

Mt. San Antonio College
Information Technology Advisory Committee
Group Memory
November 3, 2025

Dominick Atanasio X	Dalia Chavez	Vincent Herrera	Tracy Ramos X
Denise Bailey X	Angelic Davis X	Amelia Martinez X	Adam San Miguel
George Bradshaw	Michael Dowdle X	Mary McGuire	Krystal Yeo X
Michael Carr X	Natalie Guillen	Anthony Moore X	Guests: Jonathan Singh X, Chris Schroeder X

ITEM	DISCUSSION/COMMENTS	ACTION/OUTCOME
Review of October Memory	The October memory was approved.	The memory will be posted to the ITAC website .
MFA Update	<p>Jonathan Singh and Chris Schroeder provided an update on the MFA rollout. The Security Team has been implementing MFA over the past six months. Based on feedback from early adopters, a few adjustments are being made.</p> <ul style="list-style-type: none"> • Microsoft O365: MFA will continue to be enforced for all employees. This is where the majority of phishing attempts are occurring, so this remains a critical security measure. • Portal/SSO (Ethos): MFA will not be enforced for faculty at this time due to classroom workflow considerations and support needs. <p>However, MFA will continue to be enforced for administrative and operational departments, including but not limited to: Payroll, Financial Aid, IT, Fiscal Services, HR, Purchasing, Counseling, Research & Institutional Effectiveness, and all management employees.</p> <p>These practices help ensure that systems handling sensitive and critical data remain secure.</p>	Information only.

ITEM	DISCUSSION/COMMENTS	ACTION/OUTCOME
Academic Technology Update	<p>Michael shared that Craig Hobson, who has served the College in Printing Services for many years, will be retiring. In light of this transition, Printing Services will temporarily adjust its operating hours to Monday through Friday, 8:00 a.m. to 4:30 p.m. These hours are aligned with the College's standard business hours and will support continuity of service while staffing needs are being evaluated. A campus announcement will be sent via email later this week.</p> <p>The Print Shop will continue to provide all core services during this period. The department hopes to return to its previously extended operating hours in the future.</p> <p>Michael expressed appreciation for Craig's longstanding contributions and noted that additional updates will be provided as plans for coverage and staffing move forward.</p>	<p>Link to Student Tech website: https://www.mtsac.edu/studenttech/</p>
Other Items	The next meeting is on December 1 at 2:30 p.m. via Zoom.	Please forward agenda items to Anthony or Kate.
Accreditation Standards	IIC: Student Support Services IIIC: Technology Resources	