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SL43. The Art of Persuasion

Language 1	Learning	Center	77-1005,	Passport	Rewards
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SL43: The Art of Persuasion

For media links in this activity, visit <u>the LLC ESL Tutoring website for Upper Level SDLAs</u>. Find your SDLA number to see all the resources to finish your SDLA.

All listening and activities have been adapted from "Step Up 1: Listening, Speaking, and Critical Thinking" with permissions of the authors, Margaret Teske and Peggy Marcy.

Section 1: Introduction

Do you have trouble asking for help? Does it seem like no one cares about your problem? Often, we have to show interest in the other person before they will show interest in us. Also, with friends or acquaintances from a different culture, it is important to make your need and request clear. While the formula you will learn in this activity is a good beginning, you will want to make sure that you use your new skill wisely.

Steps for Persuading Another Person

- 1. Find a topic to agree about so that you both feel comfortable.
- 2. Give the person a compliment to show your appreciation.
- 3. Explain the kind of help that you need.
- 4. Ask for help.

Instructions: Sort the sentences and partial sentences into the three columns below.

I really need to... Can you help me? You are really... It's important that I... You are so good with... Could you give me some suggestions? Could you take some time to help me?

I have to... They say that you are good at... Do you have a few minutes to help me? I heard that you know all about... You are good at... I could really use some help with...

Compliment	Need	Request

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Section 2: Complete the Persuasive Request

In the situations below, fill in the missing compliment, need or request. You may use expressions from Section 1. NOTE: The formula works best when it is part of a conversation and not the start of a conversation.

Situation 1:

Tony wants to move the furniture in his dorm room. He says to his friend, Joe:

Compliment: Joe, you're really strong.

Need: I need some help moving a big desk.

Request:

Situation 2:

Joan bought her first computer and connected it to the Internet. She says to her classmate. Tina:

Compliment:	Tina,
Need:	I need to email my brother.
Request:	Do you have a few minutes to help me?
Situation 3:	

Ben doesn't know how to change the oil in his car. He says to his neighbor, Ken:

Compliment: Ken, I heard you know all about cars.

Need:Request:Could you take some time to show me how to do it?

Situation 4:

Compliment: Gina, you are so good at shopping.

Need: I need to buy a gift for my mother's birthday.

Request:

Situation 5:

Compliment:	
Need:	I need to borrow a couple of bucks until Friday.
Request:	Could you help me with a loan?

Situation 6:

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Situation 7:

	Compliment:	Wow! You have a really cool car, Tom.
	Need:	
	Request:	
Situatio	on 8: Compliment:	
	Need:	
	Request:	Could you help me buy a new computer?

Section 3: Practice Persuasive Conversations

Why do you think this SDLA is called "The Art of Persuasion"? If there is a formula that you can use, where is the "art"?

For each conversation below, decide if the person will be persuaded to provide help or not. Explain why you chose your answer. Be prepared to discuss your answers with the tutor later.

Conversation 1:

Classmates talking.

Ting:	I wish my teacher had explained today's grammar more.	
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Alexis: Yeah, I plan to go home and watch some YouTube videos about it.

Ting: What are you talking about? You are so good at grammar. I'm the one who needs more review. Would you be able to study together tonight?

Successful persuasion?	_Yes _	_ No Why or why not	?

Would you make any changes? _____

Conversation 2:

Classmates talking.

Zhong:	My wife wants me to mow the lawn this weekend.
Alejandro:	Well, didn't you say that you enjoy yard work? Not me, I'm going to my friend's birthday party this weekend.
Zhong:	Party? That sounds fun. Where is it going to be?
Alejandro:	Las Vegas.

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Zhong:	Really?
Alejandro:	Yep. And since you are so good at driving and directions, and since I need a ride to Las Vegas, I thought maybe you could drive me there?
Successful pe	rsuasion? Yes No Why or why not?
Would you m	ake any changes?
 rsation 3: nates talking.	
Yuki:	I just bought this huge, new mirror.
Hector:	So, where will you hang it? In the bathroom?
Yuki:	No, it is too big for that. I want to put it in the hallway. But, I want to make sure it is centered on the wall.
Hector:	And, if it is heavy, you need to be sure you use the right screws to hang it up.
Yuki:	Hmmmsounds like you have done this before. Maybe you could come over and help so that I get it done correctly?
Successful pe	rsuasion? Yes No Why or why not?
Would you m	ake any changes?
rsation 4: lates talking.	
Tran Thu:	This weekend I'm going surfing.
Feng Mian:	That sounds fun. You probably are an expert at surfing after all these months.
Tran Thu:	WellI'm pretty good.
Feng Mian:	I wish I knew how to surf. Then I would have something fun to do on the weekends. Do you think I could borrow your equipment and you could teach me how to surf?
Successful pe	rsuasion? Yes No Why or why not?
Would you m	ake any changes?

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Section 4: What Did I Learn?				
Complete this table BEFORE meeti	ng with a tutor			
Communication Skill	I can't do this YET.	I can do this WITH help.	I can do this WITHOUT help.	I can TEACH this to a classmate.
I can tell the difference between compliments, needs, and requests.				
I can use the formula of persuasion to get assistance.				
I can use the art of persuasion in appropriate situations.				

Here are some words/phrases I need to practice.

Good job!

Now go to the <u>LLC Tutoring Website</u> and make an appointment with a tutor. Visit the <u>Virtual LLC</u> at the time of your appointment.



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Section 5: Practice with a Tutor!

Meet with a tutor. Give this paper to the tutor. The tutor will review your work and talk with you.

Grading Rubric

Possible Points	Need Practice	Good Job	Excellent Work
		•••	•••
	(0-1 Point)	(2-3 Points)	(4-5 Points)
Content	Not enough information	Provides most important	Provides all necessary
	provided in responses and	information in responses	information in responses
	often does not use correct	and some of the time uses	and most of the time uses
	vocabulary.	correct vocabulary.	correct vocabulary.
Skill: Speaking More than 6 mistakes		Not more than 5 mistakes	Not more than 2 mistakes
	saying words; needs	saying words; needs	saying words; needs no
	guessing more than 3 times.	guessing on 1-2 words or	guess about meaning.
		sentences.	
Oral Fluency	Speaks mostly in phrases,	Sometimes speaks in	Speaks in complete
	individual words; many	complete sentences; several	sentences; a couple pauses
	pauses.	pauses.	okay.

*Students must receive at least 10 points to move on

Possible Points: _____ / 15

Tutor Comments:

Congratulations! Keep going.

You have successfully completed this SDLA and are ready to continue to the next.



You have not yet mastered this SDLA. It is recommended that you complete it again.

Tutor Signature: _____

Date: _____

