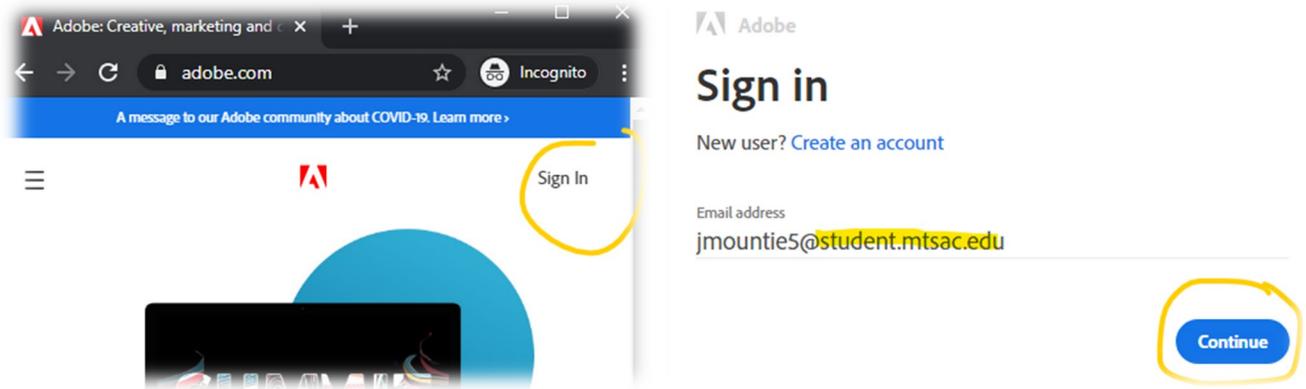


Student Adobe Account Claim Process

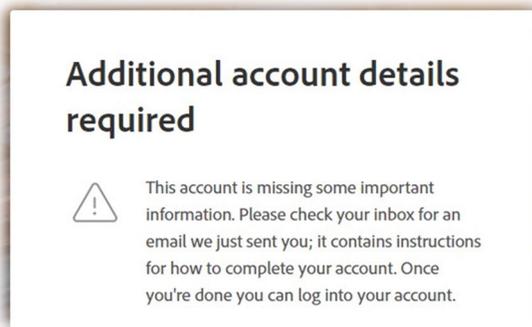
Although students should have received an email from Adobe informing the student of new software entitlements, not all students received notification. We suspect this is due to the tens of thousands of emails Adobe was trying to send for every college such as Mt. SAC. If you did not receive the Adobe email, you can still go through the account claim process. Please follow the steps below.

Steps for Claiming Your Adobe Student Account

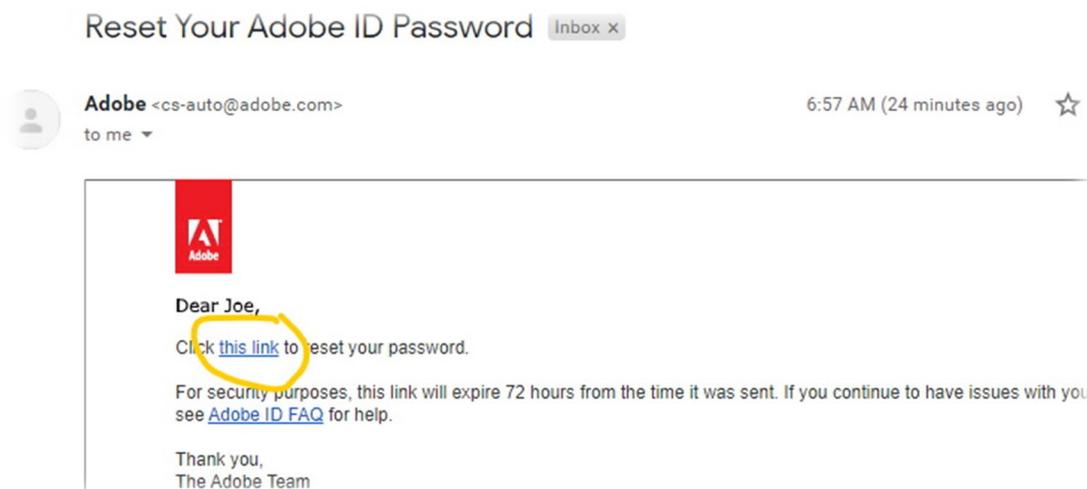
1. Use a web browser to visit <https://adobe.com> and click on the **Sign In** button. Type in your *student* email address and click **Continue**.



2. You may get a notice “additional account details required” telling you to check your email. You can close this browser tab.



3. Visit the [Mt. SAC portal](#) and click on the [Mountie Mail](#) icon. Open the email from Adobe with the subject “Reset Your Adobe ID Password”.



4. Follow the link to reset your password and follow the onscreen prompts to set up your Adobe ID.
5. Login again. Visit <https://adobe.com> and click on the **Sign In** button. Type in your *student* email address and click **Continue**.
6. On the “Welcome Back” screen, look for the *Creative Cloud* icon, and click on **Open**. Select Adobe desktop applications by clicking on the icons on the top, and clicking the blue **Get desktop app** button to install it on your computer.

