

# Mt. SAC-Foothill Transit Class Pass Survey

Draft: December 19, 2019

## Objectives:

- a) aaa
- b) aaa
- c) aaa
- d) aaa

## Questions

### Introduction

1. Overview of Survey and consent
2. Define Class Pass
3. Provide links to Class Pass

Class Pass Website: <http://foothilltransit.org/fares/discounts/college-passes/mt-sac-class-pass/>

4. Class Pass Tools:
  - a. Trip Planner: <http://foothilltransit.org/trip-tools/trip-planner/>
    - The trip planner can be found at the top of the page and it uses two sources to provide an itinerary.
  - b. Ride Info: 1-800-RIDE-INFO (743-3463) is our customer service hotline.
5. Aaa
6. Aaa
7. aaa

### Only Class Pass Holders

8. Why do you use the Class Pass?
  - a. What do you like about Class Pass?
  - b. What do you dislike about Class Pass?
  - c. How can we make Class Pass better?
9. What is the longest distance you would be willing to walk from the bus stop to your college class?
10. What is the longest commute time you would be willing to have to continue to use your Class Pass?
11. What time of day do you typically use your Class Pass? (morning, afternoon, evening)???
12. Are you going to be transferring to a 4-year school? Yes/no/may be. If yes, when? Which school?
13. Trip:

- a. How do you decide which buses/trains you will take on your trip? Do you use the Trip Planner from Foothill Transit?
  - b. Aaa
  - c. Aaa
14. Aaa
15. Aaa
16. Aaa
17. Aaa
18. Aaa
- 19.

### Only Non-Class Pass Holders

20. Why do you not have/use the Class Pass? (question: do students have to ask for it?)
21. What would have to happen for you to consider using the Class Pass?
22. Aaa
23. Aaa
24. Aaa
25. Aaa
- 26.

### Demographics

Background information Mt. SAC can obtain from the student information system:

- Full-time or part-time students
- Race/ethnicity
- Age
- Gender
- City of residence
- Academic standing
- # of semesters at Mt. SAC in last 3 years
- Type of student: first time, continuing, returning
- Close to completion in which degrees/certificates
  - Likely to be transferring to Cal Poly Pomona, etc.

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