Campus Safety Survey

Start of Block: Default Question Block

Q0 In an effort to better serve the Mt. SAC community please take the following **Police and Campus Safety** survey. Your responses will be **confidential**. Results will be used for **improvement** of Police and Campus Safety services. This survey will take approximately 10 minutes to complete. **Thank you**.

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Q1 In the past year, what Police and Campus Safety services have you used? (check all that apply)

* Signed up for Text/Phone alerts (1)
* Citation appeals (2)
* Direction and information services regarding campus facilities and events (3)
* First aid services when the Health Center is closed (4)
* Lock Cut services (5)
* Lock Out services (6)
* Lost and found property services (7)
* Safety escort services (8)
* Vehicle jump-starts for dead batteries (9)
* Vehicle unlock services (10)
* Traffic collision (11)
* Securing locked vehicle (closing open door or trunk of unattended vehicle) (12)
* Report unusual activity (13)
* Report of criminal activity (14)
* Something else involving Police and Campus Safety? (place specify) (15) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Q2 Are there other safety services you would like to see provided by Police and Campus Safety?

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Q3 In the past year, how many times did you interact with Police and Campus Safety?

* None (0) (1)
* Once or Twice (1-2) (2)
* A few (3-4) (3)
* Several (5-7) (4)
* Many (7-10) (5)
* A lot (10+) (6)

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Q4 Please indicate your level of satisfaction with the interaction(s), overall.

* Extremely Satisfied (1) (1)
* 2 (2)
* 3 (3)
* 4 (4)
* 5 (5)
* Not at all Satisfied (6) (6)

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Q5 If you were a victim of a crime, would you be comfortable reporting it to Mt. SAC's Police and Campus Safety?

* Extremely Comfortable (1) (1)
* 2 (2)
* 3 (3)
* 4 (4)
* 5 (5)
* Not at all Comfortable (6) (6)

Q6 Please indicate why you gave the answer above.

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Q7 When are you on campus? (Select all that apply)

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|  | Monday (1) | Tuesday (2) | Wednesday (3) | Thursday (4) | Friday (5) | Saturday (6) | Sunday (7) |
| Morning (5am-Noon) (1)  |  |  |  |  |  |  |  |
| Afternoon (Noon-5pm) (2)  |  |  |  |  |  |  |  |
| Evening (5pm-10pm) (3)  |  |  |  |  |  |  |  |
| Night (After 10pm) (4)  |  |  |  |  |  |  |  |
| Not on campus (9)  |  |  |  |  |  |  |  |

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Q8 How safe do you feel on campus at Mt. SAC during these times?

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|  | Extremely Safe (1) (1) | 2 (2) | 3 (3) | 4 (4) | 5 (5) | Not at all Safe (6) (6) | N/A (7) |
| Morning (5am-Noon) (1)  |  |  |  |  |  |  |  |
| Afternoon (Noon-5pm) (2)  |  |  |  |  |  |  |  |
| Evening (5pm-10pm) (3)  |  |  |  |  |  |  |  |
| Night (After 10pm) (4)  |  |  |  |  |  |  |  |

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Q9 How safe do you feel when using these campus facilities?

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|  | Extremely Safe (1) (1) | 2 (2) | 3 (3) | 4 (4) | 5 (5) | Not at all Safe (6) (6) | N/A (7) |
| Inside campus buildings (5)  |  |  |  |  |  |  |  |
| In the parking lots (6)  |  |  |  |  |  |  |  |
| In the common areas (7)  |  |  |  |  |  |  |  |
| In restrooms (9)  |  |  |  |  |  |  |  |
| At some other campus location (please describe) (8)  |  |  |  |  |  |  |  |

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Q10 Overall, how safe do you feel on the Mt. SAC campus?

* Extremely Safe (1) (1)
* 2 (2)
* 3 (3)
* 4 (4)
* 5 (5)
* Not at all Safe (6) (6)

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Q11 Please indicate your level of agreement to each of the following; Police and Campus Safety staff are...

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|  | Strongly Agree (1) (1) | 2 (2) | 3 (3) | 4 (4) | 5 (5) | Strongly Disagree (6) (6) | N/A (7) |
| Professional (6)  |  |  |  |  |  |  |  |
| Courteous (9)  |  |  |  |  |  |  |  |
| Knowledgeable (10)  |  |  |  |  |  |  |  |
| Approachable (11)  |  |  |  |  |  |  |  |
| Compassionate (12)  |  |  |  |  |  |  |  |
| Responsive (13)  |  |  |  |  |  |  |  |
| Quick to take necessary action (14)  |  |  |  |  |  |  |  |
| Equipped to handle a potential crisis (8)  |  |  |  |  |  |  |  |

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Q12 Are you aware of the following Police and Campus Safety communications?

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|  | Yes (1) | No (2) |
| "Crime Alert" emails (email alerts regarding local criminal activity) (1)  |  |  |
| "Timely Warning" emails (email alerts regarding recent safety incidents on campus) (2)  |  |  |
| Text/Phone alerts (3)  |  |  |
| Annual Security Report (4)  |  |  |

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Q13 How effective do you find the "Crime Alert" emails?

* Extremely effective (1) (1)
* 2 (2)
* 3 (3)
* 4 (4)
* 5 (5)
* Not effective at all (6) (6)
* N/A (7)

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Q14 How effective do you find the "Timely Warning" emails?

* Extremely effective (1) (1)
* 2 (2)
* 3 (3)
* 4 (4)
* 5 (5)
* Not effective at all (6) (6)
* N/A (7)

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Q15 How effective do you find the Text/Phone alerts?

* Extremely effective (1) (1)
* 2 (2)
* 3 (3)
* 4 (4)
* 5 (5)
* Not effective at all (6) (6)
* N/A (7)

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Q16 How effective do you find the Annual Security Report?

* Extremely effective (1) (1)
* 2 (2)
* 3 (3)
* 4 (4)
* 5 (5)
* Not effective at all (6) (6)
* N/A (7)

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Q17 Do you feel that information about being prepared in an emergency is readily available to you?

* Yes (1)
* No (2)
* I don't know (99)

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Q18 What actions have you taken to increase your personal safety on campus? (check all that apply)

* I carry a cell phone (1)
* I signed up for Text/Phone alerts (2)
* I programmed Campus Safety's phone number (909) 274-4555 into my cell phone (3)
* I let others know where I will be (4)
* I walk with others (5)
* Utilized escort services (6)
* Attended an Active Shooter Training (7)
* Attended a Sexual Assault Awareness Training (8)
* Attended Title IV Training (9)
* None of these (10)
* Something else? (please specify) (11) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Q19 Do you have any concerns related to Police and Campus Safety?

* No (2)
* Yes (please explain) (1) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Q20 How can we improve the quality of services provided by Mt. SAC's Police and Campus Safety?

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Q21 What best describes your status at the college?

* Student (1)
* Faculty (2)
* Classified Staff (3)
* Supervisor/Confidential (4)
* Management (5)
* Professional Expert (6)
* Short-Term/Temporary Employee/Substitute (7)
* Volunteer/Intern (8)
* Someone else? (please describe) (9) \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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Q22 Are you Full-Time or Part-Time?

* Full-Time (1)
* Part-Time (2)

End of Block: Default Question Block