

DIRECTOR, OFFICE OF THE PRESIDENT/CEO AND BOARD OF TRUSTEES

DEFINITION

Under general direction, oversees, manages, and directs the day-to-day operations of the Office of the President/CEO and Board of Trustees. Provides a wide variety of advanced and highly complex and sensitive administrative planning, organization, and direction of duties requiring thorough knowledge of the President's Office, Board of Trustees, regulatory legislation, and College policies, procedures, and operational details.

SUPERVISION RECEIVED AND EXERCISED

Receives administrative direction from the President/CEO. Exercises general direction and supervision over assigned staff. May provide technical direction to personnel who report directly to the President/CEO.

CLASS CHARACTERISTICS

This is a Director level position that oversees, directs, and participates in all activities assigned to the President's Office. Incumbents perform a variety of administrative, coordinative, analytical, liaison, and office coordination work and oversight for the President, Board of Trustees, and associated staff. The work requires interpretation and application of complex policies, procedures, and regulations, extensive public contact, the frequent use of tact, discretion, and independent judgment, knowledge of College activities, and the ability to conduct independent projects, as well as, perform various research and oversight of budgetary support functions.

EXAMPLES OF ESSENTIAL FUNCTIONS (Illustrative Only)

1. Provides direct oversight and management of confidential and special projects to the President/CEO and Board of Trustees; coordinates and manages the office of the President, relieving the President and members of the Board of Trustees of a wide and complex variety of administrative details; coordinates, oversees, and evaluates the flow of office work and assures that work is performed in an efficient, timely, and accurate manner; identifies, evaluates, and implements efficiencies in office and College processes; performs highly responsible, specialized, technical, administrative, and confidential work in a deadline-oriented position.
2. Provides executive support to the President/CEO and the Board of Trustees in meeting reporting requirements, functional responsibilities, and research objectives; delegates work when appropriate.
3. Serves as secretary to the Board of Trustees; attends all regular and special meetings of the Board of Trustees, including Closed Sessions as assigned by the President/CEO, and records all official proceedings according to established guidelines and laws.
4. Oversees Board agenda process to ensure Board agenda items and supporting documents are developed, prepared, and completed within College timelines and

legal guidelines; establishes and coordinates campus-wide due dates and agenda item standards; reviews and develops Board agenda items in compliance with College procedures; assists Cabinet-level leadership to provide instruction and direction.

5. Directs, develops, and coordinates the implementation of goals, objectives, policies, procedures, and work standards for the program; establishes, within College policy, appropriate budget, service, and staffing levels.
6. Selects, trains, motivates, and directs the assigned department personnel; evaluates and reviews work for acceptability and conformance with department standards, including program and project priorities and performance evaluations; works with employees on performance issues; implements discipline procedures; responds to staff questions and concerns.
7. Coordinates, ensures compliance with, and maintains government-mandated documents.
8. Consults with legal counsel in preparing actions taken in Closed and/or Open Session and other related matters affecting the office of the President/CEO and/or Board of Trustees.
9. Manages and directs oversight of all events, functions, and activities of the President/CEO and the Board of Trustees, which includes inter-departmental coordination; assigns, schedules, coordinates, manages, performs, and delegates specialized functions or projects as assigned.
10. Serves on or attends meetings on behalf of the President including President's Cabinet, College committees, task forces, and other work groups as needed; provides staff support to standing and ad hoc committees and other groups as assigned; attends meetings, takes notes or records proceedings; prepares and distributes agendas, background materials, reports, and minutes as appropriate.
11. Recommends, develops, and implements changes to federal, state, and local policies and College Board Policies and Administrative Procedures.
12. Manages and participates in the preparation of complex department budgets; monitors budget expenditures and revenues; forecasts additional funds needed; approves expenditures.
13. Serves as a liaison with College administrative personnel, offices, and employees, public and private organizations, community groups, media representatives, legislators, and other entities; coordinates the oversight of the message of the President/CEO and the Board of Trustees, requiring an understanding of College issues.
14. Conducts a variety of basic analytical studies, research, and statistical analyses on administrative and operational problems or issues regarding President's Office activities; identifies, evaluates, and selects alternatives, makes recommendations, and assists with the implementation of procedural, administrative, and/or operational changes after approval.
15. Coordinates implementation and provides testing of automated enterprise application systems related to assigned position; in coordination with Information Technology, identifies the need, analyzes the options, and selects technology to streamline processes related to the President's Office and Board of Trustees.
16. Establishes, implements, and fosters an environment of belonging as it relates to diversity, equity, inclusion, social justice, anti-racism, and accessibility (DEISAA).

17. Oversees, leads, and provides quality customer service when interacting with the public, vendors, students, and College staff, including individuals from minoritized groups.
18. Implements, enforces, supports, and abides by federal, state, local policies, Board and Administrative policies and procedures.
19. Utilizes critical thinking, decision-making, and problem-solving skills with tact, confidence, and diplomacy.
20. Participates on and supports employee participation on committees, task forces, and special assignments, including, but not limited to Screening and Selection Committees and mandated trainings as required.
21. Prepares and delivers DEISAA minded presentations related to assigned areas as required.
22. Performs other related duties as assigned consistent with the scope of the position.

QUALIFICATIONS

Knowledge of:

1. Principles and practices of supporting a DEISAA academic and work environment.
2. Organization and operation of public agencies, including the role of the President/CEO, Board of Trustees, the College, and appointed boards, commissions, and outside agencies as necessary to assume assigned responsibilities.
3. Project and/or program management, analytical processes, and report preparation techniques; administrative and higher education-related programs such as, but not limited to, budgeting and other related governmental programs.
4. Organizational and management practices as applied to the analysis, evaluation, development, and implementation of programs, policies, and procedures.
5. Principles and practices of employee supervision, including work planning, assignment, review and evaluation, and the training of staff in work procedures.
6. Principles and practices of budget administration.
7. Principles and practices of data collection and report preparation.
8. Research and reporting methods, techniques, and procedures.
9. Sources of information related to a broad range of educational and administrative programs, services, and administration.
10. College Board Policies and Administrative Procedures.
11. Public relations techniques.
12. Modern office practices, methods, and computer equipment and applications related to the work.
13. Parliamentary procedure and the Ralph M. Brown Act.
14. Techniques for effectively representing the College in contacts with governmental agencies, community groups, and various businesses, professional, educational, regulatory, and legislative organizations.
15. Techniques for providing a high level of customer service by effectively interacting with the public, vendors, students, and College staff, including individuals of various ages, disabilities, various socio-economic, and ethnic groups.

Skills & Abilities to:

1. Oversee and address gaps in diversity, equity, inclusion, social justice, anti-racism, and accessibility in recruitment and retention of faculty and staff.
2. Implement, advocate for and communicate the College's vision and commitment to creating a diverse, equitable, inclusive, socially just, anti-racist, and accessible academic and work environment.
3. Develop and implement resources and strategies towards the goal of being diverse, equitable, inclusive, socially just, anti-racist, and accessible in academic and work environments.
4. Critical thinking and decision-making through observing, analyzing, inferring, communicating, and problem-solving in challenging situations with tact, confidence, and diplomacy.
5. Plan, organize, administer, coordinate, review, evaluate, and participate in office management functions and administrative duties and responsibilities to meet critical deadlines.
6. Maintain confidentiality and discretion in handling and processing confidential information and data related to the President's Office and Board of Trustees; perform varied, confidential, and responsible secretarial and office administrative work requiring the use of independent judgment, tact, and discretion.
7. Develops and implementing goals, objectives, policies, procedures, work standards, and internal controls for assigned functional areas.
8. Analyze, interpret, prepare, and present administrative and technical information and data in an effective manner.
9. Interpret, apply, explain, and ensure compliance with federal, state, and local policies, procedures, laws, and regulations.
10. Plan, schedule, assign, and oversee activities of assigned personnel.
11. Respond to and effectively prioritize multiple phone calls, walk-up traffic, and other requests/interruptions.
12. Establish and maintain a variety of filing, record-keeping, and tracking systems.
13. Organize and prioritize a variety of projects and multiple tasks in an effective and timely manner; organize own work, set priorities, and meet critical time deadlines.
14. Communicate effectively through various modalities.
15. Learn and apply emerging technologies and, as necessary, to perform duties in an efficient, organized, and timely manner.
16. Review situations accurately and determine appropriate course of action using independent judgment according to established policies and procedures; understands scope of authority in making independent decisions.
17. Establish, maintain, and foster positive and effective working relationships with those contacted in the course of work.

Education and Experience:

1. Equivalent to graduation from a regionally or nationally accredited four-year college or university with major coursework in business or public administration, public policy, or a related field; and

2. three (3) years of executive-level management support experience, preferably supporting executive management who directly report to a Board of Trustees.
 - a. Additional years of experience can be substituted for the required education on a year-for-year basis.

Desirable Qualifications:

1. Proven track record of implementing or overseeing programs or policies relating to diversity, equity, inclusion, and anti-racism, accessibility preferably in a minority serving institution such as Hispanic Serving Institution (HSI) and Asian American and Native American Pacific Islander-Serving Institution (AANAPISI); OR
2. Proven track record of participating in programs relating to diversity, equity, inclusion, and anti-racism, accessibility preferably in a minority serving institution such as Hispanic Serving Institution (HSI) and Asian American and Native American Pacific Islander-Serving Institution (AANAPISI).

Licenses and Certifications:

Possession of, or ability to obtain, a valid California Driver's License by time of appointment.

PHYSICAL DEMANDS

Must possess mobility to work in a standard office setting and use standard office equipment, including a computer; to operate a motor vehicle and to visit various College and meeting sites; vision to read printed materials and a computer screen; and hearing and speech to communicate in person, before groups, and over the telephone. This is primarily a sedentary office classification although standing in and walking between work areas may be required. Finger dexterity is needed to access, enter, and retrieve data using a computer keyboard or calculator and to operate standard office equipment. Positions in this classification occasionally bend, stoop, kneel, reach, push, and pull drawers open and closed to retrieve and file information. Incumbents must possess the ability to lift, carry, push, and pull materials and objects weighing up to 20 pounds.

ENVIRONMENTAL ELEMENTS

Incumbents work in an office environment with moderate noise levels, controlled temperature conditions, and no direct exposure to hazardous physical substances. Incumbents may interact with staff, students, and/or public and private representatives in interpreting and enforcing departmental policies and procedures.