

Need your Blue Shield member ID card right away?

Here's what to do

1. Call Customer Service

Call us at **(855) 599-2657**, 7 a.m. to 7 p.m. Pacific time, Monday through Friday. Let the Customer Service representative know you do not have a member ID card and would like your Blue Shield member ID number. The representative will ask you to verify:

- The Social Security number of the main subscriber
- The name and date of birth of the main subscriber
- Your mailing address

With that information, we will be able to give you your Blue Shield member ID number (including the alpha prefix) and group number. You'll need your member ID number to download your ID card from the website.

2. Register and log in to blueshieldca.com

To register, just follow these steps:

- Go to **blueshieldca.com** and click on the *Register* link.
- Fill out the form, following the directions on the screen, and enter your member number and your date of birth.
- Create your own username and password.

3. Print a temporary ID card

Once you have registered and logged in, you can print a temporary ID card or order a new ID card and have it mailed to you. Except for the paper stock, temporary cards and permanent ID cards are identical.

- Click on *View/Print ID Card*.