

# Reconnect and Engage

Student Services Proposal 3.16.21

# Purpose

- ▶ Immediate effort to directly connect with students who have been negatively impacted by the pandemic and the college's forced move to 100% online instruction, support services, and business transactions.
- ▶ Focus:
  - ▶ encourage and assist students in transitioning back to college enrollment
  - ▶ provide direct support services to assure increased student success upon reentering the academic arena.

# Student Populations

- ▶ Students who dropped all of their classes in either Spring 2020 and/or Fall 2021 will be the primary focus for this work.
  - ▶ Dropped all Spring = 5,678
  - ▶ Dropped all Fall = 3603
  - ▶ Dropped all Spring and Fall = 740
- ▶ Students who have not returned for Spring 2021 after dropping all classes in Spring 2020 and/or Fall 2021 will be prioritized for reenrollment into Fall 2021.
- ▶ New students who enrolled for Fall 2021 and dropped some or all of their classes will also be prioritized.
  - ▶ New for fall and dropped all = 582
  - ▶ New for fall and dropped some = 1,489

# Programmatic Plan

- ▶ Team of counselors and support staff to make connections and enroll students in counseling sessions, workshops, and in line to receive other supports.
- ▶ Following the Promise Plus models, students who commit to this effort will be provided with academic tool kits, book vouchers, and food cards to assist with their transition.
- ▶ All students will be assisted with application for financial aid and emergency grants and will also be assisted with appeal processes with financial aid and counseling.
- ▶ All students will receive an updated educational plan and will be enrolled as a cohort in EAB Navigate.
- ▶ Enhance inreach and outreach efforts to ensure enrollment of new students; follow up with high school counselors; outdoor walking tours of the campus for new students/families

# Requests

- ▶ **Temporary Project Manager full time:** coordinate the overall effort
- ▶ **6 adjunct counselors @ 16 hours/week:** to provide direct counseling services, workshops
- ▶ **6 peer coaches @ 19 hours/week:** to make direct contact with students via phone, email, text, hard copy
- ▶ **1 hourly administrative support @ 19 hours/week:** to assist with tracking, recording, reporting
- ▶ **Discretionary budget** for operational supplies, book vouchers, food cards
- ▶ **Short-term hourly** for HSO and Inreach

# Potential Funding Sources

- ▶ State COVID Block Grant (through 6/22)
- ▶ Early Action Plan (new state budget)
- ▶ HEERF 2 (CRRSAA) (through 12/21)
- ▶ HEERF 3 (America Rescue Plan) (through 9/23)