



## Personal and Interpersonal Effectiveness

### Keynote (Online)

presented by Stephanie Beals

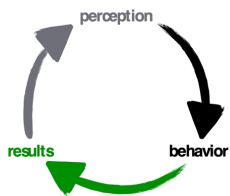
perception + behavior = results

service

mind your language

listen and listen well





effective feedback




### PERSONAL



Hi! How *are* you?

empathic		_____
attentive		_____
selective		_____
defensive		_____
pretending		_____

Use the verb \_\_\_\_\_ for positive feedback and the verb \_\_\_\_\_ when giving negative feedback.



## About Your Professional Speaker

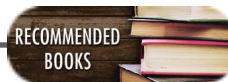


### Stephanie Beals - Client Partner Newleaf Training and Development








Stephanie's energy, coupled with a passion for effective learning makes her keynotes highly engaging and meaningful for the Participants. Stephanie is a Client Partner at Newleaf Training and Development whose mission is to help people and organizations be their best. Newleaf Training and Development deliver seminars, keynotes, coaching and online to help people better manage themselves, lead others and build business financial intelligence.

Stephanie worked as a corporate trainer and manager for a global medical device company for ten years. Her role was to develop global leaders through facilitation and coaching experiences. Previously she co-created and supported a learning university for five years for a global cruise line. Her experience includes interactive training delivery, designing and delivering management and professional certification programs and courses, facilitation of team building events and meetings, delivering Train-the-Trainer courses, and mentoring staff.

Stephanie holds a Master's in Organizational Development & Leadership from Saint Joseph's University and a Bachelor's degree in History: Secondary Education from The Master's University. She also has a Certificate in Advanced Professional Development in Human Resource Management from California State University, Northridge.



The Power of Positive Thinking by Norman Vincent Peale  
 You Can if You Think You Can by Norman Vincent Peale  
 What Happy People Know by Dan Baker  
 The 7 Habits of Highly Effective People by Stephen Covey  
 You Can't Afford the Luxury of a Negative Thought by Peter McWilliams  
 Natural Born Winners by Robin Sieger

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