

TO: Chief Instructional Officers
Chief Student Services Officers
Chief Information Systems Officers
Chief Business Officers
Admissions and Records Officers
Financial Aid Officers

FROM: Chris Ferguson, Executive Vice Chancellor, Finance and Strategic Initiatives
Jory Hadsell, Executive in Residence for Strategic Technology Initiatives
Craig Hayward, Vice Chancellor of AI Strategy and Digital Transformation
Stacey Shears, Vice Chancellor of Student Services
James Todd, Vice Chancellor of Academic Affairs

RE: Deployment of California Department of Motor Vehicles (DMV) Mobile Wallet as
Additional Identity Verification Option within OpenCCC and CCC Apply

Purpose and Background

The California Community Colleges Chancellor's Office continues to advance measures that protect the integrity of admissions, registration, and financial aid processes across the California Community Colleges, per the directives of the Board of Governors at its May 2025 meeting. Previously, in response to the increasing threat of student identity fraud and resource misuse, the Chancellor's Office implemented identity verification capability through ID.me in 2024 as a method to ensure eligible students receive access to educational opportunities and financial support.

New Implementation: California DMV Mobile Wallet

Effective November 14, 2025, the Chancellor's Office will deploy the California DMV Mobile Wallet as an additional option for student identity verification within OpenCCC and CCC Apply. This option will be available alongside ID.me and offer enhanced choice and flexibility for applicants.

- The DMV Mobile Wallet is a free app that gives students the ability to use their Mobile Driver's License—a secure, digital credential issued by the California Department of Motor Vehicles—to verify their identity using an iOS or Android device. For millions of residents, including those holding driver's licenses issued under Assembly Bill 60 for undocumented individuals and soon, those with DMV-issued state identification cards, this provides wider access to secure verification.
- The DMV Mobile Wallet offers students more direct control over the identity data they share, supporting transparency in the application process.

- This enhancement is in alignment with California's broader digital identity modernization efforts, positioning the California Community Colleges as a leader in statewide and interagency innovation. As additional state agencies adopt Mobile Wallet integration, students will benefit from easier access to other state services and simplified credential verification that also use the DMV Mobile Wallet.
- The DMV Mobile Wallet integration is now available for college and district staff to test in the PILOT environment (available since October 31, 2025).
- Identity verification data values passed to colleges for verified accounts will be updated to include the method of verification – DMV Mobile Wallet or ID.me (see [Release Notes](#)).

Ongoing Commitment to System Integrity

The Chancellor's Office remains committed to ongoing investments in advanced technology and processes to ensure robust identity fraud protection, safeguard class seats and financial aid for eligible students, and preserve institutional resources in support of the system's mission and achieving the goals of Vision 2030.

The Chancellor's Office continues to support a multi-layered strategy to combat fraud and verify identity, as no single tool or product alone will address the challenges facing our system and colleges. All measures are carefully and thoughtfully balanced with principles of equitable access, and the Chancellor's Office is attentive to the needs of vulnerable student populations to ensure that identity verification and anti-fraud practices do not present unnecessary student barriers.

Resources and Support

The following resources are provided to assist local teams and campus staff:

- October 22, 2025 webinar recording: <https://ccctechcenter.org/resources/webinars>
- [Frequently Asked Questions \(FAQs\)](#)
- [Digital Toolkit \(English and Spanish Language\)](#)
- [Release Notes](#)

The DMV Mobile Wallet is a self-service application; supporting documentation is available from the California Department of Motor Vehicles and is linked in the FAQ and Digital Toolkit. Students unable to use the Mobile Wallet or who experience technical issues may continue to use ID.me for identity verification.

Additional communication will be forthcoming from the CCC Technology Center as the November 14, 2025 deployment date approaches.

Cc: Sonya Christian, Chancellor
Rowena Tomaneng, Deputy Chancellor
Chief Executive Officers