## Student Success and Support Program Plan Review 2015-16

College Name: Mt. San Antonio College

Team #: Reviewer #:

**Directions:** When reviewing the plans (Credit or Noncredit), focus on reading each section holistically based on compliance with title 5 and the SSSP Handbook. As a guideline, the rubric below contains the key elements required in each section. Please give each plan section a score. For example, Planning, Orientation, and Assessment/Placement should **each** receive **one** score of 1, 2, or 3, as follows:

- 1 Provides complete description, describes sound practice and appears to meet standards
- 2 Needs improvement; provides inadequate description or is missing key elements
- 3- Evidence of compliance concerns or is incomplete/non-responsive per title 5, handbook

Note any compliance issues and the corresponding page number in the last column. It is especially important to note any budget issues, including whether the staff, activities, and expenditures in the plan narrative match the budget plan.

Please include any questions or comments that will help the college improve their plan in the future. Please also be sure to note any best practices.

Once each team member has completed the reviews, please discuss your comments with your team and provide an overall recommendation on the last page of this rubric. Please upload the completed rubric to the appropriate rubrics folder (i.e., Credit SSSP or Noncredit SSSP) on Dropbox.

Note that Noncredit SSSP should serve students in the following areas:

- Elementary and Secondary Basic Skills
- English as a Second Language

- Short-Term Vocational
- Workforce Preparation

You may read the plans outside of our meeting room; however, please do not discuss scores with anyone outside of the teams. Please delete, destroy or turn in to CCCCO staff any paper or electronic documents for this review.

| Planning  | 1 | 2 | 3 | Comments   | Compliance Issue/Page # |
|---|---|---|---|--|-------------------------|
| <ul> <li>Planning process for updating 2015-16 plan</li> <li>Considerations for changes made in 2015-16</li> <li>Coordination with other colleges in district, other plans and campus efforts</li> <li>Student profile</li> <li>Partnerships for core services</li> </ul> | х |   |   | Sounds like an innovative and proactive outreach program: "Mt. San Antonio College (Mt. SAC) has a comprehensive High School Outreach effort that partners with 51 feeder high schools in 12 local districts. The Connect Four program provides core SSSP services to incoming high schools and at the college." |                         |

| Core Services: Orientation   | 1 | 2 | 3 | Comments   | Compliance Issue/Page # |
|--|---|---|---|--|-------------------------|
| <ul> <li>Adjustments made to orientation<br/>based on 2014-15 plan</li> </ul>  | Х |   |   | Excellent job matching staffing and funding courses in Plan with Budget. |                         |
| <ul> <li>Number of students provided<br/>orientation services in 2014-15</li> </ul>                                    |   |   |   | Easy to verify information.  |                         |
| <ul> <li>Percentage of target population served</li> </ul>   |   |   |   |  |                         |
| Steps taken to reduce unmet  |   |   |   |  |                         |
| <ul> <li>need or increase participation</li> <li>Process, timing and topics</li> <li>discussed (see title 5</li> </ul> |   |   |   |  |                         |
| mandates) including programs on campus sexual violence   |   |   |   |  |                         |
| Technology use and on-line orientation services offered  |   |   |   |  |                         |
| <ul> <li>Staffing (matches those listed in budget plan)</li> </ul>   |   |   |   |  |                         |

| Funding se  | ources (matches    |  |  |  |
|-------------|--------------------|--|--|--|
| those liste | ed in budget plan) |  |  |  |
|             |                    |  |  |  |

| Core Services: Assessment/Placement                               | 1        | 2 | 3 | Comments                              | Compliance Issue/Page # |
|---|----------|---|---|---------------------------------------|-------------------------|
| -   | <b>1</b> | 2 | 3 | Best Practices: "Directions           | Compliance issue/Page # |
| Adjustments made to assessment     Adjustments made to assessment | ^        |   |   |                                       |                         |
| based on 2014-15 plan   |          |   |   | provided to students regarding        |                         |
| Number of students provided                                       |          |   |   | the English and math Information      |                         |
| assessment in 2014-15   |          |   |   | Sessions are coordinated so that      |                         |
| Percentage of target  |          |   |   | students are able to prepare for      |                         |
| population served   |          |   |   | both the English writing test and     |                         |
| Steps taken to reduce unmet                                       |          |   |   | the math placement test."             |                         |
| need or increase participation                                    |          |   |   |                                       |                         |
| <ul> <li>Overview of test process,</li> </ul>                     |          |   |   | Wow!: "95.3% of new, first time       |                         |
| including timing, and test  |          |   |   | students completed assessment         |                         |
| preparation available   |          |   |   | during and outside of the July 1,     |                         |
| Assessment test(s) for placement into                             |          |   |   | 2014 to June 30, 2015 time frame      |                         |
| English, math, and ESL  |          |   |   | in preparation for enrolling in       |                         |
| Approval granted for tests from                                   |          |   |   | either fall 2014, winter 2015,        |                         |
| cccco   |          |   |   | spring 2015 or summer 2015            |                         |
| <ul> <li>Disproportionate impact and</li> </ul>                   |          |   |   | terms." Great job!                    |                         |
| consequential validity studies                                    |          |   |   |                                       |                         |
| conducted   |          |   |   | Sounds interesting: "One of the       |                         |
| Multiple measures used  |          |   |   | outcomes of the retreat was the       |                         |
| •   |          |   |   | development of the "Student           |                         |
| Policy on acceptance of student                                   |          |   |   | Success Inventory," a survey of       |                         |
| assessment results from external                                  |          |   |   | questions that, based on faculty      |                         |
| colleges or programs  |          |   |   | research, <u>indicate a student's</u> |                         |
| Availability of re-take and recency                               |          |   |   | ability to be successful beyond an    |                         |
| policies  |          |   |   | initial test result. The survey       |                         |
| <ul> <li>Staffing (matches those listed</li> </ul>                |          |   |   | gathers multiple measures of          |                         |
| in budget plan)   |          |   |   | information regarding the             |                         |
| <ul> <li>Funding sources (matches</li> </ul>                      |          |   |   | student's past academic history       |                         |
| those listed in budget plan)                                      |          |   |   | (e.g., high school GPA), life         |                         |
|   |          |   |   | te.g., mgn school OrAJ, me            |                         |

|   |   |   |   | situation, and the ability to undertake the rigor expected of college level courses. All students complete the inventory prior to taking their assessment tests."  |                         |
|---|---|---|---|--|-------------------------|
| Core Services: Counseling, Advising, and Other Education Planning Services  | 1 | 2 | 3 | Comments   | Compliance Issue/Page # |
| <ul> <li>Adjustments made to counseling, etc. based on 2014-15 plan</li> <li>Number of students provided these services in 2014-15</li> <li>Percentage of target population served</li> <li>Steps taken to reduce unmet need or increase participation</li> <li>Academic or paraprofessional advising</li> <li>Processes, timing, and delivery methods for counseling, advising and other education planning services (drop-ins and wait time)</li> </ul> | X |   |   | Great idea: "A check list of SSSP Core requirements has been developed and implemented in the student portal informing students whether they have completed an orientation, assessment, and an abbreviated or comprehensive education plan."  Another great idea: "Summer Transition Enrichment Program (STEP). The STEP program invites new, first-time college students to take a summer counseling course (COUN 1 Introduction to |                         |

College) to assist their transition

from high school to college.

• Assistance for students to develop an

abbreviated education plan; scope

• Assistance for students to develop a

comprehensive education plan; scope

Assistance for students to develop a noncredit education plan; scope and

and content of the plan

and content of the plan

content of the plan

| <ul> <li>Technology tools used</li> <li>Staffing (matches those listed in budget plan)</li> <li>Funding sources (matches those listed in budget plan)</li> </ul> |  |
|--|--|
|  |  |

| Core Services: Follow-up for At-Risk Students               | 1 | 2 | 3 | Comments                             | Compliance Issue/Page # |
|---|---|---|---|--------------------------------------|-------------------------|
| Adjustments made to follow-up                               | Χ |   |   | Good job on providing Follow up      |                         |
| services based on 2014-15 plan                              |   |   |   | services to:                         |                         |
| <ul> <li>Number of students provided</li> </ul>             |   |   |   | 51.4% of undecided students          |                         |
| these services in 2014-15                                   |   |   |   | 64.5% of basic skills students       |                         |
| Percentage of target  |   |   |   | 97.1% of probation students          |                         |
| population served   |   |   |   |                                      |                         |
| Steps taken to reduce unmet                                 |   |   |   | Best practices: "Most recently,      |                         |
| need or increase participation                              |   |   |   | the Early Alert system has been      |                         |
| <ul> <li>Services available, strategies, and</li> </ul>     |   |   |   | modified with IT support to          |                         |
| delivery methods  |   |   |   | enable all teaching faculty to refer |                         |
| <ul> <li>Notification process for providing</li> </ul>      |   |   |   | students in their classes to the     |                         |
| services and identifying at-risk                            |   |   |   | Counseling Center for academic,      |                         |
| students  |   |   |   | career and personal counseling. A    |                         |
| <ul> <li>Involvement of instructional faculty in</li> </ul> |   |   |   | more robust Early Alert program is   |                         |
| involvement of instructional faculty in                     |   |   |   | planned and under development."      |                         |

| monitoring student progress and in early alert systems  Staffing (matches those listed in budget plan)  Funding sources (matches those listed in budget plan) | Staffing and Funding sources easily matched to budget plan. ☺ |
|---|---|
|---|---|

| Other SSSP/Match Expenditures  | 1 | 2 | 3 | Comments   | Compliance Issue/Page # |
|--|---|---|---|--|-------------------------|
| <ul> <li>Institutional research directly related to SSSP Services</li> <li>Expenditures for institutional research Expenditures not previously accounted for in prior sections, e.g., Admissions and Records, Transfer and Articulation Services, Career Services, Institutional Research (unrelated to SSSP), instructionally funded tutoring and supplemental instruction cost for at-risk students (matches those listed in budget plan)</li> </ul> | X |   |   | Interesting and detailed chart: "sample list of research projects completed during the academic year 2014-15." |                         |
| <b>Exemption Policy</b>  | 1 | 2 | 3 | Comments   | Compliance Issue/Page # |
| <ul> <li>Process for exempting students from<br/>SSSP-required services in accordance<br/>with title 5 section 55532</li> <li>Percentage of students exempt (listed<br/>by category)</li> </ul>  | Х |   |   |  |                         |

| Constant  |   | 2   | • | Commonto | Compliance Love (Done # |
|---|---|-----|---|----------|-------------------------|
| Appeal Policy   | 1 | 2   | 3 | Comments | Compliance Issue/Page # |
| <ul> <li>Student appeal policies and procedures.</li> </ul>   | Х |     |   |          |                         |
| Prerequisite & Corequisite Procedures   | 1 | 2   | 3 | Comments | Compliance Issue/Page # |
| <ul> <li>Procedures for establishing<br/>prerequisites and corequisites in<br/>accordance with title 5 section 55003<br/>and procedures for student<br/>challenges.</li> </ul>                            | x |     |   |          |                         |
| Professional Development  | 1 | 2   | 3 | Comments | Compliance Issue/Page # |
| Plans for faculty and staff<br>development related to SSSP  | Х |     |   |          |                         |
| [ •   |   | l _ |   |          |                         |
| Attachments   | 1 | 2   | 3 | Comments | Compliance Issue/Page # |
| <ul> <li>Attachment A, Student Success and<br/>Support Program Plan Participants</li> <li>Attachment B, Organizational Chart</li> <li>Attachment C, SSSP Advisory<br/>Committee</li> <li>Other</li> </ul> | X |     |   |          |                         |
| Budget Plan: Expenditures   | 1 | 2   | 3 | Comments | Compliance Issue/Page # |
| Orientation   | Χ |     |   |          |                         |
| Assessment  | Χ |     |   |          |                         |
| Counseling/ Advising/Other Ed     Planning  | Х |     |   |          |                         |

| •     | Follow-up                              | Χ |   |   |          |                         |
|-------|--|---|---|---|----------|-------------------------|
| •     | SSSP Research/ Coordination            | Χ |   |   |          |                         |
| Budge | et Plan                                | 1 | 2 | 3 | Comments | Compliance Issue/Page # |
| •     | Orientation                            | Χ |   |   |          |                         |
| •     | Assessment                             | Χ |   |   |          |                         |
| •     | Counseling/ Advising/Other Ed Planning | X |   |   |          |                         |
| •     | Follow-up                              | Χ |   |   |          |                         |
| •     | Coordination                           | Χ |   |   |          |                         |
| •     | SSSP Research                          | Χ |   |   |          |                         |
| •     | SSSP Technology                        | Χ |   |   |          |                         |
| •     | Other Match                            | Χ |   |   |          |                         |

| Co | llege Name:Mt. San Antonio College  |
|----|---|
| Te | am #  |
| Te | am Recommendation   |
| 1. | X Recommend approval with no changes needed. Comments:  |
| 2. | Recommend approval with minor changes or clarifications. Please reference specific issues and page from plan. Comments: |
| 3. | Recommend non-approval; suggest major revisions. Please reference specific issues and page from plan. Comments:         |
| 4. | General observations and/or summary of reviewer. These comments will be provided to the college.                        |