

DATE: May 30, 2017
TO: Mt. San Antonio College Noncredit/Continuing Education Team
Dr. Bill Scroggins, Superintendent, President
Dr. Madelyn Arballo, Dean of the School of Continuing Education
Dr. Irene Malmgren, Vice President, Instruction
Dr. Joumana McGowan, Associate Vice President, Instruction
Mr. Tom Mauch, Dean, Counseling
Dr. George Bradshaw, Dean, Enrollment Management
Ms. Jemma Blake-Judd, Dean, Technology & Health
Ms. Romelia Salinas, Associate Dean, Library & Learning
Ms. Barbara McNeice-Stallard, Director, Research & Institutional
Ms. Michelle Sampat, Curriculum Liaison Dept. Co-Chair, Learning
Mr. Jonathan Hymer, Professor, Electronic & Computer Technology
Ms. Dana Miho, Professor, English as a Second Language
Ms. Donna Necke, Professor, Adult Basic Education
FROM: Dr. Dianne Van Hook, Chancellor, College of the Canyons
RE: Thank you to the Mt. SAC Noncredit/Continuing Education Team!

On behalf of your friends at College of the Canyons, we want to thank you for one of the best days of Professional Development that we've experienced together in a very long time.

The attention that you put into structuring this visit for us; the materials that you went to the trouble to prepare so expertly and to the point; the presenters that you secured to cover every aspect of non-credit and continuing education; and the manner in which you did all of that and so much more in such a professional, user-friendly and inspirational way left us speechless and with a lot of ideas to consider!

Bill, when I called you a few weeks back to ask if we could come and visit and you put me in touch with Dr. Madelyn Arballo, I never imagined that our experience was going to be like it was on Friday. Mount SAC and you, Madelyn, have earned a reputation for being exceptional leaders! But the manner in which you showed us how we could get on the bandwagon and make a difference for our students was beyond any of our expectations. You answered our questions; you anticipated the things that we wouldn't understand; you presented them in a clear and connected manner; and you challenged us to step up to the plate and not only think about, but **do** what's best for our students.

We appreciate everything you did. To think that you pulled it all together on the Friday before a three-day holiday weekend – we can't thank you enough! I could not start off this week without letting you know how much we appreciate your professionalism and leadership in the field of noncredit and continuing education and your willingness to share your expertise with your friends at College of the Canyons!

In the future, we look forward to working with you, continuing to learn from you, and sharing if there is anything that we have that may be of interest to you, as well as working with you to ensure that Title V policies and procedures are changed to make certain that all of our students receive equal opportunities.

Once again, on behalf of our COC team, we thank you for the most inspirational day and for providing us with the technical assistance we need to get going.



Dr. Dianne Van Hook, Chancellor

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