



**TO:** Chief Executive Officers  
Chief Student Services Officers  
Chief Instruction Officers  
Academic Senate Presidents

**FROM:** Dr. Daisy Gonzales  
Deputy Chancellor

**RE:** Realignment of the Chancellor's Office Educational Services and Support Unit

As everyone prepares for the end of the academic year and a fresh start to a new one, the Chancellor's Office is also working on ways to also create fresh ways to provide support to colleges. In order to embrace the philosophy of the Guided Pathways Framework, our office has created the Educational Services and Support unit, which aligns two divisions to work in a more integrated, effective and collaborative way.

Traditionally, as in the colleges, the Chancellor's Office has segmented the Student Services and Academic Affairs units. This bifurcation is not only artificial but also promotes redundancy and a lack of connectivity among key efforts that equally advance student success and achievement. As a result, Educational Services and Support are not integrated as a single unit led by the executive team and their six respective deans, who are working with their teams to advance the efforts of the Chancellor's Office and the *Vision for Success*. Like the support being built for Guided Pathways, Educational Services and Support will also align their efforts by region. This realignment is already operational; however, the teams are still in the process of establishing and codifying protocols. To ensure the colleges are well-served, even during a transitional period, the following list should assist college personnel to know who they should contact when needed. A more detailed map of specific assignments to various team members will be coming soon.

**Vice Chancellor, Alice Perez**

**Dean LeBaron Woodyard** leads Administrative Services, which will provide coordination of all relevant back-office processes pertaining to grants, contracts and allocations for the Educational Services and Support team. As this is a new unit, dean Woodyard and his team are developing the infrastructure for these processes. The team includes **Kathy Carroll, Rita Levy, and Kimberly Cortijo**.

**Dean Raul Arambula** leads Curriculum and Intersegmental Support, and is responsible for the management, policy development, guidance and implementation for curriculum planning, development and approval as well as, student focused programs and campus administrative programs. The student focused programs include transfer and articulation; currently and formerly incarcerated students, dual enrollment, Middle College High School (MCHS); Mathematics,

Engineering, and Science Achievement (MESA), Puente, and Umoja. Campus administrative programs consist of flexible calendar, library and learning resources, and minimum qualifications and credentials. The team includes **Patti Blank, David Garcia, Njeri Griffin, Chantee Guiney, Kevin Lovelace, Kevin Olson, Leslie LeBlanc, Stephanie Ricks Albert, Koney Austinn, and Bob Quinn.**

**Vice Chancellor, Rhonda Mohr**

**Dean Mia Keeley** leads Regional Programmatic Services that provides categorical support for programs (e.g. EOPS, DSPS, CalWORKS, Next Up, Basic Needs, etc.), including training and other technical assistance, allocations, and program consultation and development. The team members will each be assigned a region, based on the seven Strong Workforce regions, and a program for which they will provide leadership. More information will be coming soon about the Regional Support Team. The team includes **Linda Vann, Jillian Luis, Elena Alcalá, Karen Baker, Colleen Ganley, Nicole Alexander, and Barry White.**

**Dean Michael Quiaoit** leads Emerging Programs, Pathways, and Integration Support which actively manages, coordinates, and provides technical support for the Student Equity and Achievement (SEA) Program, Guided Pathways, Distance Education, OVC-OEI, and any new emerging programs and initiatives supporting integration statewide. The team includes **Eric Nelson, David Lawrence, Rosa Estrada, Jo Glenn, Erin Larson, and Barbara Lezon.**

**Dean (Vacant)** will lead the Student and Financial Aid Programs and Services team to provide leadership, technical assistance, allocations and reporting functions, and all other support currently being provided to the financial aid community. The team will also include staff to support the Student Senate for California Community Colleges, and Campus Safety training and support. Team members include **Ruby Nieto, Bryan Dickason, and Terrence Gardner.**

The realignment of Chancellor's Office divisions to better serve our system will be on-going and honor the necessary work we are asking campuses to make under the *Vision for Success* and Guided Pathways framework. The Chancellor's Office Educational Services and Support team is dedicated to leading, maximizing, and encouraging effective practices and programs that positively impact students' achievement and college effectiveness. This service will be conducted with an overall dedication to professionalism, trustworthiness, results, and collaboration within the team and with college professionals.

Cc: Chancellor, Eloy Oakley  
Vice Chancellor, Alice Perez  
Vice Chancellor, Rhonda Mohr  
Vice Chancellor, Kelley Maddox