

First Friday Update

For Chief Instructional and Chief Student Services Officers

February 2019

Educational Services and Support

DISTANCE EDUCATION STUDENT AND FACULTY SATISFACTION SURVEYS

Erin Larson

At the end of the spring 2019 term, Education Services will conduct a distance education student satisfaction survey, and a survey assessing faculty's satisfaction with teaching distance education. Information obtained will be included in the 2019 Distance Education Report that will be released later this year. Both surveys are voluntary and therefore not required for reporting. There are more than 30 colleges already committed to participate. Contact [Erin Larson](#) to indicate your college's participation in one or both surveys.

CALIFORNIA COMMUNITY COLLEGES DIGITAL LEARNING DAY FEBRUARY 28, 2019

Erin Larson

The CCC Digital Learning Day is a FREE, online conference sponsored by the [California Virtual Campus – Online Education Initiative \(CVC-OEI\)](#) and the [Online Network of Educators \(@ONE\)](#). All sessions are delivered online in Zoom so that attendees can participate in one or more sessions from wherever they are. [Alternatively, your campus can sign up to host a viewing room](#). The dynamic program includes teaching innovations that use Adobe Spark Video, Twitter, and Google Maps and Tour Builder. Librarians will present on information literacy and student speakers will participate in three sessions. [View the program and register today!](#)

EXCUSED WITHDRAWAL

Elena Alcala

The new withdrawal symbol was first added to Title 5 section 55024 in January 2018 giving students the option to request an excused withdrawal compelled by circumstances beyond their control. The EW does not replace the standard withdrawal option that students currently have. Please see memo number ES 19-01 issued on January 28, 2019 available at

https://extranet.cccco.edu/Portals/1/AA/Credit/2018/ES_19-01_Excuse_Withdraw_Guidelines.pdf

2018-19 VETERAN RESOURCE CENTER ONGOING FUNDING

David Lawrence

The 2018-19 State Budget appropriated five million (\$5 million) dollars to support the expansion of community college Veteran Resource Centers (VRCs), across the state. As required in the legislation, the Chancellor's Office worked with the Veterans Services Advisory committee to develop a minimum set of standards associated with high-functioning VRCs. In order to receive funding, colleges were required to complete and sign the certification form and commit to work towards meeting the standards. In total, 110 colleges submitted certification forms and will receive funding.

HEALTH SERVICES ASSOCIATION - CALIFORNIA COMMUNITY COLLEGES (HSACCC) 2019 ANNUAL CONFERENCE

Nicole Alexander

The Health Services Association - California Community Colleges is hosting the 2019 annual conference, Blooming in the Desert: Developing Resilient Student Health Services, on February 26 – March 1, 2019 at the Renaissance Palm Springs Hotel in Palm Springs, CA. The keynote speaker will include Dr. Wilma Wooten, Public Health Medical Director for San Diego County, who will present "Epidemiological Trends in Communicable Diseases that Affect Community College Students". Additional presentations will include Dr. Brian Van Brunt from the National Behavioral Intervention Team Association (NaBITA), and David Leatherberry who will discuss FERPA and HIPAA implications for community college healthcare professionals. The 2019 conference brochure and registration information can be found on the HSACCC website at the following link:

<http://www.hsaccc.org/2019.Final.Brochure.pdf>.

FOOD, HOUSING AND BASIC NEEDS STUDENT SURVEY

Colleen Ganley

The Chancellor's Office, in partnership with the Hope Center at Temple University, recently administered a system-wide survey focusing on unmet food, housing and other basic needs students were experiencing. A total of 52 of the 114 CCC participated with 40,000 student respondents. Preliminary data shows that 50% of respondents report being food insecure, 60% of respondents reported being housing insecure, and of those reporting housing insecurity, 19% reported being homeless. The Hope Center is assembling a comprehensive report reflecting their research findings. The report, including recommendations, will be publicly released on March 7th in a joint briefing with the Chancellor's Office and The Institute for College Access and Success. For additional information regarding the survey or findings please contact Colleen Ganley at Cganley@CCCCO.edu.

CALWORKS ASSOCIATION - 2019 ANNUAL ASSOCIATION TRAINING INSTITUTE

Karen Baker

The CalWORKs Association – California Community Colleges is hosting the 2019 annual conference, “California Dreaming’: Moving Families Forward”, on April 15 – 17, 2019 at the San Diego Town & Country. The conference brochure and registration information can be found on the CalWORKs Association website at the following link:

<https://calworksassociation.org/>

STUDENT FINANCIAL AID

Bryan Dickason

In March, Chancellor’s Office financial aid staff will present at the Community College All Financial Aid Directors Meeting and the California Community College Student Financial Aid Administrators Association (CCCSFAAA) Annual Conference, held jointly each year. All Financial Aid Directors are provided critical and up-to-date training from industry leaders and Chancellor’s Office staff. The CCCSFAAA conference provides in-depth financial aid training in sessions led by experienced financial aid office staff and financial aid staff from the Chancellor’s Office.

The All Directors meeting is March 4 and 5, 2019. The CCCSFAAA conference is March 5 to 7, 2019. Registration for both is made at <https://www.cccsfaaa.org/>

CURRENTLY AND FORMERLY INCARCERATED STUDENTS

Raul Arambula I Leslie LeBlanc

SAVE THE DATE - On March 4, 2019, the Chancellor’s Office will hold a second Conference of Colleges for those serving currently incarcerated students in California state prisons. This is another opportunity for the colleges to come together to share ideas, ask questions, and participate in facilitated discussions related to this ever-expanding program. Cerro Coso College will share their trials and triumphs and there will also be facilitated discussions on topics such as textbooks, technology, research materials, and transcript sharing, CDCR issues, etc. Each college can send 2-3 representatives and lunch will be provided. Contact Leslie LeBlanc at lleblanc@cccco.edu to receive a link to register.

The deadline for the *Currently and Formerly Incarcerated Students Reentry Program* grants was January 31, 2019. The Chancellor’s Office has gathered a comprehensive team to read through the applications and those chosen to receive one of up to 50 grants will be announced on March 15, 2019

Workforce and Economic Development Division

STUDENT SUCCESS METRICS

Gary Adams

The second major release of the Student Success Metrics will go into production on February 1, 2019. This new release will include the following additional data:

- Equitable access metric
- 12 types of disaggregation: gender, race/ethnicity, age group, College Promise grant/BOG recipient, Pell grant recipient, Perkins economically disadvantaged, first-generation, foster youth, disabled student, veterans, LGBT, homeless
- 5 additional metrics: completed transfer English, completed transfer math, retention at another college, average units for AA/AS, average units for ADTs
- Enrollment and completion metrics for 2017-18

The next release of the metrics will be in May 2019 and will include:

- 3 institutional levels: districts, micro regions, and macro regions
- 1 year of data for transfer, apprenticeship, and employment data for 2017-18
- Cohort view for all metrics and disaggregation's

Please note the data and the data definitions are continually refined as issues are uncovered and feedback is collected from the college