



Planning for Institutional Effectiveness

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NOTE: This PIE Form is optimized to be used in Acrobat or Adobe Reader 10 or later.





Planning for Institutional Effectiveness

Introduction

UNIT	English as a Second Language (ESL)	Current Year	YEAR 1	YEAR 2	YEAR 3
Contact Person	Liza Becker	2014-15	2015-16	2016-17	2017-18
E-mail / Extension	LBecker@mtsac.edu / ext. 5233	✓ Summary	✓ Planning	✓ Planning	✓ Planning

Your Unit Program Review will be recorded on this form summarizing the current year and documenting planning for the next three-year cycle.

Please remember that all outcomes assessment work should be recorded in TracDat (http://tracdat.mtsac.edu/tracdat) in order for your assessment work to best contribute to institutional reports. Outcomes assessment work may include courses, programs, direct and indirect services, organizational structure, structural elements, and institutional outcomes. Respond to only the outcomes categories or types that apply to your unit.

Institutional Planning Framework

The college is unified through its demonstrated connection to the mission. Driven by the California Master Plan for Higher Education, revised by the President's Advisory Council, and approved by the Board of Trustees, it informs all planning and assessment.

Institutional Mission

The mission of Mt. San Antonio College is to support students in achieving their full educational potential in an environment of academic excellence.

Unit Mission

Same as Institutional Mission

College Themes and Goals

College themes and goals allow the campus to focus on critical issues. Articulated by the President's Advisory Council and approved by the Board of Trustees, they guide institutional planning and assessment processes.

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- College Goal #1 The college will prepare students for success through the development and support of exemplary programs and services.
- College Goal #2 The college will improve career/vocational training opportunities to help students maintain professional currency and achieve individual goals.
- College Goal #3 The college will utilize student learning outcome and placement assessment data to guide planning, curriculum design, pedagogy, and/or decision-making at the department/unit and institutional levels.

Theme B: To Support Student Access and Success

- College Goal #4 The college will increase access for students by strengthening recruitment opportunities for full participation in college programs and services.
- College Goal #5 Students entering credit programs of study will be ready for college level academic achievement.
- College Goal #6 The college will ensure that curricular, articulation, and counseling efforts are aligned to maximize students' successful university transfer.

Theme C: To Secure Human, Technological, and Financial Resources to Enhance Learning and Student Achievement

- College Goal #7 The college will secure funding that supports exemplary programs and services.
- College Goal #8 The college will utilize technology to improve operational efficiency and effectiveness and maintain state-of-the-art technology in instructional and support programs.
- College Goal #9

 The college will provide opportunities for increased diversity and equity for all across campus.
- College Goal #10 The college will encourage and support participation in professional development to strengthen programs and services.
- College Goal #11 The college will provide facilities and infrastructure that support exemplary programs and the health and safety of the campus community.
- College Goal #12 The college will utilize existing resources and improve operational processes to maximize efficiency of existing resources and to maintain necessary services and programs.

Theme D: To Foster an Atmosphere of Cooperation and Collaboration

- College Goal #13 The college will improve the quality of its partnerships with business and industry, the community, and other educational institutions.
- College Goal #14 The college will improve effectiveness and consistency of dialogue between and among departments, committees, teams, and employee groups across the campus.

SectionOne

Where We Are: A Summary and Analysis of the Current Year 2014-15

I. Summary Context - Unit Goals for: English as a Second Language (ESL)

Identify up to ten (10) over arching goals that guided your Unit's work for the 2014-15 year (from your 2013-14 PIE form) in the following table and connect those goals to the College Themes. *Add rows* (+) *as needed. Delete rows* (X).

Unit Goal Name	Unit Goal	<u>College Theme</u>
Academic Innovation	Support innovative teaching and learning projects that include both in class and outside of class activities designed to enhance student success.	A: Academic Excellence
Enhanced Student Support	Use evidence-based decision making to plan for noncredit SSSP, Student Equity, and other student support services that lead to college and career advancement.	B: Access and Success
Faculty & Staff Leadership	Guide and support ESL faculty and staff in developing professionally as well as in taking on leadership roles, both locally and statewide.	A: Academic Excellence
Data-Driven Decisions	Encourage faculty, staff, and students to use evidence-based data for decisions, including the ESL Database and SLO assessment data in planning course of study and measures of student support and success.	A: Academic Excellence
Noncredit Advocacy	Promote involvement of faculty, staff, and students in advocacy efforts that support student access into the program, steady persistence, and goal-based student success.	B: Access and Success
Facilities & Infrastructure	Seek various sources of funding to secure state-of-the-art technology for teaching and learning as well as more basic needs such as furniture replacement for safety and classrooms to accommodate growth.	C: Secure Resources
Secure Staffing	Secure funding to hire additional counselors, administrative staff, and instructional support staff to keep up with the growing mandates required to implement state plans such as WIOA, noncredit SSSP, and Student Equity.	C: Secure Resources
Collaborative Partnerships	Collaborate with internal and external entities to meet the changing needs of the immigrant learners.	D: Cooperation/Collaboration

II. Notable Achievements for: English as a Second Language (ESL)

Enter your Unit's successes for the 2014-15 year in the table below. This provides opportunity for closing the loop on your Unit's activities completed this year. *Text boxes will expand as needed. Add rows (+), delete rows (X).*

Priority for Manager Summary	Unit Achievements for the 2014-15 Year	Connected Unit Goal/ College Theme
Med	Three teams of ESL faculty (8 participants, 7 of them adjunct) conducted classroom-based action research on strategies that promote academic writing fluency, learner autonomy, and career readiness skills with positive results when compared with	Unit: Academic Innovation
	control groups of students. (Miho, Casian, McLaughlin, Ortega, Hayes, Azpeitia, Cueva, Foisia)	A. Academic Excellence
Med	ESL adjunct faculty designed and piloted workshops that promoted self-reflective learning strategies and vocabulary development skills for reading fluency. (Cueva, Yanuaria) Additionally, several ESL adjunct faculty piloted support programs	Unit: Enhanced Student Support
	to improve fluency and promote positive self identity for adult immigrants through such activities as English Lounge conversation groups and ESL Movie Night. (Jacob, Van Dyke-Kao, Drewry, Cueva, Romero)	A. Academic Excellence
Med	ESL scheduled tutoring sessions for VESL Career Paths students focusing on integration of computer, career, and English course outcomes toward applied projects and assignments that facilitate college and career success e.g., product	Unit: Enhanced Student Support
	development and marketing. (BSI Project: Miho & Elhaj)	A. Academic Excellence
High	ESL increased open hours for the ESL library and assigned ESL faculty (16 participants) as "librarians" to help ESL students of all proficiency levels to develop habits of reading. Students also had the option of completing book reports (234 students participated in spring 2015). There was a 31% increase in books checked out by students.	Unit: Enhanced Student Support
		A. Academic Excellence
High	ESL hired 3 adjunct counselors in preparation for noncredit SSSP mandates that require noncredit student education plans and other services and in preparation for Student Equity Plan implementation in which ESL needs to do increase outreach to	Unit: Secure Staffing
	targeted populations within the Mt. SAC district.	B. Access and Success
High	Made revisions to the ESL database to more effectively manage enrollment, track student retention, compile and organize student demographic data for various reports and in preparation for the upcoming noncredit student education plan and in preparation for the noncredit student progress indicators (SP/Satisfactory Progress as a measure of success by the Chancellor's Office).	Unit: Data-Driven Decisions
		B. Access and Success
Med	ESL adjunct faculty who teach afternoon combo-level ESL classes realigned their curriculum to add high-advanced Level 6 in order to increase access, maximize efficiency of multi-level classes, and accommodate FTES growth mandate (Hannon,	Unit: Faculty Leadership
	Fowler, Vandepas).	C. Secure Resources
High	Dana Miho, full-time ESL faculty (Year 1) received two awards for her distinguished work on behalf of noncredit students and	Unit: Faculty Leadership
	noncredit faculty: The Debbie Borosch Basic Skills award and the Academic Senate 10+1 award.	A. Academic Excellence
Med	Collaborated with Welding department faculty to offer an English-Spanish introductory course to welding taught by ESL	Unit: Collaborative Partnerships
	faculty (Maria Azpeitia) that served as a gateway to a welding certificate.	D. Cooperation/Collaboration

Priority for Manager Summary	Unit Achievements for the 2014-15 Year	Connected Unit Goal/ College Theme
High	Collaborated with DSPS faculty and interpretor staff to develop a noncredit DSPS course as well as two ESL courses for the immigrant Deaf community. Contextualized course content for ESL-Deaf 1 and ESL-Deaf 2 includes English language	Unit: Collaborative Partnerships
	development in tandem with American Sign Language learning.	B. Access and Success
High	ESL faculty took on statewide leadership roles: Dana Miho selected to review Common Assessment Initiative for ESL descriptors; Pamela Chui selected as a Technology Integration Mentor Academy; Monica Cueva elected as Community	Unit: Faculty Leadership
	College Level Chair for California Teachers of English to Speakers of Other Languages; Grace Kim selected to present her Mt. SAC-ESL action research results on language identity at an international educators symposium in Korea.	Select College Theme
High	ESL Director, Liza Becker, advocated for noncredit students and Career Development & College Preparation (CDCP) programs as statewide council leader for the Association for Community and Continuing Education (ACCE) and for the Chancellor's	Unit: Noncredit Advocacy
	Office as follows: Student Equity Plan reviewer, Noncredit SSSP Funding Formula ad hoc committee, and a Noncredit Outcomes Review Committee on Progress Indicators.	D. Cooperation/Collaboration
High	Dana Miho and Liza Becker attended the AB86 Summit and a follow-up legislative session to provide input on the Adult Education restructuring process (now referred to as the Adult Education Block Grant) and how to best move from planning	Unit: Noncredit Advocacy
	to collaborative implementation in order to meet the needs of adult learners in our communities.	D. Cooperation/Collaboration
Med	Partnered with Child Development Center to provide child care services for noncredit ESL students by developing and	Unit: Collaborative Partnerships
	verifying an education plan for the parents that leads to CTE or credit degree/certificate.	B. Access and Success
High	ESL unduplicated enrollment trend over the last three years has increased 20% from 3345 in 2011-12 to 4188 in 2014-15.	Unit: Enhanced Student Support
	252 diludiplicated enfoliment della over the last tillee years has increased 20 % from 3545 in 2011 12 to 4100 in 2014 15.	B. Access and Success
Med	Replaced two-thirds of the aging and unsafe (cracked) chairs in ESL classrooms in Bldg 66/Language Center with new chairs.	Unit: Facilities & Infrastructure
	Replaced the almas of the aging and ansate (clacked) chairs in ESE classicollis in Diag oo, Eariguage certici Willi liew chairs.	C. Secure Resources
Med	ESL staff actively encouraged new students to claim a portal account in order for them to access their student records, claim	Unit: Enhanced Student Support
	student email accounts, purchase parking permits, petition citations, and gain access to campus wifi network.	B. Access and Success

III. External/Internal Conditions, Trends, Impacts, Retention & Success, Critical Decisions and Outcomes Assessment

The following table is intended to track conditions that influence planning over a multi-year period beginning with the 2014-15 year. Please include data. The "Link to Data Sources and Support Options" button will open a Mt. SAC webpage that offers suggestions and links for possible data sources for your Unit. Text boxes will expand. *Add* (+) rows, delete (X) rows as needed.

	Link to Data Sources and Support Option	ıs		
Year	Add item External Conditions, Trends, or Impacts	Data Sources		
2014-15	Restructuring of Adult Education in the state through adult education (K-12) and noncredit (Community College) regional consortia is providing opportunities as well as challenges. Opportunities for the Mt. San Antonio Consortium includes improved dialog among leadership and faculty, and progress in streamlining pathways for students through articulation and curriculum alignment. Challenges include the limited funding that remains for implementation because of the Maintenance of Effort allocation for K-12 at the 2012-13 rate.	http://ab86.cccco.edu/		
2015-16 New	Noncredit SSSP funding formula has been drafted but has yet to be disseminated. Current due date for the noncredit SSSP plan is October 30, 2015, and requires local governance review and signature. This timeline is not realistic as most faculty (counselors) are not available in the summer. Additionally, the funding formula prescribes services and accountability that may not be in place for noncredit due to the relatively high counselor-to-student ratio (ESL was 3000:1 in 2014-15).	CCCCO SSSP_Funding_Guideli nes_Final_3-12-14		
2014-15	Student Equity Plan includes ESL / Basic Skills students in terms of access and course success.	Student Equity Plan		
2015-16 New	Enhanced CDCP rate equalizes the FTES apportionment of noncredit to that of credit rate; it also sets the stage for increased noncredit college and career pathways development in terms of short-term vocational as well as basic skills (ESL and ABE) programs.	title 5 regulations		
2014-15	Progress Indicators as a measure of "grade" success for noncredit students in the open entry system.	http://www.asccc.org/ content/noncredit- progress-indicator-pilot		
2014-15	WIOA Transition Year: integrated accountability and reporting for college and career readiness and pathways to employability and academic degree attainment.	CDE website		
2014-15	STAR (Student Teacher Action Research) year-3 participation of adjunct faculty supported with WIA/WIOA funding. Faculty led action research in order to promote data-driven decision making in a variety of topics including language and identity, and using free iPAD applications for vocabulary development.	ESL STAR reports		
Year	Add item Internal Conditions, Trends, or Impacts	Data Sources		
2015-16 Cont'd.	Growth Mandate and need classrooms on campus to maximize growth in FTES and efficiency in terms of LHE	Cabinet Notes & Instruction Team Minutes		
2014-15	Anticipated restructuring of roles and responsibilities as Continuing Education Division became School of Continuing Education Cabinet Notes & E			
Year	Add item Retention and Success Data	Data Sources		

2014-15	Growth trend and efficient FTES/LHE outcomes.	Banner & ESL database
2014-15	Tracked and managed enrollment using the wait list and by contacting students up to 4 weeks before the end of the term.	ESL database reports
Year	Add item Critical Decisions	Data Sources
2014-15	Hired adjunct counselors in preparation for the noncredit SSSP new funding formula which relies heavily on support services and requires a 1:1 match.	S Equity & BSI project
Year	Add item Progress on Outcomes Assessment	Data Sources
2014-15	Close monitoring of WIA/WIOA Title II payment points assured steady increase over past year	TOPSPro Reports
2014-15	Several BSI SLOS tracked including Give Me 20 Reading Program, VESL Career Paths Tutoring, ESL Adjunct Counselor New Student Orientation, and ESL Student Learning Goals outcomes.	Tracdat
2014-15	ESL Outcomes Team facilitated SLOs at course level as well as program level and selected Student Learning Goals outcomes; shared results of faculty efforts at department workshops.	Tracdat
2015-16 New	Student Equity Outcome identified in 2014-15 and will be tracked in for VESL transitions and outreach to underrepresented Hispanic and adult learners	ESL Database reports

IV. Alignment and Progress on Unit and College Goals: Closing the Loop

This section serves as a "reporting" function. It shows how your Unit closes the loop and connects planning to budget allocation: How did the prioritized college resources connect to your Unit's outcomes? What progress has your Unit made with the resources provided? Include progress on plans that did not require new resources if applicable. You are also prioritizing your Unit's progress or outcome for inclusion in your manager's summary. The **Plan Status** drop-down offers a time-frame update on the progress of your plan.

Some information has been pre-loaded into this form by your manager. Add rows (+) as needed. Delete rows (X).

Priority for Manager Summary	Pian non Pi	revious PIE (2013-14) ces Obtained (if any)	Resources Secured (if any)	Progress/Outcomes/Result/Impact (Resource requests should be based on outcomes assessment)	Connected Unit Goal/ College Theme
High	Classroom chairs (2/3 replacement for Bldg 66; 444 chairs)		\$ \$67,940.88 Lottery	Safety issue, students were snapping chairs and falling, sometimes hurting themselves. We have currently replaced	Unit: Facilities & Infrastructure
	Plan Status	2015-16 Complete	Source 2	two-thirds of the chairs in Bldg 66, need to replace the remaining chairs.	C. Secure Resources
High		ent support for college and	\$ \$123,637.00	SLOs were developed and assessed (entered into TracDat) for the following projects: LLC Self-directed Learning Activities;	Unit: Academic Innovation
	career preparation Plan Status Other- Ongoing		Other -Basic Skills Source 2	Give Me 20 Library Reading Program; VESL Tutoring; ESL Counseling Support; ESL/VESL Curriculum Development and Retreats.	C. Secure Resources
High	Workforce Investment Act (WIA), Title II Literacy - General Plan Status Other- Ongoing		\$ \$509,412.00 Grant	WIA assessment and accountability mandates learning gains through CASAS pre-/post tests and core performance follow-up tracking and reporting for students who have exited the program.	Unit: Data-Driven Decisions
			Source 2		C. Secure Resources
High	Workforce Invest English Learning	tment Act (WIA), Title II and Civics	\$ \$205,418.00 Grant	WIA classroom-based assessments of CASAS pre-/post tests and E.L. Civics competency-based assessments using standardized	Unit: Data-Driven Decisions
	Plan Status	Other- Ongoing	Source 2	l	C. Secure Resources
Priority	Hired full-time Professor of ESL (Noncredit) Plan Status Complete		\$ \$77,056.00		Unit: Secure Staffing
			Staffing Source 2	Instructional Salaries - Regular AE-ESL \$69,072-77,056	C. Secure Resources

SectionTwo

Where We Are Going: Planning for the Next Three Years: 2015-16, 2016-17, 2017-18

I. Planning Context - Unit Goals Assessed and Revised for: English as a Second Language (ESL)

This table contains your goals as noted in Section One for 2014-15. Review your Unit's goals and revise, add new goals or remove goals that are no longer relevant as appropriate for planning for 2015-16, 2016-17, and 2017-18. *Add rows* (+) as needed. Delete rows (X).

Unit Goal Name	Unit Goal	<u>College Theme</u>
Academic Innovation	Support innovative teaching and learning projects that include both in class and outside of class activities designed to enhance student success.	A: Academic Excellence
Enhanced Student Support	Use evidence-based decision making to plan for noncredit SSSP, Student Equity, and other student support services that lead to college and career advancement.	B: Access and Success
Faculty & Staff Leadership	Guide and support ESL faculty and staff in developing professionally as well as in taking on leadership roles, both locally and statewide.	A: Academic Excellence
Data-Driven Decisions	Encourage faculty, staff, and students to use evidence-based data for decisions, including the ESL Database and SLO assessment data in planning course of study and measures of student support and success.	A: Academic Excellence
Noncredit Advocacy	Promote involvement of faculty, staff, and students in advocacy efforts that support student access into the program, steady persistence, and goal-based student success.	B: Access and Success
Facilities & Infrastructure	Seek various sources of funding to secure state-of-the-art technology for teaching and learning as well as more basic needs such as furniture replacement for safety and classrooms to accommodate growth.	C: Secure Resources
Secure Staffing	Secure funding to hire additional counselors, administrative staff, and instructional support staff to keep up with the growing mandates required to implement state plans such as WIOA, noncredit SSSP, and Student Equity.	C: Secure Resources
Collaborative Partnerships	Collaborate with internal and external entities to meet the changing needs of the immigrant learners.	D: Cooperation/Collaboration

II. Annual Implementation Plan for: English as a Second Language (ESL)

This section serves as a "planning" function. This is where you ask for resources and record new action plans, activities, or interventions necessary to achieve success. Use the Expected Outcomes section to describe how the plan and resources requested is supported by your Unit's to outcomes assessment plan. This section will also be used to record revisions to plans as needed across the three years of planning.

Add rows (+) as needed. Delete rows (X).

Priority for Manager Summary	Plans, Activities, or Interventions	Resources Needed (if any)	Expected Outcomes / Criteria for Success (Resource requests should be based on outcomes assessment)	Connected Unit Goal/ College Theme
High	Pre-/Post new student orientation survey by ESL Adjunct Counselor on course of	\$ \$58,240.00	30% increase from uninformed goal (pre-orientation) to informed goal (post orientation) aligned with a preliminary academic and/	Unit: Enhanced Student Suppc
New	study and educational goal in the ESL program Projected Completion 2015-16	Other - Basic Skills Source 2	or career educational plan in noncredit ESL Person Responsible Liza Becker	B. Access and Success
Med	Secure full-time counselor	\$ \$58,905.00 SSSP	New noncredit SSSP mandates student education plans, orientation, assessment, follow-up services, and MIS tracking. New funding formula requires accountability for such services. In	Unit: Enhanced Student Suppc
Ongoing	Projected Completion 2016-17	Enhanced CDCP	order to implement the SSSP, ESL will have to increase counseling support for ESL students; currently, ESL has one full-time counselor and 4,000 students unduplicated students.	B. Access and Success
			Person Responsible Liza Becker	
High	ESL Database Proj/Prog Specialist	\$ \$19,727.00	A part-time project specialist is needed to gather data, compile reports for multiple mandates (SSSP, Student Equity, BSI), and	Unit: Data-Driven Decisions
	,	Enhanced CDCP	maintain a database system. The project specialist will also conduct research on enrollment trends, patterns of success, etc.	C. Secure Resources
Ongoing	Projected Completion 2015-16	SSSP	Noncredit CDCP programs have significant accountability for outcomes and student success; therefore, we need a person who can gather and evaluate data for department and district accountability and decision-making.	
			Person Responsible Liza Becker	
High	ESL Registration Staff (2)	\$ \$32,866.00	ESL unduplicated enrollment has increased by 43% over the last 3 years with no increase in staffing support for registration staff.	Unit: Secure Staffing
New	Projected Completion 2015-16	Staffing Enhanced CDCP	The ESL program requires open-entry and managed enrollment year-round. An increase of 2 permanent part-time registration staff is needed to accommodate the 8AM to 10PM schedule. This position will also support noncredit SSSP match requirements.	B. Access and Success
			Person Responsible Liza Becker	
Med	ESL Student Resource Tech	\$ \$21,860.00	WIOA Technology Plan requires support for faculty and students in areas of computer-assisted language learning and use of integrated technology in teaching and learning. Program growth	Unit: Secure Staffing
Ongoing	Projected Completion 2016-17	Grant Source 2	is requiring additional staffing to accommodate timely support for classes located across campus.	A. Academic Excellence
			Person Responsible Liza Becker	

Priority for Manager Summary	Plans, Activities, or Interventions	Resources Needed (if any)	Expected Outcomes / Criteria for Success (Resource requests should be based on outcomes assessment)		Connected Unit Goal/ College Theme
High	- Classroom chairs	\$ \$66,560.00	Bldg 31A and 31B) a	Aging chairs in ESL classrooms (240 chairs in Bldg 66, 280 chairs in Bldg 31A and 31B) are becoming a safety issue. Several students	
		Lottery		acked plastic back support. Approximately	G G
Ongoing	Projected Completion 2015-16	Facilities Mod.	two-thirds of the current chairs in Bldg 66 were replaced in 2013-14; we need to complete the replacement cycle in Bldg 66 and replace those in the portables.		C. Secure Resources
			Person Responsible	Person Responsible Liza Becker	
High	2 Additional ESL Classrooms in Bldg 40	\$ \$40,000.00		noncredit program growth. We have 40 as well as borrowed rooms across campus;	Unit: Facilities & Infrastructure
			al dedicated classrooms to accommodate the		
New	Projected Completion 2015-16	Grant	intensive schedule (17.5 hrs./week of CDCP courses) and the WIOA grant supported ESL instruction that requires integrated technology along with communicative teaching and learning (i.e., adequate internet connectivity and table/chair setup). Person Responsible Liza Becker		B. Access and Success

III. Resources Identified in Relation to Planning

This section will serve the budget prioritization function in the Manager's PIE. Your manager will inform you when actual quotes are due.

SectionThree

Recommendations for Improving the Planning Process

What additional information should the College provide to assist your Unit's planning?

Enter additional information suggestions here.
What suggestions do you have for improving the planning process for your Unit?
Enter your suggestions for improvement here.

Enter your name as contributing to and approving of this Unit PIE Plan below. Add rows (+) as needed.

Contributer		Contributer	
Liza Becker	✓ Approve	Margaret Teske	✓ Approve
Dana Miho	Approve	Krystal Hong	✓ Approve
Lourdes Granda	✓ Approve	Deejay Santiago	✓ Approve
Marchelle Nairne-Proulx	✓ Approve	Heidi Alcala	✓ Approve
John Pellitteri	Approve	Antonio Gallardo	✓ Approve

Thank you for completing the Unit PIE form summarizing 2014-15, and initiating your Unit's planning for the 2015-16, 2016-17, and 2017-18 three-year cycle.

Please save this form and forward to your Unit's manager by 06/30/2015.

Questions regarding this form? Send an email to Don Sciore, Interim Associate Dean of Arts, member IEC, at dsciore@mtsac.edu