Remote Access to Library Online Databases Troubleshooting Tips
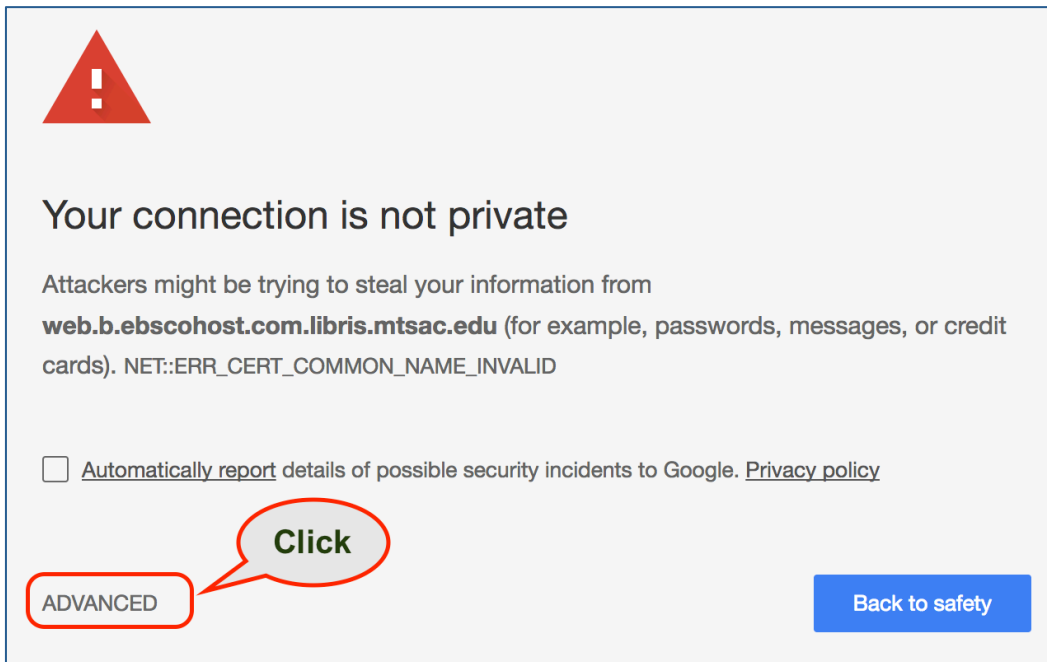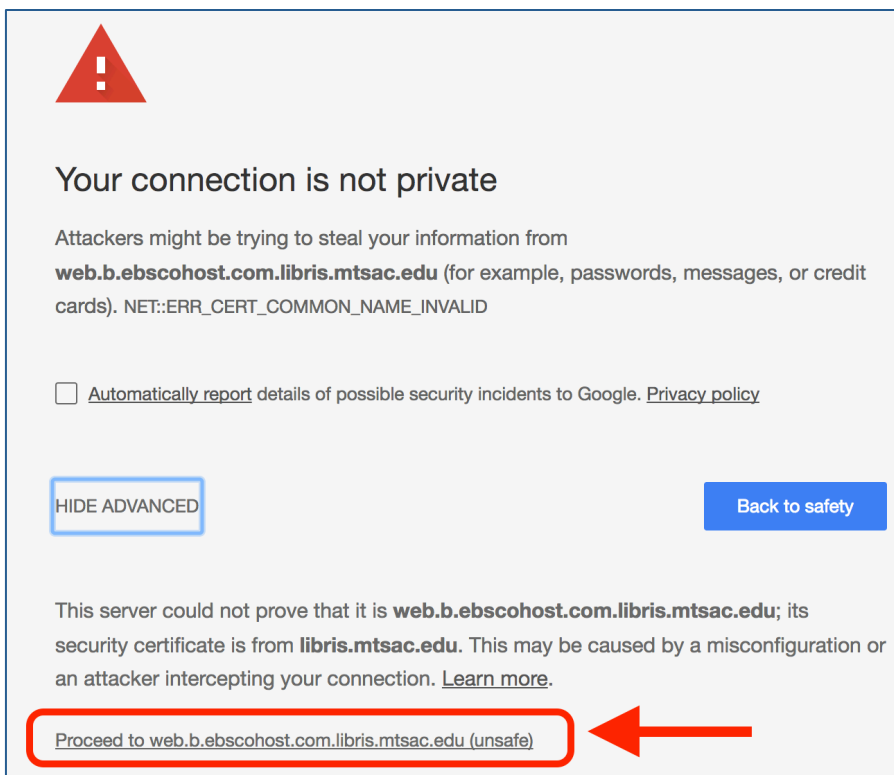Chrome | Firefox | Internet Explore | Safari

Chrome

1. Click on "ADVANCED"
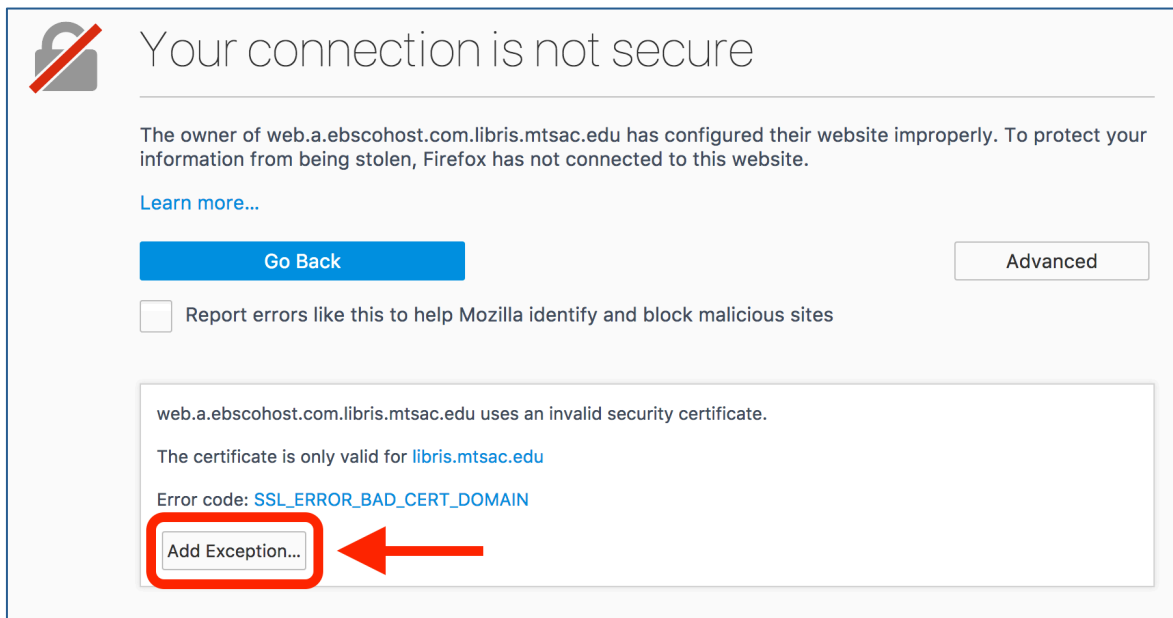

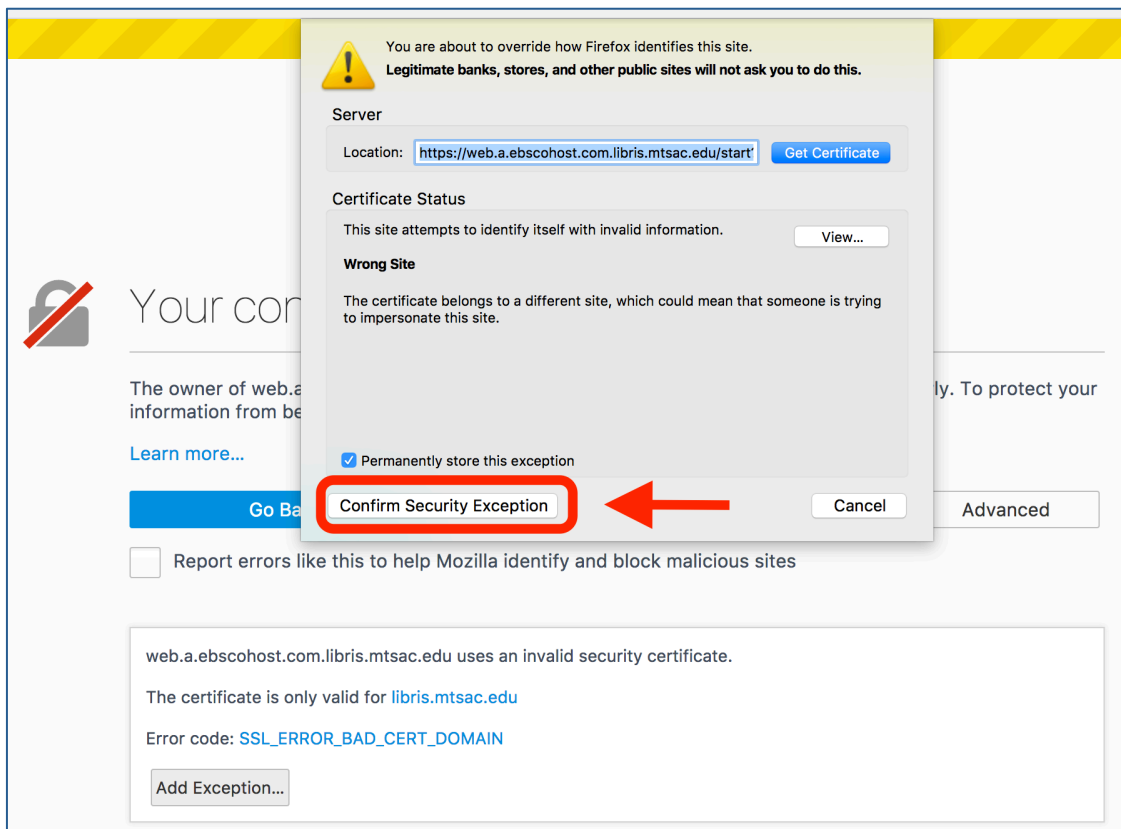## 2. Click "Proceed to web.b.ebscohost.com.libris.mtsac.edu (unsafe)"

Firefox – before getting into a database

1. You might need to click the Advanced button a couple of times till you see the button "Add Exception…"

2. Then click on "Confirm Security Exception"

<mark>Firefox</mark> – at the article level after clicking on the pdf link

3. You may see the error message again. Try steps 1 and 2.

4. Look for the full-text article in the "Download PDF" tab at the top

1. Click on "Continue to this website (not recommended)."
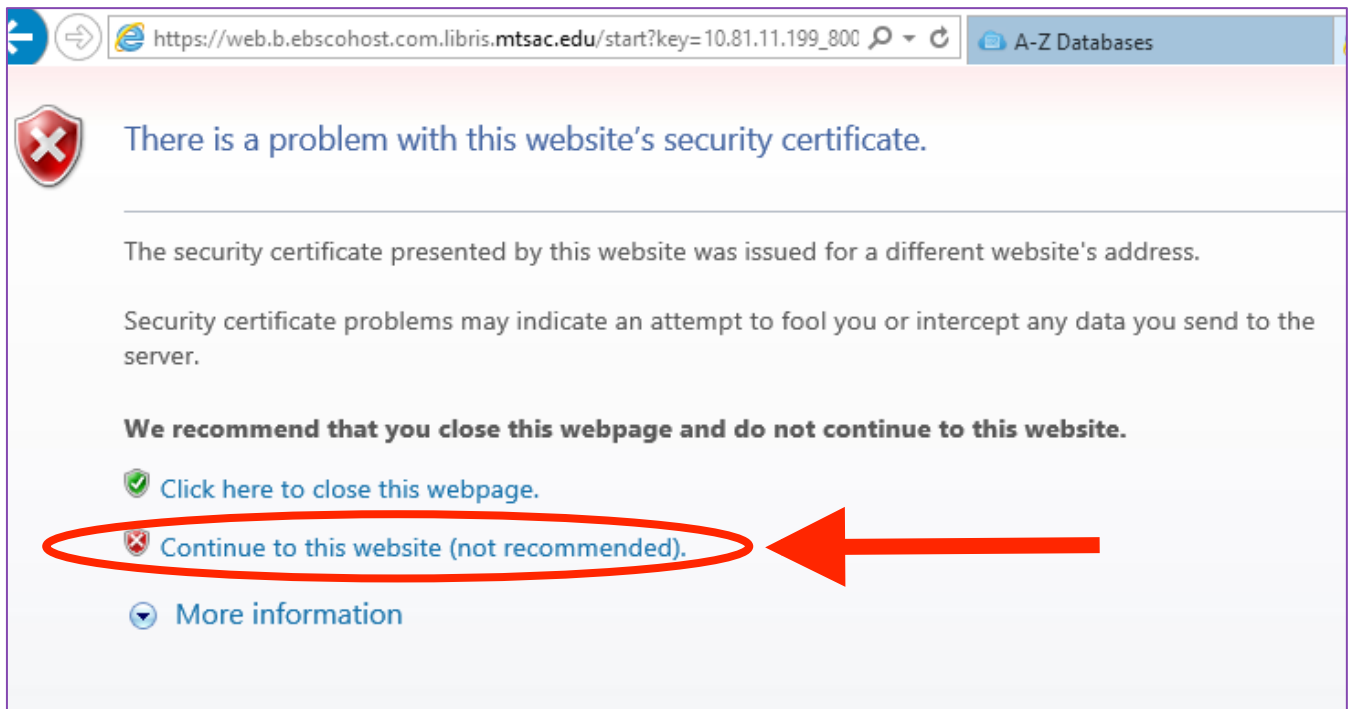
2. At the article level, click on the PDF link may lead to the same error message as above. Click on Download PDF a couple of times.
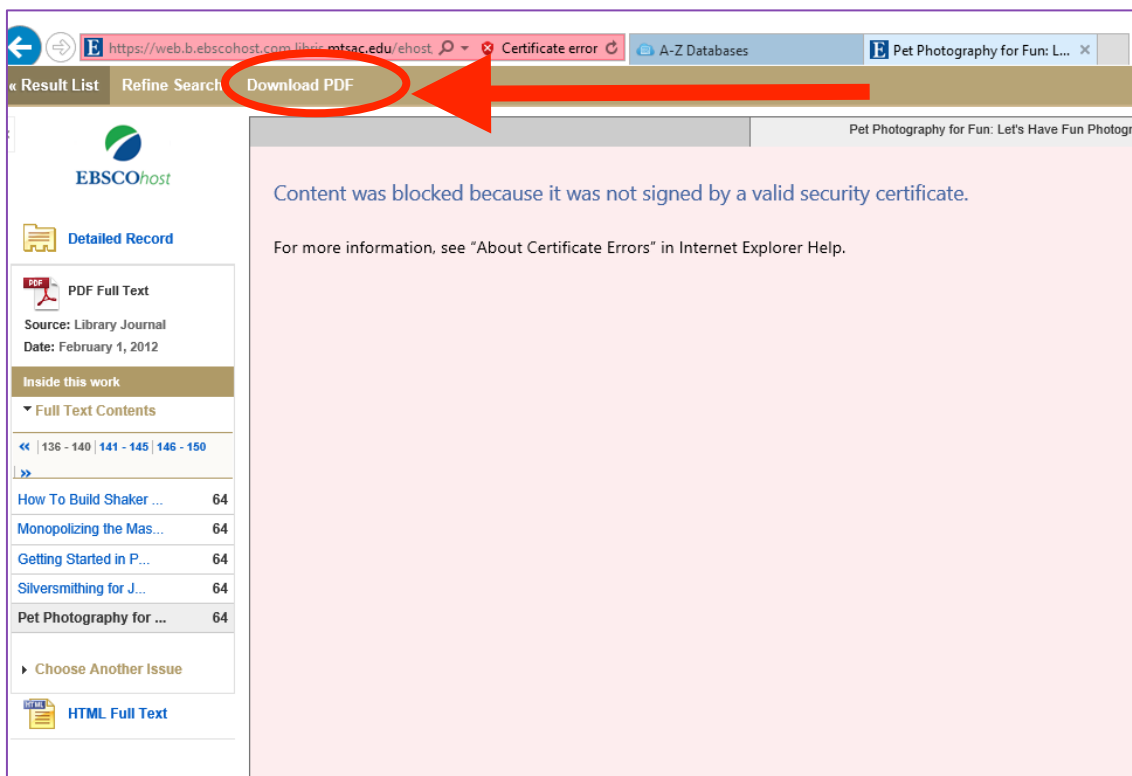
Safari – Click on "Continue"

Safari can't verify the identity of the website "web.b.ebscohost.com.libris.mtsac.edu".

The certificate for this website is invalid. You might be connecting to a website that is pretending to be "web.b.ebscohost.com.libris.mtsac.edu", which could put your confidential information at risk. Would you like to connect to the website anyway?

Show Certificate

Continue