (Carlos A. Santana) Meghan
- 4. Faculty Advisory Board for Academic Support (FABAS) Meghan
- 5. Planning for returning to campus Fall 2021 Madelyn and Meghan

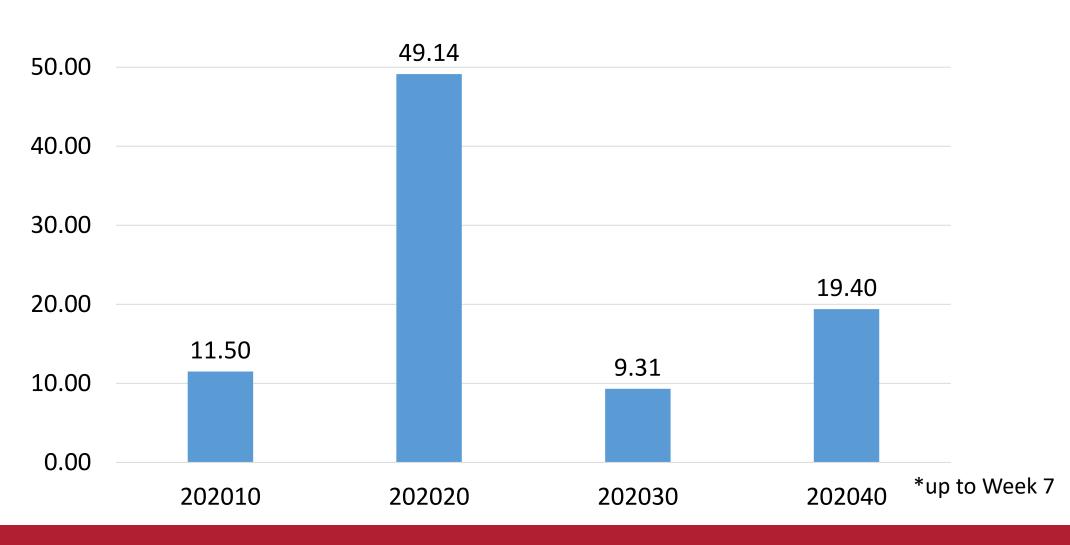


#### **Unduplicated Students**

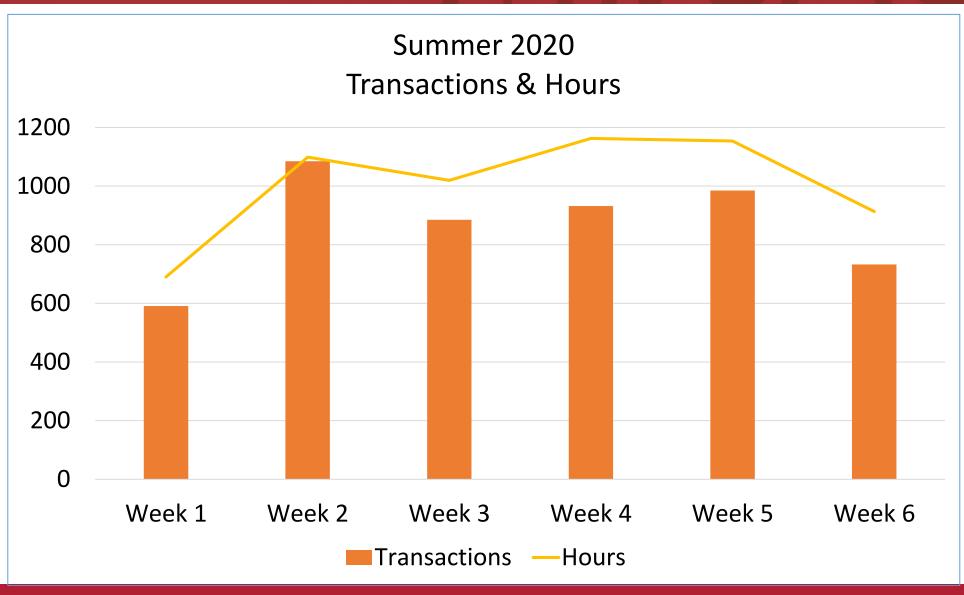




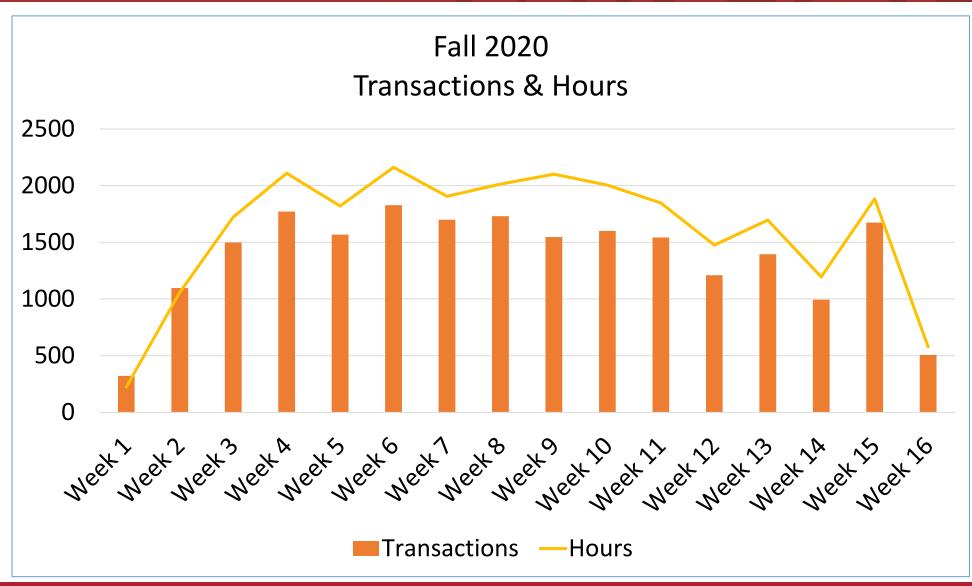




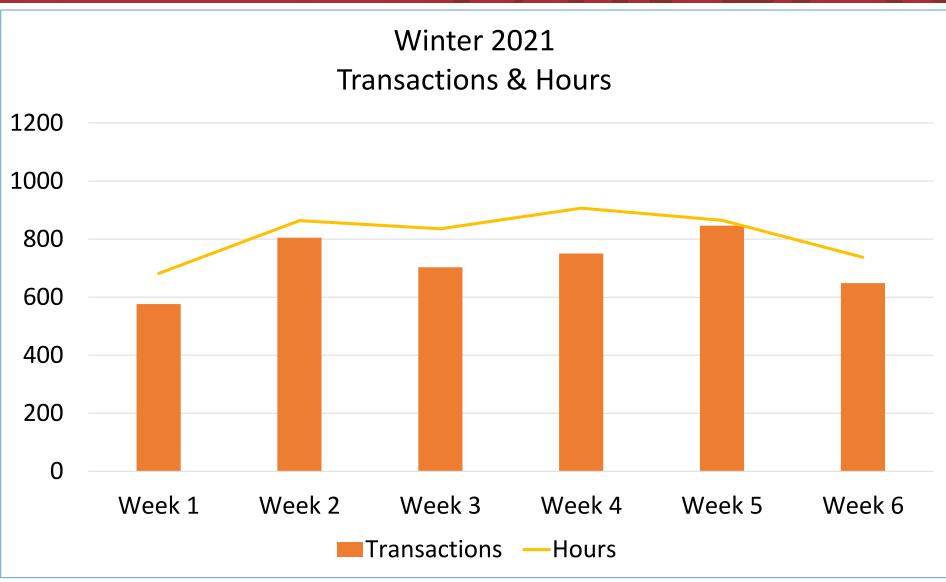




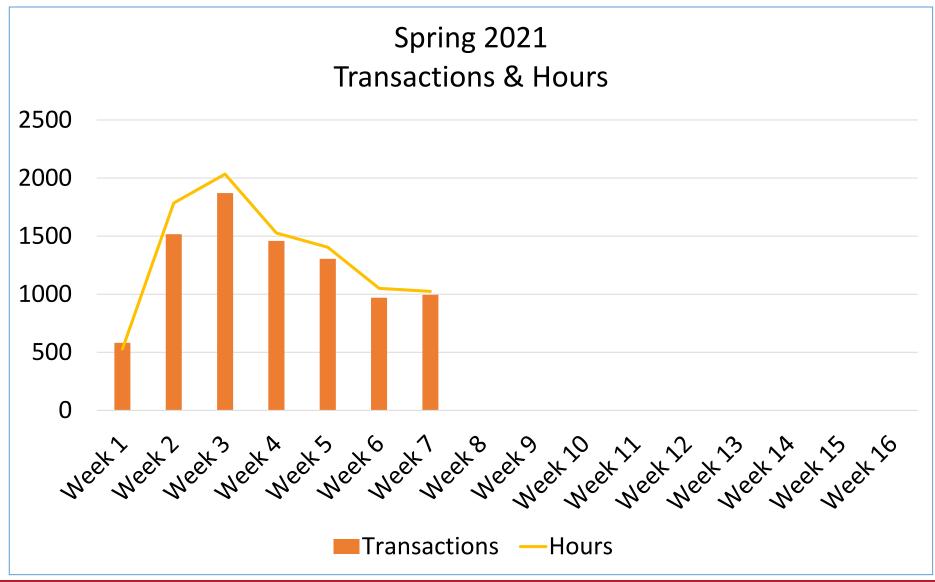




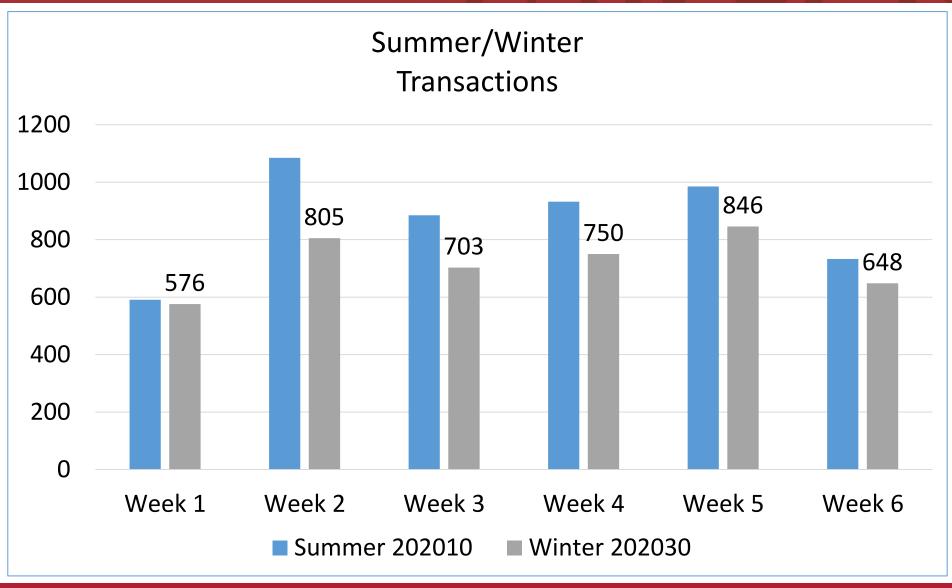




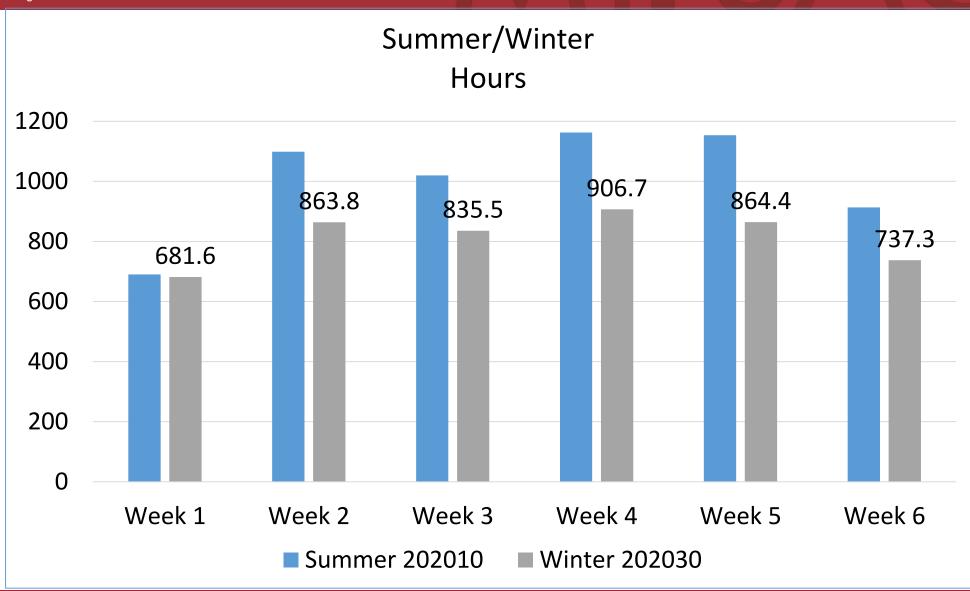




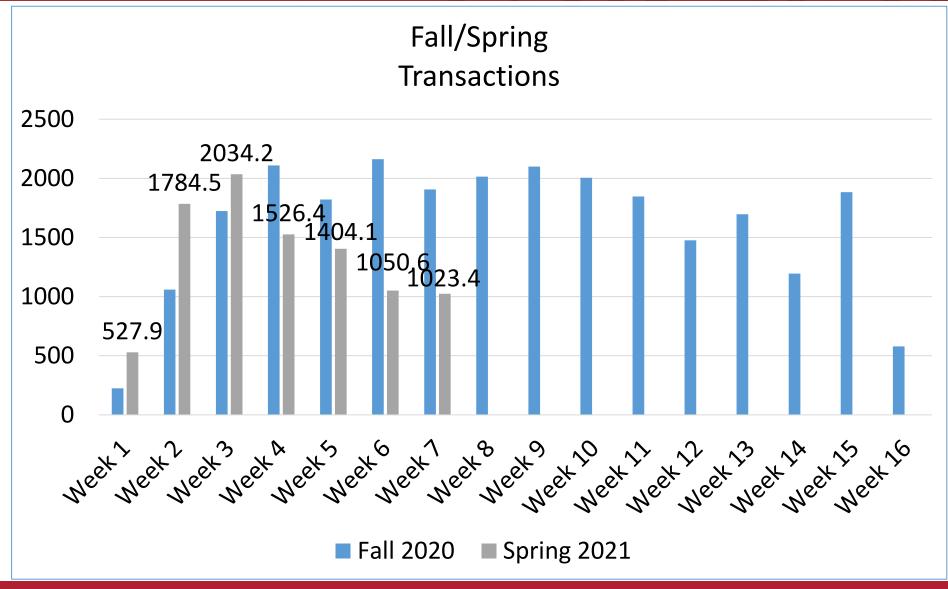




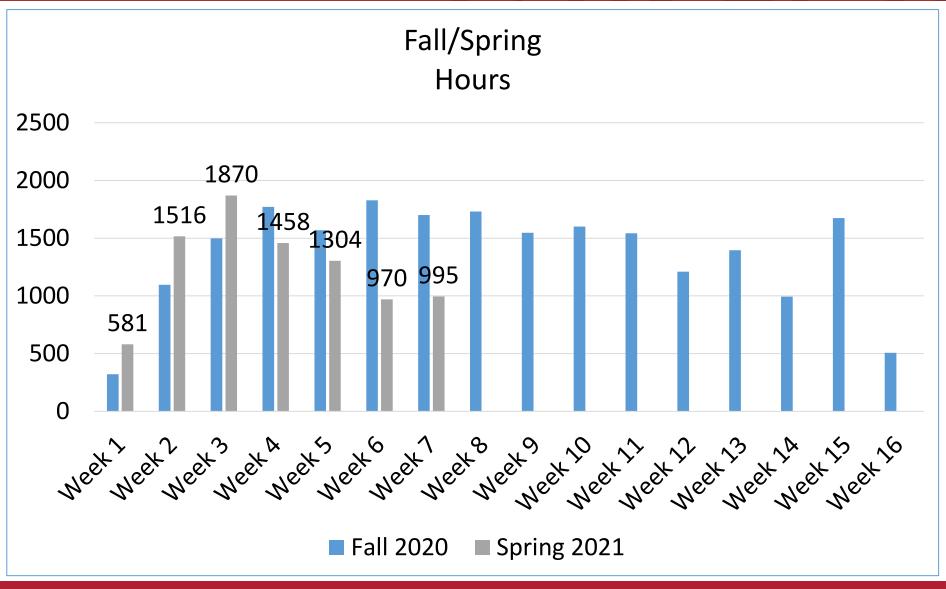












#### SEAP Research Alignment for Academic Support Centers

- Alignment of Student Equity metrics across centers
- Metrics and outcomes applied to Mt. SAC's seven (7) DI groups
- Centers chose one or more of these metrics (as appropriate for center):
  - Retained from Fall to Spring at the same college
  - Completed both transfer-level math and English within the district in the first year
  - Transferred to a 4-year institution
- SEAP Workplans for 2-years (2020-21 & 2021-22)
- RIE will generate preliminary 2020-21 outcome data to Centers by August 2021
- Excellent work by RIE on alignment of metrics and equity-focused outcomes



### Academic Support Coordination Gets Help

## Manager, Academic Support Coordination (Carlos A. Santana)

Working with all the centers across divisions,

- Getting to know each center's uniqueness and looking for opportunities for collaboration across centers
- Organizing a review of usefulness of data reports for each center
- Updating accuracy of web links to academic support centers
- Collaborating on messaging to students about Fall 2021 support



#### Faculty Advisors for Academic Support

### Newly Established: Faculty Advisory Board for Academic Support (FABAS)

- Appointed by Academic Senate: co-chaired by Dianne Rowley (Learning Assistance) and Pauline Swartz (Library)
- Diversity of disciplines represented: Maya Staylor-Boehner (Communication), Jimmy Tamayo (Math), Phil Wolf (Physics), Donna Necke and Michael Ngo (SCE)
- Developing professional development opportunities for *all* faculty to integrate academic support with instruction
- Connecting Academic Support work to Retention and Persistence
   Committee thereby becoming part of the shared governance process



#### Planning for Summer & Fall 2021

All hourly tutors are expected to cease to work remotely on July 1<sup>st</sup> while most Summer 2021 classes will be online.

- a. This will impact the centers' ability to provide support for online classes.
- b. The solution: when classes are F2F, hourly tutoring is provided F2F. When classes are online, hourly tutors can provide support virtually (without having to be on campus).