

- 1. Click printer icon (top right or center bottom).
- 2. Change "destination"/printer to "Save as PDF."
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Language Learning Center 77-1005, Passport Rewards

LLRW01: Online Opinions

LLRW1. Online Opinions		
Student Name:	Student ID Number: _	
Instructor:	_Level:	Date:

For media links in this activity, visit <u>the LLC ESL Tutoring website for Low Level SDLAs</u>. Find your SDLA number to see all the resources to finish your SDLA.

Section 1: Agree or Disagree

Do you like to eat at restaurants? Do you know where to go? Sometimes, we cannot decide where to go to eat. The next time you cannot decide where to eat, you can go to <u>www.yelp.com</u>. Yelp is a website. It gives people's opinions about restaurants, bars, and coffee places. People write on the website. They share information about if the place is good or bad. **What they write is called a "Review".**

Read the review below from Yelp about the Applebee's restaurant on North Grand Avenue in Walnut, California. Then answer the questions about it.

"We always eat good in the neighborhood" **Reviewed May 17, 2014**

This Applebees is right down the street from our home and we have been going there since it was built. The young staff is usually nice and the food is always good. The prices are very reasonable and they constantly update the menu. They used to have karaoke but stopped doing it a while back. Be aware that on Friday and Saturday nights it can get packed and the wait could be 30 to 40 minutes. My only complaint is that when it is packed and there is some big sporting event on all the flat screens, everyone in the place stops eating and watches! Consequently, those who are waiting have to wait even longer! Sports fan or not! Aside from that, it is a good restaurant that usually has no waiting with prompt seating. I still love their bone-in hot wings the best! Come check it out, it's good.

Visited March 2014

Value
Atmosphere

©©©©O Service ©©©©© Food

1. Do you think this Applebees is a good restaurant to eat at?



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- 2. What are the reasons in the review that make the restaurant good?
- 3. What days does Applebees get busy?
- 4. How long is the wait time when it is busy?
- 5. Do you want to eat at this restaurant? Why or why not?

Section 2: Finding Reviews

Part 1: Find places on Yelp. Use the instructions.

How to Search on Yelp

- 1. Go to www.yelp.com
- 2. In the *Find* box at the top, type coffee.



- 3. In the *Near* box next to the *Find* box, **type** *Walnut*, *CA*.
- 4. Once you have the Find and Near boxes filled, click on the magnifying glass to start your search.





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Understanding your Search Results

- 1. After you click the *magnifying glass*, your results will appear.
- 2. Each search result will show:
 - a. Name of the restaurant, bar, coffeehouse, home service, etc.
 - b. Stars five stars $\star \star \star \star \star$ (very good) to one star (bad)
 - c. The total number of reviews
 - d. Dollar sign(s) four dollar signs (very expensive) to one dollar sign (not expensive)
 - e. The type of food or service provided
 - f. The address

Note: People use the information to choose places to eat. For example, some people will only read about restaurants that have 4 stars or more.

Part 2: Write down the information you find on Recommended Reviews page.

Look for a coffee place in Walnut, CA. Use the steps above to help search for a places that serves coffee. After you search, choose 2 coffeehouses to complete the table below.

Name of Coffeehouse	Number of Stars	Number of Reviews	Number of Dollar Signs	The Address	Phone Number
For Example: Coffee Break	4 (Four)	236	\$ (One)	1217 N. Grand Ave.	909-595-0094

Coffee Search



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		Section 3: Re	ading Reviews	
Recommended Rev	views Q	No substitutions. Taxon active. PEP-10, PESPID-COLA and the Paper Dates are ingliftened pageworks of PaperKon, Inc. 60174 6700	Freshia Tea Time	
Yelp Sort Date Rating Elites	English 11	Hours	🗙 🗙 🗶 🚼 11 reviews 💷 Details	Review 🖸 Add Photo A Share 🛛 Bookmark
Your trust is our top concern, s	o businesses can't pay to alter or remove their reviews. Learn more, $ \times$	Mon 11:00 am - 9:00 pm Open now Tue 11:00 am - 10:00 pm Wed 11:00 am - 10:00 pm	\$ - Bubble Tea, Coffee & Tea 🖉 Edit	
Ya B.	★ ★ ★ ★ ★ 8/27/2014	Thu 11:00 am - 10:00 pm Fri 11:00 am - 10:00 pm	PLUP and La Puente Pd Barrard III HOT FRUIT TEA	
Rowland Heights, CA # 3 friends	O 1 check-in	Sat 11:00 am - 10:00 pm Sun 11:00 am - 9:00 pm	CI CINANDA WAIWUT E 00 HORADE TO SOOZ	
* 48 reviews	The taste of food and drink are really yummy! love their Sausages . it's A++++	P Edit business info	Barriel Barrie	IIV-refer all 56 photos
	Was this review? Image: Second Secon	More business info Accepts Credit Cards Yes Parking Private Lot Bike Parking Yes Outdoor Seating No	365 N Lemon Ave Ste D Walnut, CA 91789 Oct Decions C (000) 505-7200 C (000) 505-7200	
Elizabeth S. Chino, CA	🗙 🗙 🖈 📩 10/5/2014	Wi-Fi Free	"I ordered green milk tea and popcorn chicken, and both were awesome." in 4 reviews	(L) Today 11:00 am - 9:00 pm Open now
16 friends	O 1 check-in	🔅 🎬 Chester L. First to review		\$555 Price range Inexpensive
Share review Compliment	Very tasty earl grey milk tea. Their boba was a bit more firm than in other places.	People also viewed	"Add 1.00 to your entrée for a 32oz green/black regular/milk tea and 1.50 with boba." in 4 reviews	B Work here? Claim this business
x Companient	They take card. The lady was nice. The location is facing	Yami Tea Time		

Now, read some Yelp reviews!

Click on the name of the place, and you will see more information about it. You will see many reviews by people. You can read the reviews.

- 1. Look for a restaurant in Walnut, CA.
- 2. Find **ONE** place that looks interesting using the search results from Section 2.
- 3. Read **THREE** reviews about the restaurant you picked. Fill out the table below. Compare the results.

Note: Reviews can be very helpful to read when trying to make a decision. In order to make a good decision about something, you **cannot** believe EVERYTHING you read. Therefore, read many reviews before you decide to go to the place.

Yelp Reviews

Name of Restaurant: _____

Review	Do they like the restaurant? (Yes or No)	Why?





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Review	Do they like the restaurant? (Yes or No)	Why?

Do YOU think the restaurant is good? Why or why not?

Section 4: What Did I Learn?

Complete this table BEFORE meeting with a tutor.

Communication Skill	I can't do this yet.	I can do this with help.	I can do this without help.	I can teach this to a classmate.
I can find opinions on Yelp for restaurants.				
I can recognize the different parts of a Yelp review.				
I understand the importance of reading multiple reviews.				

Here are some words/phrases I need to practice.

Good job!

Now go to the <u>LLC Tutoring Website</u> and make an appointment with a tutor.



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Section 5: Practice with a Tutor!

After completing the self- assessment, meet with a tutor and give this completed SDLA to the tutor. You will talk about the reviews that you read in Section 3. Be prepared to discuss your overall opinion about the place. You may also ask the tutor any questions that you might have.

Grading Rubric

Possible Points	Need Practice	Good Job	Excellent Work
			•••
	(0-1 Point)	(2-3 Points)	(4-5 Points)
Content	More than 4 errors	3-4 errors	0-2 errors
Skill: Writing Correctly	More than 4 errors	3-4 errors	0-2 errors
Fluency: Sentences long and smooth	Missing more than 4 words	Misses 1-3 words	0 words missing.

*Students must receive at least 10 points to move on

Possible Points: ____ / 15

Tutor Comments:

□ Congratulations! Keep going.

You are successful! Choose another SDLA.

\Box Work on this more.

Not finished or needs more practice. Try this again.

Tutor Signature: _____

Date:	

