1. **APPENDICES APPENDIX A**

**Student Services Division SLOs**

*Student Services SLOs are divided into 2 areas: One is specific to the direct provision of services to students; the other relates to how the particular program or department is structured and operates. Much of what Student Services does relates to services we provide to students. However, we must also measure our effectiveness and outcomes based on how well our programs/departments function and are organized.*

| ***Roadmap to Providing Services to Students: APS Model*** | |  |
| --- | --- | --- |
| *Service Element* | *Department/Program Related SLO* | *Progress Toward Achieving SLO* |
| Access |  |  |
| Participation |  |  |
| Progress |  |  |
| Persistence |  |  |
| Success |  |  |
|  | | |
| ***Organizational Structure to Operate Department or Program*** | |  |
| *Structural Element* | *Department/Program Related SLO* | *Progress Toward Achieving SLO* |
| Technology |  |  |
| Research |  |  |
| Staff Training |  |  |
| Other |  |  |