# Data Driven Student Support System Project Overview

Data Driven Student Support System | MTSAC | IT and all the Development Partners

# **Project Goals**

- To house all related Existing Student information and create relationships from BANNER, DEGREEWORKS, SARS and APEX (for some Student Services' Special Programs)
- To create and implement a process that will track students who go to LABS, tutorials, or counseling, etc., and be able to associate these activities back to their registered courses
- To allow ARGOS as the main report engine that will use the VIEW or VIEWS and to investigate using Power BI
- Essentially Create a Case Management/Data Driven Student Support
   System for providing support to students

## First Steps

- Evaluate existing Non-Credit shadow systems and create a unified relational database to eliminate those systems and house the data in a single location
- Integrate that data into the design prototype for the ODS (Operational Data Store) being developed to unify data from across campus
- Develop/define a common language for data attributes and clean up existing SARS data so no PII (Personally Identifiable Information) is accessible to the ODS
- Create an interface to the ODS which allows the user to select data from various sources to create an integrated view

### **Initial View Ideas**

- Guided Pathways Associate students with programs based on the courses they've already taken
- Student Support Services View what support services a given student has utilized across campus
- View hits on classes attempts to register for a given class (Note: already available by student in Banner - SFASTCA)

# Design Prototype (OLD Design)

A BIG VIEW containing all information below housed both in BANNER and ODS

### DegreeWorks

- 1. Abbreviated Ed Plan
- 2. Comprehensive Ed Plan

### **BANNER**

- 1. Name
- 2. Student Cohort Code
- 3. Student Attribute Code
- 4. Ethnicity
- 5. Course Registrations
- 6. Major
- 7. To implement a system (per B Smith and J Barkman)
  - 7.1 WHERE Which Labs/Tutorials the student goes
  - 7.2 WHO Who are these students
  - 7.3 WHEN Date and Time the students attended the labs/tutorials
- 7.4 FOR What Course

### **SARS**

- 1. Appointment Code
- 2. Appointment Date/Time

-A collaboration with Student Team (all Special Programs, Admissions and Records, Counseling, and Financial Aid), Research, Instruction and IT is needed to identify ALL the requirements.

# Design Prototype (New ODS Design)

**BANNER** 

Degree Works

SARS

APEX for Special Programs School of Continuing Education

Registration
Fill Rates
EOPS/CARE
CalWorks
DSPS
Financial Aid
Faculty
Feedback
Research
Questions

Comprehensive and
Abbreviated
Education Plans

Counseling
Appointments
Reason
Dates
Service
Appointments
Reason
Dates

DSPS
EOPS/CARE
CALWORKS
ASPIRE
ACES
BRIDGE
VETERANS
MORE
AS
NEEDED

CTE
Programs
Both
Credit
and Non
Credit

-A collaboration with Student Team (all Special Programs, Admissions and Records, Counseling, and Financial Aid), Research, Instruction and IT is needed to identify ALL the requirements.