EAB Implementation Team Update

Academic Planning

- 100% completion for Certificates (including data entry validation)
- 100% completion for AA, AS and AS-T degrees
- Counseling validation of Academic Plans to begin November 25, with an estimated completion date of December 20.

Content Administration

- Content Administration training was completed on Monday, November 18 and covered the following tasks:
    - Survey questions
    - To-Dos
    - Appointments
    - Study Buddies
    - Resources (High School Outreach)
    - Messages (future release)
    - Holds
    - Class Schedule
    - My Major
        - ✓ All active credit programs in MTSAC have been mapped to the interest areas available in EAB.
- Content Administration tasks were prioritized as follows:
    - Priority 1: Intake Survey/To-Dos
    - Priority 2: Resources
    - Priority 3: Holds

Staff and Student Platform

- Initial load of data from MTSAC has been imported from Banner. Student data has been validated against Banner (Class history/GPA/Class rosters etc.).

Technical Update

- Information Technology met with the EAB Technical team to review developed scripts for our IMPL/PROD environments.
    - Internal review of scripts was completed; pending minor modifications.
    - Batch job will be processed by AUTOMIC (AppWorks) and scheduled by the Network Team
- Reviewing requirements to begin One-Click Registration set up

EAB Implementation Team Update

Reported Issues:

- There are several reported issues discovered as the team build the Academic Plans and completed validation.
    - **Open issues**:
        1. **Issue:** Units total does not match – example S0502 – required electives, there are three courses, 2 courses have 3 units and one has 4 units.
        2. **Issue:** Maintain group title, even after a student completes a course from a group.
        3. **Issue:** Search feature is displaying non-related courses which may be confusing to a student. For example, when searching for HIST 44, it does not limit my search to the exact match; rather it shows additional courses that are note related.
        4. **Issue:** Labels to distinguish sections within the academic plan. This feature will be available as an added feature in AP (will be part of 19.9 release).
        5. **Issue:** Header needs to be editable in the academic plans.
        6. **Issue:** Blank Specialty Plan titles are saved in the database preventing the re-creation of the same name plan. EAB to update logic to match the base plan.
    - **Closed Issues**:
        1. **Issue:** Blank Specialty Plan titles are saved in the database preventing the re-creation of the same name plan. Please update logic to match the base plan blank plan.
        2. **Issue:** Unable to use special characters when building a template. For example, we are unable to use the "+" sign to enter the C++ specialty plan.
        3. **Issue:** CAT - Search group - Search field not pulling in course data.
        4. **Issue:** Text copied and pasted into Description boxes in CAT not saved despite success message presenting.

- Request made to EAB to notify Mt SAC of system downtime. We have encountered issues when we are in the middle of validations/input and the system comes down. Per EAB they are to implement the following options:
    - *Short term:*
        - ✓ EAB team to continue to monitor and share internal release notes/timelines to the Mt. SAC team throughout implementation
        - ✓ RAB team to evaluate PRO/CON of moving template building process into PROD environment to avoid nuances of IMPL environment
    - *Long term:*
        - ✓ Shift product release timing schedule to accommodate schools working in PST
        - ✓ Provide more status page awareness and communication to schools working in IMPL environment (similar to PROD structure)

EAB Implementation Team Update

Upcoming Tasks/Assignments

- **Academic Planning (AP) Team**
  - Counseling validation of Certificates and Degrees
    - ✓ To be completed no later than December 20 (prior to Winter Break).

- **Content Administration Team (CAT)**
  - Team to begin discussion on desired content for student facing platform, in order to complete the EAB Intake Survey and To-Do (student checklist) workbooks
  - High School Outreach team to complete the Mt. SAC Resources template
    - ✓ Final review to be complete by the Content Administration Team
  - Complete Mt. SAC Academic Calendar & Events workbook
    - ✓ Cannot be extracted from LiveWhale; need to define which calendar items and events need to be displayed in Navigate.
    - ✓ Resource is needed from each area to define which calendar events to include and define a business process for the Production environment.

- **Leadership Team**

  - Continue discussion over Alerts and Case management.

- **Workflow and Training Team**

  - Schedule Workflow and Training Engagement Team training session
  - Determine Workflow Process (SARS Replacement)
    - ✓ Identify program/department (Care Units) and User groups to implement
    - ✓ Set up Outlook integration for selected programs/departments
  - Review User Roles
    - ✓ Kali to configure roles
  - Review and validate categories
    - ✓ Configuration was initially completed for selected categories. Student Services to complete validation and define all categories to be included for go-live.