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SL36. Talking at a Restaurant

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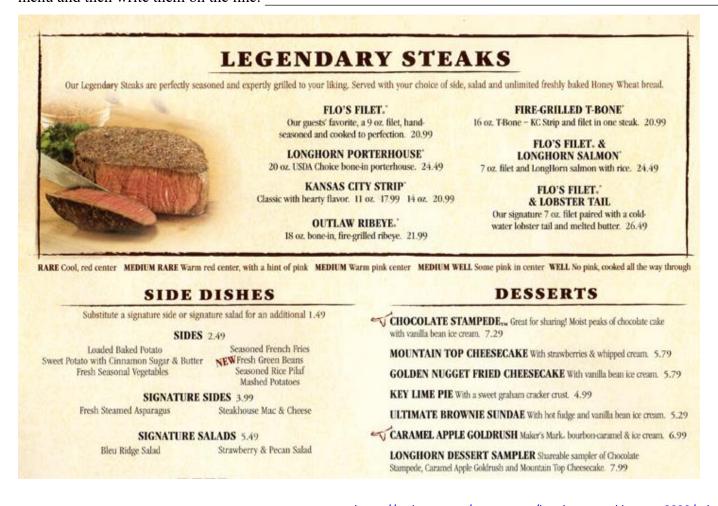
Student Name:	Student ID Nu	mber:	
Instructor:	Level:	Date:	
For media links in this activity, visit <u>t</u> your SDLA number to	he LLC ESL Tutoring webs		
Sec	ction 1: Introduction		
When you go to a restaurant, it's important to how guests and servers communicate with each other. At most sit-down restaurants, you will be assigned a waiter (male), waitress (female), or server (male or female) who will take your ord serve you your meal, and be responsible for give you your check. Watch the Section 1 video. The answer the questions about the video.  1. What question did the server ask to get the drink order?	ch be der, der, deving hen	PAPIER A CIGARETIES JUSTIC BATTER TO A	
2. What question did the server ask to see if th	ney were ready to order?		
3. What did the server ask to find out if they w	vanted dessert?		
4. What did the server ask to see if they were i	ready for the check?		

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#### **Section 2: Planning Your Meal**

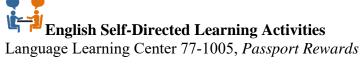
When you are at the restaurant, a host (male) or hostess (female) will take you to your table. The host/hostess will give you a menu and let you know that your server will be right with you. This means that you have a few minutes to look over the menu before a server comes to take your order. As the guest, you should decide on:

- 1. **A drink**. Write a drink you'd like to order:
- 2. **A meal (main dish).** Below is a menu from a steakhouse. Choose a steak and one side to order from the menu and then write them on the line:



https://orderup.com/restaurants/longhorn-steakhouse-c8823/takeout

3. A dessert. People usually see how full they are after their meal and decide if they want dessert or not. The server will ask you if you want to have dessert after you've finished your meal. If you want dessert, choose one from the menu and write it on the line:



#### **Section 3: Listening Practice**

Server: Hi, I'm Sue. I'll be your	for tonight. What would you like to	?
Guest: I'll have	·	
Server: I'll be right back with your		
The server goes to get your drink and then co	omes back to your table to serve it to you.	
Server: Here is your drink. Are you	to order? Have you decided what you'd like to	at?
Guest: Yes, I'll have	and	•
Server: What kind of salad dressing would y	ou like? How would you like your cook	ed?
Guest: I'll take and I w	vould like my steak	
Server: Great! I'll bring you your	out first, and your will be out after	hat.
A few minutes later, after eating your salad, y	your server brings you your meal.	
Server: Here's your	. Is there anything else I can get	ou'
Guest: Yes, I need a, a	nd I would like some steak	
Server: I'll be right back with that, and I'll g	et you a also.	
A few minutes later, you're done with your m	eal and the server visits your table.	
Server: How was	? Would you like to order some	?
Guest. Everything was great.	sounds great, too! I'll have the	
Server: Good! I'll be	e right back with that.	
After you've finished your dessert, you're rea	ndy for the check.	
Server: How was your	?	
<b>Guest:</b> It was delicious! Thank you. May I ha	ave the, please?	



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#### **Section 4: Common Phrases**

Here are some situations that happen at a restaurant and some common phrases that can be used in each situation.

Situation: The guest wants the server to make a recommendation.

Guest		Server			
• I'm not sure what to order	. What do you	• I recommend the			
recommend?		• We have some specials. I'd recommend the			
		• Our specialty is			
		• We are known for our			
Situation: The guest wants	s to make changes to his/				
Guest		Server			
• Could I have	instead of salad?	• No problem, but there might be an extra charge.			
• Can I add a salad/soup to 1	my meal?				
Situation: There is a probl	lem with the food.				
Guest		Server			
• This isn't what I ordered		• I'm sorry about that. Let me get you what you			
		ordered.			
• This food's cold.		• I'm sorry about that. I'll take it back and get them			
• This doesn't taste right		to warm it up for you.			
		• I'm sorry about that. Can I get you something			
		else?			
Situation: There is a probl	lem with the wait time fo	or food.			
Guest		Server			
<ul><li>We've been waiting a long time.</li><li>Is our meal on its way?</li></ul>		• I'm sorry. Let me check on your meal. It should be out soon.			
				• Will our food take much lo	onger?

### **Section 5: Student Self-Assessment**

Complete this table BEFORE meeting with a tutor.

Communication Skill	I can't do this YET.	I can do this WITH help.	I can do this WITHOUT help.	I can TEACH this to a classmate.
I can plan and order a meal at a restaurant.				
I can communicate with a server at a restaurant.				
I can use common phrases based on situations that happen at a restaurant.				

Here are some words/phrases I need to practice.				

## Good job!

Now go to the <u>LLC Tutoring Website</u> and make an appointment with a tutor. Visit the <u>Virtual LLC</u> at the time of your appointment.

You have successfully completed this SDLA and are

Tutor Signature:

ready to continue to the next.

**Possible Points** 

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**Need Practice** 

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**Excellent Work** 

#### **Section 5: Practice with a Tutor!**

Meet with a tutor, and share this activity with the tutor. Be prepared to talk about your answers in this SDLA.

Also, you will answer some review questions about talking at a restaurant with the tutor. You may also ask the tutor any questions that you might have.

#### **Grading Rubric**

**Good Job** 

You have not yet mastered this SDLA. It is recommended that you complete it again.

Date: \_\_\_\_\_

	•••	••			
	(0-1 Point)	(2-3 Points)	(4-5 Points)		
Content	Not enough information	Provides most important	Provides all necessary		
	provided in responses and	information in responses	information in responses		
	often does not use correct	and some of the time uses	and most of the time uses		
	vocabulary.	correct vocabulary.	correct vocabulary.		
Skill: Speaking	More than 6 mistakes	Not more than 5 mistakes	Not more than 2 mistakes		
	saying words; needs	saying words; needs	saying words; needs no		
	guessing more than 3 times.	guessing on 1-2 words or	guess about meaning.		
		sentences.			
Oral Fluency	Speaks mostly in phrases,	Sometimes speaks in	Speaks in complete		
	individual words; many	complete sentences; several	sentences; a couple pauses		
	pauses.	pauses.	okay.		
*Students must re	Possible Points: / 15				
Tutor Comments:					
Congratulation	s! Keep going.	☐ Work on this mor	e.		