

COMMONLY ASKED QUESTIONS:

Can I go back to my home country?

You may go back to your home country during the spring semester. You can either attend classes and stay in active status or drop all your classes and your I-20 will be terminated. We need you to complete the I-20 TRAVEL REQUEST

FORM: <https://www.mtsac.edu/international/documents/travelrequestform.pdf> We will mail your signed I-20 to you if you intend to return to the U.S. and you have attended classes. As long as you are making normal progress towards your degree in your home country, you will be allowed back in the U.S.

Do I need to get my I-20 signed to go back to my home country?

This may change, but at this time, no you do not need to get a signature before you leave. We need you to complete the online travel signature form so that we know you are returning home and we will mail you a signed travel I-20 to your home country. You can find the form here: <chrome-extension://oemmnadbldboiebfnladdacbfmadadm/https://www.mtsac.edu/international/documents/travelrequestform.pdf>

How do I maintain my status in my home country?

If you return to your home country and want to remain a Mt. SAC F1 visa student, **you must attend all scheduled classes that are now online and participate in those classes.** You will remain in active status and the 5-month rule will not apply for being out of the United States.

My class has been canceled, what do I do?

We are working with the college to get refunds for students who have had in-person classes canceled. However, this is still in flux . You will not need to maintain 12 units.

I have not heard from my professor

Check both your Mt. SAC email and Canvas. Please email the instructor directly to find your instructions to access your classes.

I don't know how to get on Canvas

Go here for more help: <https://www.mtsac.edu/distancelearning/dl-getstarted.html>

I don't know how to contact ISP

Please go to our webpage to find our emails: <https://www.mtsac.edu/international/contact.html> or email f1visa@mtsac.edu

Can I talk to an academic counselor?

Yes! Your counselors are available here by email, chat, and phone: <https://www.mtsac.edu/international/contact.html>

Can I drop all my classes and stay in the United States?

No. If you have had any classes convert to online, you must still attend those classes in order to stay in the United States. If all your classes were in-person and canceled, please contact ISP.

Can I come to the campus to talk to you?

No. There is no staff at the campus. Please chat with us through Zoom or email us at F1visa@mtsac.edu or contact your DSO directly.

Can I pick up materials from my labs on campus?

No. There is no staff at the campus. Please chat with us through Zoom or email us at F1visa@mtsac.edu or contact your DSO directly.

Can I get a refund for my spring parking permit?

No. However, your Spring parking permit will be valid through the end of Fall 2020