LLRW1. Online Opinions

Student Name: _____ Student ID Number: _____

Instructor: _____ Level: _____ Date: _____

For media links in this activity, visit the LLC ESL Tutoring website for Low Level SDLAs. Find your SDLA number to see all the resources to finish your SDLA.

Section 1: Agree or Disagree

Do you like to eat at restaurants? Do you know where to go? Sometimes, we cannot decide where to go to eat. The next time you cannot decide where to eat, you can go to www.yelp.com. Yelp is a website. It gives people's opinions about restaurants, bars, and coffee places. People write on the website. They share information about if the place is good or bad. **What they write is called a "Review".**

Read the review below from Yelp about the Applebee's restaurant on North Grand Avenue in Walnut, California. Then answer the questions about it.

> *"We always eat good in the neighborhood"*
> Reviewed May 17, 2014
>
> This Applebees is right down the street from our home and we have been going there since it was built. The young staff is usually nice and the food is always good. The prices are very reasonable and they constantly update the menu. They used to have karaoke but stopped doing it a while back. Be aware that on Friday and Saturday nights it can get packed and the wait could be 30 to 40 minutes. My only complaint is that when it is packed and there is some big sporting event on all the flat screens, everyone in the place stops eating and watches! Consequently, those who are waiting have to wait even longer! Sports fan or not! Aside from that, it is a good restaurant that usually has no waiting with prompt seating. I still love their bone-in hot wings the best! Come check it out, it's good.
>
> Visited March 2014
>
> Value Service
> Atmosphere Food

1. Do you think this Applebees is a good restaurant to eat at?

2. What are the reasons in the review that make the restaurant good?

3. What days does Applebees get busy?

4. How long is the wait time when it is busy?

5. Do you want to eat at this restaurant? Why or why not?

Section 2: Finding Reviews

Part 1: Find places on Yelp. Use the instructions.

How to Search on Yelp

1. **Go to www.yelp.com**
2. In the ***Find*** box at the top, **type *coffee***.

3. In the ***Near*** box next to the *Find* box, **type *Walnut, CA***.
4. Once you have the *Find* and *Near* boxes filled, **click on the *magnifying glass*** to start your search.

Understanding your Search Results

1. After you click the *magnifying glass*, your results will appear.
2. Each search result will show:
    a. Name of the restaurant, bar, coffeehouse, home service, etc.
    b. Stars – five stars ★★★★★ (very good) to one star (bad)
    c. The total number of reviews
    d. Dollar sign(s) – four dollar signs (very expensive) to one dollar sign (not expensive)
    e. The type of food or service provided
    f. The address

Note: People use the information to choose places to eat. For example, some people will only read about restaurants that have 4 stars or more.

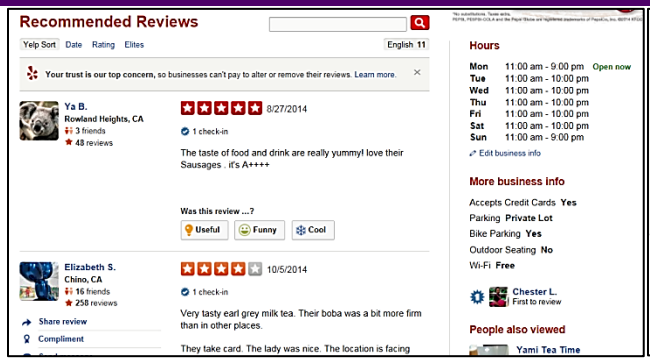
Part 2: Write down the information you find on Recommended Reviews page.

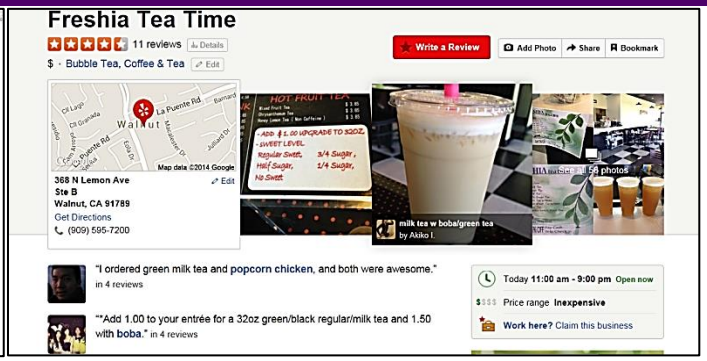
Look for a coffee place in Walnut, CA. Use the steps above to help search for a places that serves coffee. After you search, choose 2 coffeehouses to complete the table below.

Coffee Search

Name of Coffeehouse	Number of Stars	Number of Reviews	Number of Dollar Signs	The Address	Phone Number
For Example: *Coffee Break*	*4 (Four)*	*236*	*$ (One)*	*1217 N. Grand Ave.*	*909-595-0094*

Section 3: Reading Reviews





Now, read some Yelp reviews!

Click on the name of the place, and you will see more information about it. You will see many reviews by people. You can read the reviews.

1. Look for a restaurant in Walnut, CA.
2. Find **ONE** place that looks interesting using the search results from Section 2.
3. Read **THREE** reviews about the restaurant you picked. Fill out the table below. Compare the results.

Note: Reviews can be very helpful to read when trying to make a decision. In order to make a good decision about something, you **cannot** believe EVERYTHING you read. Therefore, read many reviews before you decide to go to the place.

Yelp Reviews
Name of Restaurant:

Review	Do they like the restaurant? (Yes or No)	Why?

Review	Do they like the restaurant? (Yes or No)	Why?

Do **YOU** think the restaurant is good? Why or why not?

Section 4: What Did I Learn?

Complete this table BEFORE meeting with a tutor.

Communication Skill	I can't do this yet.	I can do this with help.	I can do this without help.	I can teach this to a classmate.
I can find opinions on Yelp for restaurants.				
I can recognize the different parts of a Yelp review.				
I understand the importance of reading multiple reviews.				

Here are some words/phrases I need to practice.

Good job!

Now go to the LLC Tutoring Website and make an appointment with a tutor.

Section 5: Practice with a Tutor!

After completing the self- assessment, meet with a tutor and give this completed SDLA to the tutor. You will talk about the reviews that you read in Section 3. Be prepared to discuss your overall opinion about the place. You may also ask the tutor any questions that you might have.

Grading Rubric

Possible Points	Need Practice (0-1 Point)	Good Job (2-3 Points)	Excellent Work (4-5 Points)
Content	More than 4 errors ☐	3-4 errors ☐	0-2 errors ☐
Skill: Writing Correctly	More than 4 errors ☐	3-4 errors ☐	0-2 errors ☐
Fluency: Sentences long and smooth	Missing more than 4 words ☐	Misses 1-3 words ☐	0 words missing. ☐

***Students must receive at least 10 points to move on** **Possible Points: ☐ / 15**

Tutor Comments:

☐ **Congratulations! Keep going.**
You are successful! Choose another SDLA.

☐ **Work on this more.**
Not finished or needs more practice. Try this again.

Tutor Signature: ☐ Date: ☐