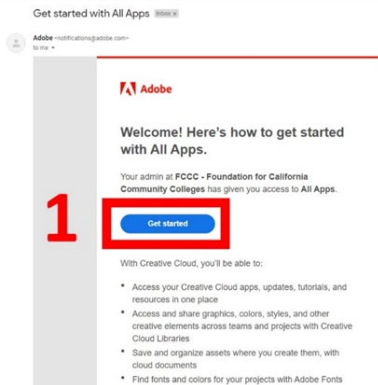


Because you have enrolled in a course that uses Adobe Creative Cloud, you can download and use Adobe software off campus and on your personal devices. Please note that if you drop the courses, you may lose access to Adobe products off campus and on your personal devices. You will still be able to use Adobe software while on campus.

To access your Adobe software, please use the following directions.

- 1) Your Adobe access uses your Mt. SAC student email address. Check your student email for the “Welcome” email from Adobe with subject “Get started with All Apps” and click the “Get Started” button in the email.

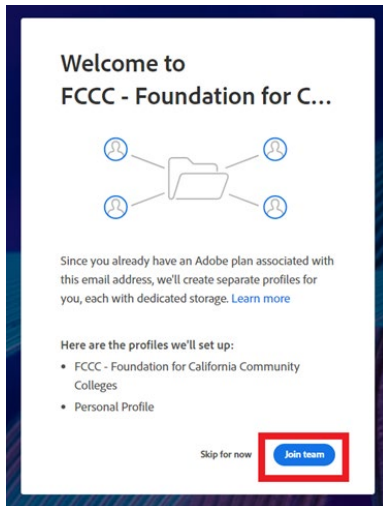


**NOTE:** If you did not receive the email, go to the website <https://creativecloud.adobe.com/apps/all/desktop> and login with your Mt. SAC email address. If you do not know your Adobe password, please use the “forgot password” option.

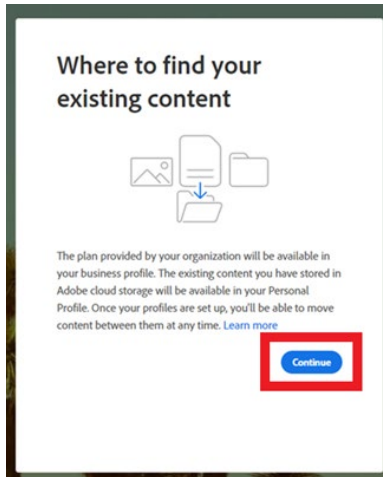
- 2) If you are a first-time Adobe user, you will be taken to a page asking you finish your account and setting a password. Follow the onscreen prompts.

**NOTE:** If you see the prompt to select your **Personal** or **Company** account, choose “Personal.”

- 3) You will see the *Welcome* message for FCCC. Please click on “Join team”.



- 4) After joining the FCCC team, you will see the following. Read the message and then choose “Continue” as shown below.

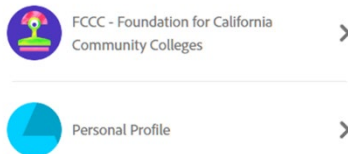


- 5) Finally, you will be asked to select an Adobe profile. Choose the “FCCC – Foundation for California Community Colleges” profile as shown below.

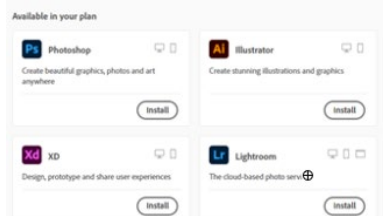
### Select a profile to sign in

[Learn more about profiles](#)

abc123@student.mtsac.edu  
Email address



- 6) Once logged in, visit <https://creativecloud.adobe.com/apps/all/desktop>. You should now see the list of available apps with “Install” next to all of them.



**NOTE:** If you do not see “install” options, please try signing out of your account on the web app and log out of the desktop app. Then, sign back in and repeat the steps above.

If you continue to have trouble with Adobe products after signing in, please visit <http://account.adobe.com/>, sign in, and send a screenshot of the page to [helpdesk@mtsac.edu](mailto:helpdesk@mtsac.edu) with the subject, “Adobe Student License.” In the email, include your student ID number and the CRN for this course, the screenshot from <http://account.adobe.com/>, plus a note that you have trouble with your Adobe Student account.