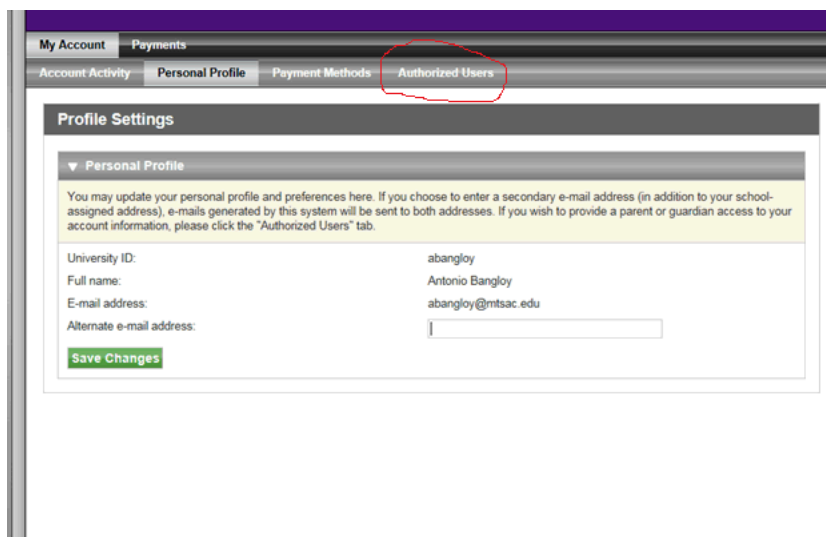## Update on Parent Payment Options in Touchnet
11/01/16

This morning during the President's Cabinet meeting discussion on student holds we talked about the ability for parents and/or other authorized users to make payments on behalf of students and publicizing this option.

Today I did a little more research and learned that while this option was shown in the demonstration for the Touchnet payment gateway, when we went live in March a decision was made by the committee (including Bursars, Financial Aid and Fiscal Services) to leave that option disabled. I'm not sure what the reason was behind this decision. The graphic below shows the 'Authorized Users' tab that is hidden in our current implementation of Touchnet.

The good news is that this feature is available at no additional cost to us. If we so choose, we could do some testing, then activate the "Authorized Users" feature and publish instructions to students on how to invite parents or other authorized individuals to create a payment profile on the Touchnet payment gateway.

Bob Hughes
Director, Enterprise Application Systems
Mt. San Antonio College