

Drop Survey Draft

The goal of this survey is to get more information about why students drop classes so we can make changes that will help students stay enrolled and succeed at Mt. SAC.

Your feedback is extremely important to us. Please take (# of minutes) to let us know about your experiences.

Recommendations:

1. Progress bar or logic pops onto one screen

Start of Block: Default Question Block

Q1

This will be where we add our introduction to the survey.

Example from El Camino

Q7 Hello Student,

This survey was generated due to your withdrawal from Class Name. Please confirm that you are withdrawing from Course Name

Yes (link to survey)

No (What happens?)

End of Block: Default Question Block

Start of Block: Why are you dropping this class?

Q4 Why are you dropping this class? (select all the apply)

- Personal reasons
- Problems with the course
- Goals
- Technology
- Financial
- Other

Display This Question:

If Why are you dropping this class? (select all the apply) = Personal Reasons

Q5 What are some of the **personal reasons** that are affecting your study?

- Childcare issues
 - Caregiving responsibilities
 - Prioritizing my physical health
 - Prioritizing my mental health
 - Transportation
 - Have to relocate
 - Lack of motivation
 - Death of a loved one
 - Other (no space to specify)
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Display This Question:

If Why are you dropping this class? (select all the apply) = Problems with the Course

Q6 What are some of the problems with the course you are experiencing?

- Modality (face-to-face, online, hybrid) not a good fit for me
 - Instructor/teaching style (not a good fit)
 - The class was too difficult
 - Too much work in the class
 - Did not feel a sense of belonging/did not feel connected to class and/or campus
 - Professor or counselor advised me to drop
 - Taking too many classes
 - Not happy with my grade
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Q8 Life/education goals

- Considering another college (1)
 - Delaying my college plans (4)
 - Lack of motivation (5)
 - Prioritizing work over school (6)
 - Changed major/career goals (7)
 - This class is not needed for my major/career goals
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Q9 Technology Issues

- Limited access to internet
 - Limited access to computer
 - Difficulties using technology
 - Accessibility
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Q10 Financial issues

- Work obligations (1)
- Basic needs (housing/food) (4)
- Cannot afford college at this time (5)
- Cost of books (6)
- Cost of course materials (7)

End of Block: Why are you dropping this class?
