



... giving us a place to study for finals  
Thank you! w/having a full-time job, finding time to study is tough...  
For those of us that can't come early this is a blessing  
...really help[ed] my group  
Profoundly helped me study. I can't focus at home  
Very useful especially since I can't study at home  
Very helpful because my house is super noisy  
Helps since I feel better studying at the library! 😊  
Really needed it. Too loud at home.  
Great for groups to meet up over these hours! 😊

Many student comments requested that not only the extended hours be expanded during finals, but also continued throughout the year. While this may not be feasible, the need for time in the library was an expressed student need.

Great idea! "Late Night" hours should be the new operating hours  
Super Awesome! Please keep extended hours throughout the whole semester!  
If you can, maybe extend hrs until 11:30 p.m. or 12 am?  
Awesome! Can we do it like every day (:?  
It is the most wonderful thing to happen at this library. These hours should be kept for the winter session as well.  
One more hour please! 😊  
It is super helpful, it would be more helpful if you had it on Friday & Saturday though 😊

And finally, one comment recognized and appreciated Mt. SAC's commitment to student success.

Happy to be in a college with so many resources and people caring for our success!

## **Recommendations**

Continue expanded hours during the fall and spring semesters because student comments were overwhelmingly positive, appreciative, and linked the additional hours to feelings of success.  
Extend Friday and Saturday evening hours until at least 6:00 as there were 132 and 117 students in the building when it closed at 4:30 and 4:00.  
Open the library at least one hour earlier on Sunday as student demand was consistently high on Sunday.  
Ask Associated Students to provide appropriate snacks to motivate students and alleviate the need to leave the library.  
Apply for Student Life funds to provide a therapy animal or animals to reduce student stress.  
This practice has been successful in other college libraries.

## **Extended Hours during Finals at Neighboring Community College Libraries**

Chaffey College Library does not have extended hours during finals.  
Hayden Memorial Library at Citrus College, which adds approximately 1.5 hours during the week prior to finals, was not as busy. They also were open on Saturday from 10-4 but found that more people came during the week.  
Pasadena City College extended hours ½ week before finals and 2 hours during finals with the exception of the last day of finals. Extended hours were discontinued because of budget

cuts. According to an email from Dr. Tirapelle, "The extended hours are very popular with our students -- and we use the opportunity to draw more students during finals by collaborating with our associated students to offer additional "De-stress for Success" events at the library (i.e. crafts, therapy dogs, free coffee, etc.). "

Rio Hondo College Library does not offer extended hours, but have discussed the possibility. Judy Marzona shared that "For a variety of reasons most of our students don't seem to want, or be able to, stay much longer than our regular closing time. My impression is that we don't experience a significant spike in the number of students who stay until late during finals week vs. regular weeks. We have been thinking about extending our finals week hours for a number of semesters, but staffing and budget problems on our end have been deterrents."

## Student Comments

### *Transcribed as written*

1. Very helpful! :)
2. Much needed!
3. Grately Appreciated
4. Nogice!
5. Meh. Not here late enough to use them.
6. Very nouice...
7. Well planned? Little too late
8. Live it! Very helpful
9. 11/10 would come again
10. Student w/12 units needs 48 hrs of studying & class time a week not including transport to campus & off campus. That's more hours then what the full time librarian works in a week. Extension of hours r good.
  - a. 1 class that meets twice a week equals 3 hrs + 3 hours of standard study hrs per unit
  - b. 1 class that meets once a week = 3 hours + 3 hrs of standard study hrs. per unit. 160.5 hrs during the 2 week of Ext. library hrs
  - c. 80.25 Hrs of a week w/Ext. hrs.
  - d. 7 full time employs = 35 Hrs week
  - e. 7 part timers, that R librarians & work other jobs
  - f. Other jobs as librarians
  - g. Student w/1 three unit course needs 12 hours regardless of what days they meet BUT ONLY GIVEN 2 HRS TO COMPLETE A SEMESTER FINAL
11. Very Nice!
12. It was great to have the extended time so we could study thanks :)
13. It's nice working on my assignments with a heater and not freezing cold at home! Thank you so much! ♥
14. Love the extra hours!! Thank U!!
15. I really like studying @ the lib. After my 10 pm class. If you can, maybe extend hrs until 11:30 p.m. or 12 am?
16. Thank you so much for the opportunity to keep studying and working on final essays during this cold and stressful time. ☺
17. <3u
18. Thanks so much for opening on Sunday and giving us a place to study for finals. We are very appreciated!! ☺☺☺
19. 4-11 are perfect hours!
20. Thanks for the late hours to study for finals ☺
21. Stay open late thank you.
22. Thank you! w/having a full-time job, finding time to study is tough... I suggest staying open late on Saturday too! Thank you!
23. Nice!
24. For those of us that can't come early this is a blessing.
25. Thanks! loved the extended hours. 12-8 would also work.☺
26. Thanks for this thoughtful idea. That we can jam together & spend wonderful time to prepare our final.
27. Helps a lot!!
28. Efren loved the extended hours. Whoever came up w/this idea deserves a raise! Anywho; thanks a bunch, w/this extra time, I feel adequately prepared for my finals. Thanks a bunch! – Efren
29. The extended time really help my group and I to prep for chemistry final! Thank you!! PS. Wish the hours were longer! Howard
30. Awesome! Can we do it like everyday(:?
31. Very helpful & I LOVE IT!! ☺
32. It's awesome!
33. -The hours work great. It helps to give extra study time & finish up on homework!-
34. ☺
35. -Great!!!
36. Very helpful
37. <3u ← That's not a legitimate comment
38. Sick AF ☺
39. [Chinese characters]
40. I 2<sup>nd</sup> this [Awesome! Can we do it like everyday(:?)

41. I LOVE IT
42. Make it 24/7
43. Gains Made +
44. 5 stars, baby ☺
45. It's awesome
46. I'm going to pass my class because of it!! Thank you!
47. It's awesome ☺
48. The best idea yet:)
49. It's whatever:)
50. Awesome!! = D
51. It is the most wonderful thing to happen at this library. These hours should be kept for the winter session as well.
52. Greatly appreciated.
53. It's not just whatever. Thank you!
54. Very helpful Thank you☺
55. Awesome! Me ♥ it!:) )
56. Amazing
57. You should extend hours on Fridays ☹
58. Good luck Everyone! :D
59. Wish [blacked out] can have a boy friend after final ☺!!
60. Love it!
61. Awesome ☺Best finals week ever vvvvv
62. Thank you♥
63. "Finals" work hard play hard! ☺
64. Awesome!!!
65. Thx ☺
66. Awesome
67. Love it!!
68. Keep them!☺
69. Thanks
70. Yas
71. [Thumbs up drawn]
72. I ♥ U
73. I love you with all my heart! Awesome!!!☺
74. Love it Thank you
75. Thank U Thank U Thank U Thank U Thank U :)
76. #YAS!
77. Love it, too!:) )
78. Love it, thank you! ☺
79. Sat too
80. It was a fantastic idea! Much appreciated!
81. Thank you so much!
82. Thank you!
83. Profoundly helped me study. I can't focus at home = O<sub>2</sub>
84. CSULA is in the house!
85. More focused studying ☺ Good luck!
86. I♥U
87. Mt. SAC Rocks!
88. Thank you for thinking of me!
89. Very useful especially since I can't study at home
90. Im glad the library is open late to work on homework
91. Close @ 12 next semester!
92. Thank you!
93. Very helpful because my house is super noisy. [signature]
94. Great for studying – quieter!
95. One more hour please! ☺
96. Very convenient! ☺
97. Thank you for your service! :)
98. Thanks for having the library hours extended even longer b/c it helps a lot then staying home & [sleep?]. Thanks!! Keep hours longer!! ☺
99. Without your late hours we would all probably fail... no lie... Thank you! <3
100. Thank you for doing this.
101. I just love Mrs. Small 4 all her hard work. 4 years. She rocks! ☺
102. Its very helpful!
103. Super awesome – Did accomplish more w/extra hrs thxs ☺
104. Thanks 4 the snacks! ♥
105. Good stuff Great help More time Better grades
106. More time to study for exams
107. ☺
108. Big surprise thanks for the extra hours
109. It's very convenient! Thank you!!!
110. I love it! Helps since I feel better studying at the library! ☺
111. Extra time is very helpful Thank you!!!
112. Thank you for the extended time, its really helpful!
113. Woot!! Late mingths @ Mt. SAC [drawing] hungrryyy... zombiecsss... BRAINS...
114. Very helpful, thanks!

115. Keep 'em comin also, free food – nice touch
116. [Chinese characters]
117. It's a real help thanks!
118. Awesome idea better than going home. ☺
119. Thanks
120. So much easier to study here than @ home! Thank you :)
121. Been a real help!
122. I love it!!! Thanks!
123. I think it's wonderful because I [sot] out of work late, and Im getting extra studying in before class tomorrow thanks
124. I think that library should be open till 11 pm because it is convenient for the working student
125. These should be the regular hours or a least 2x a week very convient able to finish more work :)
126. I think it is nice since is finals week.
127. Thank you! Awesome idea this help us a lot!
128. Open to 11 everyday M-F
129. I'm EXTREMELY grateful to the library staff for their sacrifice, and the administration for their accomodations of students' needs during finals week. Extended hours really help, THANK YOU!!!
130. Very helpful!!!
131. For the love of God, THANK YOU!  
     ↑ I concur [For the love of God, THANK YOU!]  
     ↑ I agree [For the love of God, THANK YOU!]
132. Extended hours are a life saver!! THANK YOU ☺
133. Very convenient thank you very much all staff are very helpful. Can we have more weeks like this before finals?
134. Very convenient, maybe consider a 24 hr study/computer lab.
135. Good idea [for 24 hr study/computer lab]
136. Extended hours are so convenient. Thank you so much!
137. More relaxing at this time really enjoy it
138. It's the best!
139. Thanx! You all! Really needed the extra time ☺
140. Really needed it. Too loud at home. Need library setting to focus and prepare for final on Monday
141. ↑Feel exactly the same Thank you! [Really needed it. Too loud at home. Need library setting to focus and prepare for final on Monday]
142. Should have opened at 10 am and on Sat.
143. Thanks a bunch!! (O.M.)
144. Very helpful! Thank you!
145. Yes, Thank you! :D
146. Appreciate the extended hours and the long hours the staff put into helping students
147. Helpful!
148. Helps procrastinators get the job done on time. Do it again.
149. Keep the hours! ☺
150. Love the hours thank you! Wish you could be open this late on a regular basis.
151. The extra hours helped me a lot!!!
152. Please keep the extended hours ☺
153. Please. Keep the hours open in Sat & Sun Thanks ☺
154. Love the hours. I would do a campus survey so student can have more input on the subject
155. Great for groups to meet up over these hours! ☺
156. Need computer hours late on regular basis. [signature of student]
157. Stay open till 12 a.m. on Sunday before finals. Still have a lot to do!
158. Very good idea!! It is very easy to study here. Extremely helpful☺
159. Open until 1 a.m.
160. Extended hours inspires people to work harder, some are more focused and study harder. Thank you.
161. –Good idea! Motivation to study late w/other students.
162. Fantastic idea to have late hrs. It would be even better to have later hrs for those who have 7:30 am Monday morning finals. Thank you ☺
163. Thanks for opening up the library on Sunday! Super helpful for last minute cramming... ☺ THANKS!!
164. They're Grrreat! = T. Tiger
165. Tiiiiiiight!
166. Awesome! Love it☺
167. Thank you! The hours are appreciated
168. This is really great (:
169. Much needed Thanks!
170. Great plan, wish it was there all year.
171. <3 u [heart u]
172. Love it & all the snacks
173. Take fat bong Rips [drawing of a bong]
174. Excellent!
175. ♥u
176. It was really helpful to be able to come and get some extra study time in! Everybody else thought so too: The library is pretty packed!
177. It's great!
178. It is super helpful, it would be more helpful if you had it on Friday & Saturday though☺
179. Thanks!
180. It was really great. But could you start a little earlier than 4pm♥
181. Agreed [It was really great. But could you start a little earlier than 4pm♥]
182. Agreed [It was really great. But could you start a little earlier than 4pm♥]
183. ditto [It was really great. But could you start a little earlier than 4pm♥]
184. Thank you awesome idea. This really help us☺

185. Awesome sauce☺
186. Amazing! Thanks!
187. Could have been better...24 hr + snack bar
188. Agree [Could have been better...24 hr + snack bar]
189. Double agree [Could have been better...24 hr + snack bar]
190. We have the money don't we? Let's do that! [Could have been better...24 hr + snack bar]
191. Ha Ha Ha [We have the money don't we? Let's do that!]
192. Thank you!! It was a great help....
193. Really appreciated it!
194. Superb!!!
195. ☺
196. Thank you!
197. It is a great idea [picture of a lightbulb]
198. ♥u
199. Love it Thank you
200. Awesome sauce! [picture of a bowl with something in it]
201. [Picture of a face]
202. I love it
203. Bless your s♥ul!!
204. Awesome, extend it longer
205. Forever grateful! ☺
206. Extend longer.
207. Thank you for extending hours
208. It's great. Keep doing it!!!
209. It would be even better until 1 A.M.
210. Happy to be in a college with so many resources and people caring for our success! Thank you.
211. Love it. Should be the normal hours. ☺
212. -need more working outlets and rooms!!
213. -Don't give up you're almost finished☺
214. -Excellent thank you!!
215. -More television sets ~~in the~~ with VCR's in the rooms for documentary review sessions
216. -Thumbs up.
217. -It's [aite or ane]
218. Beautiful
219. Very good, want more time :)
220. -Better WIFI & deodorize the rooms
221. [F in a circle]
222. Great!
223. Fantastic!
224. THANKS! Mt. SAC
225. Awesome...
226. This is a great idea.
227. Thank you ☺
228. Pretty crispy idea! Thanks!!!
229. Awesome idea!!!!
230. It's awesome!☺ Being open late on Thursday would be helpful though.
231. Life saver but we need some food, & [Addy] [ddorall]
232. Thank you great idea
233. Great idea it helps those that have to work
234. Same [Great idea it helps those that have to work] I work all day school at night no place to study besides traffic
235. Great ideas!! Awesome!!
236. Love
237. It was alright...I guess ☺
238. BEATIFUL!!! WORTH IT!! Benefits us and you guys!
239. I LOVE IT!!! [ Big letters]
240. Love it! Thanks☺
241. Thanks. It's so nice!
242. Love it Thank you for extending your hours! 4 u rock!
243. It's awesome but it would help if you extended hours on Friday and Saturday please! Some of us have class on Saturday☺ Thank you☺
244. Love it [underlined eight times with a picture of a face]
245. EW Nice [referred to a picture of a face]
246. Great
247. Great! Thanks♥
248. [drawing of Santa hat] It was good. Thank you Santa for the chocolate and Morale. [Librarian Paul Kittle wore Santa outfit and gave chocolate to the students]
249. It's nice! But it makes me hungry! :D mmm popcorn!
250. Agree!!! [t's nice! But it makes me hungry! :D mmm popcorn!]
251. I know right!!! [t's nice! But it makes me hungry! :D mmm popcorn!]
252. Thank you. Library Staff is the best☺
253. [Drawing of a cartoon character]
254. Super Awesome! Please keep extended hours throughout the whole semester!
255. Helped A lot - Thanks!
256. Yes!!♥♥
257. You're saving my life during finals week!

- 258. I just spent 10 hours here!...Don't ask me what I've learned☺
- 259. Love it!
- 260. Great idea! "Late Night" hours should be the new operating hours
- 261. Thank you!
- 262. It's really a great time!
- 263. My neck hurts so much from carrying the BIG BRAIN
- 264. Only place I can study!! – Thank U! BIO 2 student
- 265. ★★★★★ Dope!
- 266. Extended hours are great! Thank you so much!!
- 267. It's amazing! Really helps
- 268. Thank you! It has really helped
- 269. I definitely like it for finals! It's a great help!
- 270. Great!! ☺ More days please.
- 271. Thank you!☺ I wish it was longer but it really helps!☺
- 272. Email about a student's comment:

A student just stopped by desk to tell me how much it meant to her last night when you (Paul) went around in your Santa suit and passed out candy. (She asked me to make sure I told you - told her I was just emailing you & that I would pass this along.) She said it gave her a second wind to keep going and she was very touched by your smile and your act of kindness. She said she felt like "Mt SAC really cared about "her" as a person and not just saying they cared, but really showing it" by offering the extended hours. Kinda like " you walked the walk and not just talked the talk" ( or ever how the saying goes!) She was very appreciative of the extended hours & you. Kudos to you Paul!!

# Statistics

## Statistics Extended Hours for Finals Week 2014

	Entire Library				
	3-Dec Wed	4-Dec Thur	8-Dec Mon	9-Dec Tue	10-Dec Wed
9:30	100	80	127	104	89
10:00	95	77	98	93	63
10:30	59	59	79	72	42
10:55	35	35	53	42	32

	Periodicals				
	3-Dec Wed	4-Dec Thur	8-Dec Mon	9-Dec Tue	10-Dec Wed
9:30	16	6	21	13	6
10:00	15	5	18	11	1
10:30	7	5	14	9	1
10:55	6	5	9	4	1

	Study Rooms				
	3-Dec Wed	4-Dec Thur	8-Dec Mon	9-Dec Tue	10-Dec Wed
9:30	20	31	24	19	25
10:00	23	28	19	21	16
10:30	19	24	15	16	15
10:55	5	9	7	8	7

### Friday 5-Dec

	Entire Library	Periodicals	Study Rooms	
			Computers	Computers
4:15	132	10	46	26

### Saturday 6-Dec

3:45	117	15	32	29
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### Sunday 7-Dec

	Entire Library	Periodicals	Study Rooms	
			Computers	Computers
4:15	83	7	30	17
5:15	186	24	44	30
6:15	211	24	46	37
7:15	220	28	42	34
8:15	203	24	43	39
9:15	171	21	46	32
9:30	132	21	23	28
10:00	115	11	39	23
10:30	118	9	41	20
10:55	25	0	0	0

	3-Dec Wed	4-Dec Thur	8-Dec Mon	9-Dec Tue	10-Dec Wed
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### Computers

9:30	19	16	24	17	20
10:00	16	15	21	18	15
10:30	9	11	16	13	5
10:55	6	6	5	10	5