

EAB/Navigate

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President's Cabinet, May 19, 2020

Objective/Topics Today

- Update “Campaign” – Francisco and Monica
- Information Technology Update – Monica
- Registration – George, Monica, and Antonio
- Research/Analytics – Barbara, Francisco, and Monica
- Closing Remarks – Francisco, George, Barbara, and Monica
- Q & A

Objectives/Topic

1. EAB/Navigate “Campaign” – Instructional Faculty were able to place alerts on students who have been challenged during COVID-19
2. Registration – Testing update and issues
3. Research & Analytics – Configuration toolkit that will help translate insights into action;
 - i. Data Collection
 - ii. Configuration
 - iii. Launch

EAB/Navigate “Campaign”

- 2,359 total alerts raised on the student body
- 1,998 unique number of students flagged for concern and follow up
- 2,767 total number of notes filed in the tool related to touchpoints and outreach conducted by staff in support of students

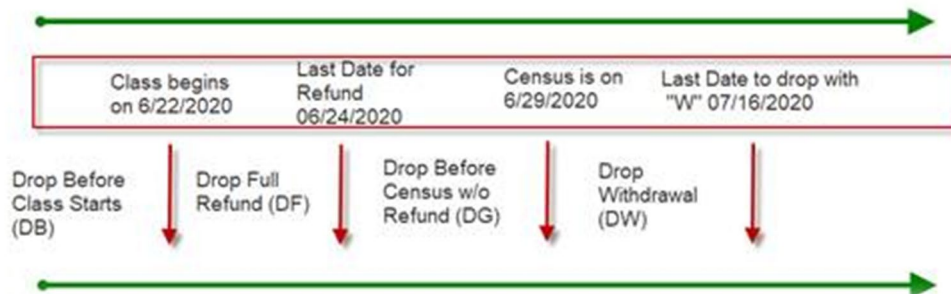
Note: *SS Program Specialist (3) and (12) Counselors – called 1,874 and Tutoring Centers (Library) are calling 348 students; all students received an email.*

Information Technology Update

- What's Next
 - Content Administration tools
 - Revisit and update To-Dos and Resources for online student support
 - Student Profile
 - Revisit text messaging from Navigate
 - EAB Early Alert
 - Review, design and configure Alerts and Cases workflow

Registration

- Registration testing and go-live
 - COVID 19 resulted in a go-live hold
 - Testing resources shifted; expected to resume June
- Registration (API) Issues
 - EAB only has the ability to process one drop code
 - Mt SAC has multiple drop codes

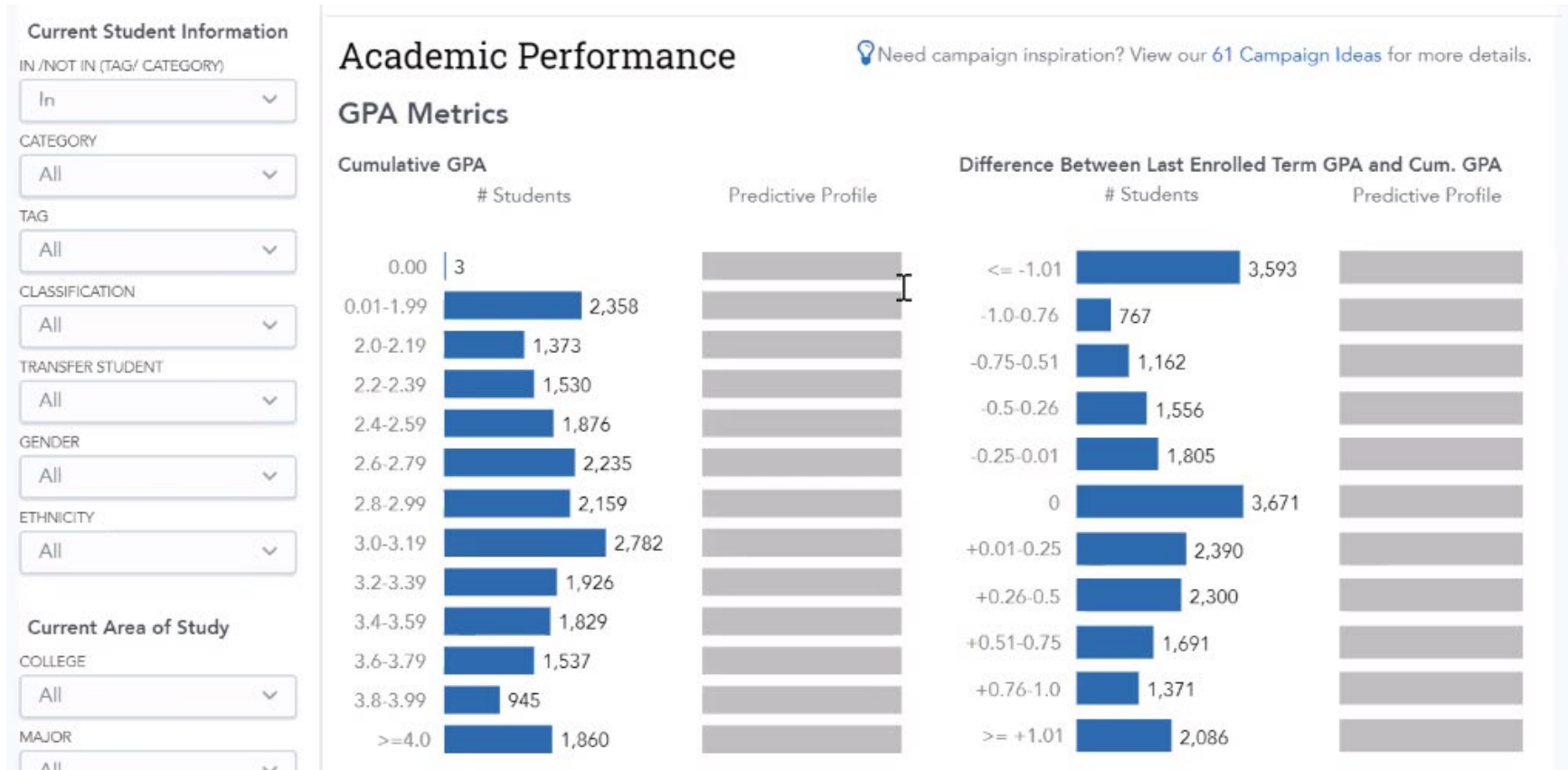


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Research & Analytics: Population health Analytics

- **What is Population Health?**
 - Refers to students' academic health
 - Identifies intervention opportunities using key academic key performance indicators (KPI) such as grade point average (GPA), academic probation, switching majors
- **What tools does Population Health Provide us?**
 - Population Health Dashboard
 - Intervention Effectiveness

Dashboard Example (not Mt. SAC)



Research & Analytics: The Future

- Data has the power to transform student support
- EAB offers On-demand research and resources
 - [Why Part-Time Success Matters](#) is an article that focuses on community colleges and how Navigate is used to decrease the equity gap with part-time populations

Questions & Answers

Thank you!