

Reconnect and Engage

Student Services Proposal 3.30.21

Purpose

- ▶ Immediate effort to directly connect with students who have been negatively impacted by the pandemic and the college's forced move to 100% online instruction, support services, and business transactions; ensure access for recent high school graduates and displaced workers in enrolling at the college
- ▶ Estimated time frame: Spring 2021 through Summer 2022
- ▶ Focus:
 - ▶ encourage and assist students in transitioning back to college enrollment
 - ▶ enhance outreach efforts for high school and reentry students
 - ▶ provide direct support services to assure increased student success upon reentering the academic arena.
 - ▶ Increase likelihood that new students will enroll at Mt. SAC, including students from high school

Student Populations

- ▶ Students who dropped all of their classes in either Spring 2020 and/or Fall 2020 will be the primary focus for this work.
 - ▶ Dropped all Spring = 5,678
 - ▶ Dropped all Fall = 3,603
 - ▶ Dropped all Spring and Fall = 740
- ▶ Students who have not returned for Spring 2021 after dropping all classes in Spring 2020 and/or Fall 2020 will be prioritized for reenrollment into Fall 2021.
- ▶ New students who enrolled for Fall 2020 and dropped some or all of their classes will also be prioritized.
 - ▶ New for fall and dropped all = 582
 - ▶ New for fall and dropped some = 1,489

Programmatic Plan: A Caseload Approach

- ▶ Direct contact to “reconnect” with students and offer services, enrolling them in the ‘Reconnect And Engage’ effort.
- ▶ Following the Promise Plus model, “engaging” students who commit to this effort will be provided with academic tool kits, book vouchers, and food cards to assist with their transition.
- ▶ Team of counselors and support staff will make connections and enroll students in counseling sessions, workshops, and provide other support services.
- ▶ All students will be assisted with application for financial aid and emergency grants and will also be assisted with appeal processes through financial aid and counseling.
- ▶ All students will maintain an updated educational plan and will be enrolled as a cohort in EAB Navigate.

Staffing Plan: **all temporary positions**

- ▶ **Temporary Project Manager:** coordinate the overall effort
- ▶ **Adjunct Counselors:** to provide direct counseling services and workshops
- ▶ **Peer Coaches:** to make direct contact with students via phone, email, text, and mail
- ▶ **Administrative Support:** to assist with tracking, recording, and reporting
- ▶ **Hourly Support for High School Outreach** to assist with enrolling new students
- ▶ **Hourly Support for Inreach:** staffing of Mountie Fast Track, sending welcome packets to new students, providing campus tours
- ▶ **Hourly Support for Financial Aid Inreach:** to follow up with student FAFSA applications
- ▶ **Discretionary Budget**

Supplies (Academic Tool Kits): FY 2020-21 **\$2,000** and FY 2021-22 **\$25,000**

Book Vouchers: FY 2020-21 **\$2,000** and FY 2021-22 **\$50,000** (200 x \$250)

Food Cards: FY 2020-21 **\$2,000** and FY 2021-22 **\$5,000** (200 x \$25)

Title	Duties	Details	13 weeks (4/5 - 6/30)	12 months (7/1 to 6/22)
1- Temporary Project Manager	Coordinate the overall effort	M5 Step 1; Full Time, 12 months	\$119,553 (Salary/Benefits)	
6 - Adjunct counselors	To provide direct counseling services, workshops	16 hours/week	\$80,000 est	\$250,000 est
6 - SS Support IV (peer coaches)	To make direct contact with students via phone, email, text, hard copy	19 hr/wk @ \$19/hr	13 weeks: approx \$30,411	52 weeks: approx \$121,643 (includes benefits)
1- Administrative Support III	To assist with tracking, recording, reporting	21 hr/wk @ \$19/hr	13 weeks: approx. \$5,620	52 weeks: approx \$22,408 (includes benefits)
Hourly Support for High School Outreach 2 - Hourly Support	Provide additional follow up and recruit new students, especially high school students	19 hr/wk @ \$24/hr	13 weeks: approx \$11,856	52 weeks: approx. \$47,424
Hourly Support for Inreach 4 student ambassadors	Staffing of Mountie Fast Track, sending welcome packets to new students, providing campus tours	19 hr/week @ \$19/hr	13 weeks: approx \$18,772	52 weeks: approx \$75,088
Hourly Support for Financial Aid Inreach 2 hourly support	Additional staffing to follow up with student FAFSA applications	19 hr/week @ \$24/hr	13 weeks: approx \$11,856	52 weeks: approx. \$47,424

Potential Funding Sources

Cost Range: \$200,000 to \$675,000

- ▶ State COVID Block Grant (through 6/22)
- ▶ Immediate Action Plan (new state budget)
- ▶ HEERF 2 (CRRSAA) (through 2/22)
- ▶ HEERF 3 (America Rescue Plan) (through 9/23)