1. Assessment Plan - Four Column



PIE - Professional Development: Professional Development Unit

Narrative Reporting Year

2017-18

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Program Planning Dialog: Professional and Organizational Development (POD) has focused on targeted program growth during the 2017-18 year, to meet professional learning needs of each employee group (Faculty, classified, and managers). Through use of needs assessments and collaboration with professional development committees, training was developed in alignment with data and college initiatives.

External Conditions, Trends, or Impacts: Professional development activities are integrated into many grants and college initiatives but have historically been developed with little or no collaboration with POD. In 2017-18 requests for POD collaboration in professional learning efforts across the college increased significantly and included partnerships with Guided Pathways, Information Technology, Human Resources, Presentation Services, Faculty Center for Learning Technology, Emergency Preparedness, School of Continuing Education, the Developmental Education Study Team, and many others. Continued integration of professional development efforts on campus is critical for effective use of funding in support of student achievement, especially as new funding formulas place an emphasis on student achievement results. The 2017-2021 Strategic Plan recognizes professional learning as an important tool in supporting student success and includes "Expand Professional Development" as one of the five Mt. SAC goals. Additionally, full implementation of the Guided Pathways and the Integrated Plan will have an impact on professional development funding resources. State and federal changes and updates related to EEO, legal mandates, Accreditation, and Chancellor Office guidelines will impact employee training needs as well.

Internal Conditions, Trends, or Impacts: The current POD Database Application does not have the functionality to track professional development activities in relationship

Internal Conditions, Trends, or Impacts: The current POD Database Application does not have the functionality to track professional development activities in relationship to approved contractual professional growth credit as established through CSEA contracts 262 and 651. Additionally, the currently system reporting features and calendar are not adequate to meet the current needs of the department.

The growth of POD programs is outpacing the POD office suite functionality. POD supported training activities that exceed participation of 20 must be held in other campus facilities that have limited availability. A larger, flexible space for participant training is essential for POD to meet professional learning needs. The POD LOFT, once renovated, will be able to meet these needs.

Workload increases with program growth has put a tremendous strain on the current POD staff. Full-time staffing is needed to implement new programs and sustain the quality of programs and services currently offered as well as those in development.

Active participation by employees on PDC, CPDC, and MPDC has been a tremendous asset in the growth of programs for each constituency group and the success of POD events. FPDC no longer exists in its previous form and will become an Academic Senate Council. The relationship of FPDC with PDC and POD has not yet been fully defined.

POD use of human resources for providing expertise in subject matter programs is essential to POD functions and programs.

Changes in the faculty contract which exclude adjunct faculty from earning professional growth increments has limited the incentive for participation of these faculty in

professional learning opportunities. Also, classified staff CSEA 262 and 651 language for professional growth credits makes it difficult for classified staff who work full-time to take advantage of this benefit.

Critical Decisions Made by Unit: POD leadership stability has allowed for consistent outreach to campus departments and committees, been positively received, and resulted in new partnerships for training across the campus. Targeted communication strategies, a redesigned website, and large campuswide POD events have increased the visibility of and participation in professional learning opportunities on campus.

POD has annexed a new learning space in Building 6. The POD LOFT (Learning Opportunities for Transformation) has expanded POD's ability to serve employee training and collaboration needs across campus.

Notable Achievements for Theme A: To Advance Academic Excellence and Student Achievement: The Professional Learning Team, supported by POD, was honored to receive the 2018 Innovative Activity Award by 4CSD (California Community College Council for Staff and Organizational Development) for excellence in a single, innovative staff development activity for "Why We Drop: Strategies for Improving Early-Term Retention".

POD collaborated with the School of Continuing Education to provide the first annual Noncredit Faculty Professional Development Day.

Notable Achievements for Theme B: To Support Student Access and Success: POD co-sponsored two Leading for Equity events in 2017-18 with speakers Sonia Nazario and Colson Whitehead addressing the topics of equity, social responsibility, and support for student success. Events were attended by faculty, staff, and students.

Emotional Intelligence for Diversity and Color Code training programs were implemented to develop employee personal and interpersonal effectiveness skills.

Notable Achievements for Theme C: Secure Human, Technological, & Financial Resources: POD Conference and Travel - Successfully managed the Conference and Travel budget in collaboration with the Professional Development Council to support 173 classified, faculty, and management employees participation in 183 off-campus professional learning opportunities.

Professional Learning Academy Support- Collaborated in the continued development of Professional Learning Academy programs focused on strengthening the college's commitment to equitable student achievement.

POD expanded its collaborative role in supporting 23 new faculty (New Faculty Seminar) and 43 classified staff (New Employee Welcome) in an onboarding experience focused on the role of employees in supporting student achievement.

New marketing materials were developed for each employee group (faculty, classified, managers) for support of consistent communication of employee learning opportunities in each term.

The POD LOFT (Learning Opportunities for Transformation) space was opened for use in Spring 2018, with 88 workshops and employee activities hosted in the first four months.

Notable Achievements for Theme D: To Foster an Atmosphere of Cooperation and Collaboration: POD was honored to present a workshop titled, "Classified Staff Professional Development: Planting Seeds for a Culture of Learning" at the annual 4CSD (California Community College Council for Staff and Organizational Development) meeting to share how leaders at Mt. SAC have worked together to support classified professional learning.

With support from POD, The VOICES Committee implemented three new employee recognition programs in 2017-18, "Shout Outs", "Way to Go Joe", and an annual "Celebration of Excellence". 86 employees were recognized by their colleagues and sent a "Shout Out" in appreciation of their excellent work.

Professional and Organizational Development collaborated with departments and programs throughout the college to Partnerships and collaborations across campus to offer 503 professional learning opportunities for employees, a 12% year-over-year increase in professional learning opportunities for all employees.

POD collaborated with MPDC and Management Steering to support leadership development through monthly professional learning opportunities for managers. **Contributors to the Report:** Lianne Greenlee, Yolanda Haro, Maria Cardenas, Elda Blount, Brenda Dial

Resources Needed

Where We Make an Impact: Closing the Loop on Goals and Plans

Professional Learning Opportunities - Implement consistent operational

Provide professional learning opportunities for faculty, managers, and staff that are consistent with the institutional mission, goals, and areas of college focus.

Status: Active

Goal Year(s): 2017-18

Date Goal Entered (Optional):

08/08/2017

Implement consistent operational training for management through collaboration with MPDC and Management Steering.

Describe Plans & Activities

Supported: Monthly opportunity for management training in conjunction with regularly scheduled management meetings.
Collaboration with campus departments to secure expert trainers and funding for contracts with professional learning providers of specialized training.

Lead: Lianne Greenlee

Type of Request: Professional

Development

Planning Unit Priority: Medium

Implement a New Manager Onboarding Series

Describe Plans & Activities

Supported: MPDC collaboration with Management Steering to offer a cohort training for new managers twice annually.

Lead: Management Professional Development Committee

On-Going Funding Requested (if

applicable): 2000

Type of Request: Professional

Development

Planning Unit Priority: Medium What would success look like and how would you measure it?: Training cohort participation with feedback on learning outcomes.

Documentation Attached?: No

CPDC review ongoing POD activities for Professional Growth Credit

Reporting Year: 2017-18 % Completed: 25

Monthly manager professional learning opportunities were instituted in 2017-18. MPDC developed an annual training calendar with mandated training, operational topics, and leadership development included. Feedback has been extremely positive with attendance averaging 85 managers per month. This practice will continue into 2018-19. (07/16/2018)

Related Documents:

MPDC Training Plan 2017-19 - as of May 2018.docx

Reporting Year: 2016-17 **% Completed:** 25

MPDC held a summer retreat to brainstorm management training operational and leadership needs. Through collaboration between MPDC and Management Steering a plan has been established for monthly manager meetings to support this training beginning in 2017-18 (08/29/2017)

Reporting Year: 2017-18 % Completed: 0

MPDC is developing a Management Onboarding Plan which will include a one-day orientation as well as management practice Series to be offered twice annually to a cohort. This planning effort is being done in collaboration with management Steering and will include the parallel development of a Manager Handbook. (07/17/2018)

Reporting Year: 2017-18 **% Completed:** 50

Unit Goals Resources Needed

Where We Make an Impact: Closing the Loop on Goals and Plans

Lead: CPDC

Planning Unit Priority: High

CPDC reviewed and approved 34 professional learning activities for PGB credit in 2017-18. (07/16/2018)

Reporting Year: 2016-17 % Completed: 25

CPDC has developed criteria for review of requests for PGC.

(08/29/2017)

In Progress - Annual manager retreat in support of management culture and learning.

Describe Plans & Activities Supported: The manager team has increased over the last four years while the funding to support an annual manager retreat has remained stagnant. This funding is no longer adequate to serve the needs of over 120 managers. Additional ongoing funding for venue, material, and speaker costs is needed. Utilization of unused manager conference and travel funds, agreed upon through the Meet and Confer process, can supplement the designated annual manager retreat budget to provide leadership training identified through collection of data in the

Lead: Lianne Greenlee **On-Going Funding Requested (if**

annual manager professional learning needs survey.

applicable): 60000

Type of Request: Professional

Development

Planning Unit Priority: High

Reporting Year: 2017-18 % Completed: 25

On January 4 and 5, 2018, the retreat was held at the Hotel Maya in Long Beach, hosting 85 managers. Eric Kaufmann of Sagatica Consulting led two training sessions: Coaching for Results and Leadership Courage. \$60,000 of unused manager conference and travel funding was used to supplement the annual retreat budget. An ongoing plan for utilizing these funds annually is being put into place. (07/17/2018)

Related Documents:

PEAK Summit Retreat Executive Summary v4.docx

Reporting Year: 2016-17 % Completed: 75

The January 2017 retreat was well attended, with assessment results demonstrating positive professional learning among managers. (08/29/2017)

In Progress - Hold an annual CPD-Day event in support of Classified professional learning **Describe Plans & Activities**

Reporting Year: 2017-18 % Completed: 50

The POD Budget received an increase of \$13,500 in ongoing funding to support the annual CPD-Day event. Funds were

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Resources Needed

Where We Make an Impact: Closing the Loop on Goals and Plans

Supported: Ongoing budget to support hiring consulatants, materials, and catering for CPD-Day events

Lead: Classified Professional Development Committee

On-Going Funding Requested (if

applicable): 14000

Type of Request: Professional Development, Research, Student Services, Supplies (less than \$200 per item), Technology Equipment - new Planning Unit Priority: High used in 2017-18 to hire a keynote speaker, provide breakfast & lunch, materials, and ongoing classified leadership development training throughout the year. 198 classified staff attended CPD-day in August 2017 where 20 different workshops were offered in five pathways: wellness, leadership, emergency preparedness, professional skills, and open focus options. (07/17/2018)

Reporting Year: 2016-17 **% Completed:** 25

CPD-Day has been established as a valuable professional learning experience for classified staff, with over 200 staff attending in 2016. (08/29/2017)

: \$13,500 in one-time funding was prioritized for CPD-Day through the 2015-16 PIE resource request process. Annual funding is needed to provide a Continental Breakfast, boxed lunches, contracted keynote speakers and expert presenters on topics identified by CPDC. Funding in the amount of \$15,000 is needed to adequately meet basic materials needs for the day as well as hire a keynote speaker. (09/01/2017)

In Progress - Develop training programs that support personal and interpersonal effectiveness skills

Describe Plans & Activities
Supported: Implement Emotional
Intelligence for Diversity program
and Color Code to support employee
and student success.

Lead: Lianne Greenlee

Type of Request: Professional

Development

Planning Unit Priority: High What would success look like and how would you measure it?:

Foundational personal and interpersonal effectiveness training programs would be ongoing and available for registration in the POD calendar. Successful implementation

Reporting Year: 2017-18 **% Completed:** 25

41 faculty, staff, and managers attended Emotional Intelligence and Diversity training to improve intercultural competence, increase empathy, and learn strategies for interacting within the diverse college community. An additional 133 employees attended Color Code for Interpersonal Communication training. (07/17/2018)

Reporting Year: 2016-17 **% Completed:** 25

Lianne Greenlee and Yolanda Haro attended a train-thetrainers emotional intelligence for diversity workshop in summer 2017. (08/29/2017)

Resources Needed

Where We Make an Impact: Closing the Loop on Goals and Plans

of learning objectives demonstrated through assessment of participants.

Full Funding Requested - Support

Faculty in development and implementation of faculty professional learning opportunities

Describe Plans & Activities

Supported: The 2017-18 Spring FLEX Day Opening session included a keynote speaker addressing the topic of immigration. Survey data indicate 98% overall satisfaction with this format, with 97% of faculty responded that they can do more to help immigrant students be successful in their educational journeys. Ongoing FLEX Day keynote speaker funding and funding to hire experts for faculty professional development will collegewide student success efforts.

Lead: Liesel Reinhart

On-Going Funding Requested (if

applicable): 12000

Type of Request: Professional

Development

Planning Unit Priority: Medium

No Funding Requested - Implement ongoing, foundational skills training for classified employees

Describe Plans & Activities

Supported: Through use of annual classified professional development needs assessment data, skills training areas of focus will be identified, training programs developed and implemented

Lead: Classified Professional Development Committee **Type of Request:** Professional

Reporting Year: 2017-18

% Completed: 25

In Spring 2018 CSEA Training U was contracted to offer a series of three Leadership Training Courses for classified staff. 49 participants attended workhops: Develop Your Inner Leader, Motivate and Influence, and Building Your Network. (07/17/2018)

Network. (07/17/2018)

Resources Needed

Where We Make an Impact: Closing the Loop on Goals and Plans

Development

Planning Unit Priority: High What would success look like and how would you measure it?:

Specialized training for classified staff will be provided, with learning opportunities communicated in quarterly flyers.

Documentation Attached?: No

Evaluate Effectiveness -

Systematically evaluate professional development opportunities and use results as the basis for program improvement.

Status: Active

Goal Year(s): 2017-18

Date Goal Entered (Optional):

08/08/2017

In Progress - Collaborate with the Professional Development Council to review Conference and Travel data for improvement of the Conference and Travel application and approval process.

Lead: PDC and Lianne Greenlee

Reporting Year: 2017-18 % Completed: 25

Utilizing 2016-17 data PDC revised the POD Conference and Travel application to increase the total funding amount per year allotted up to \$1,800, request information regarding need for out of state/international travel, and implemented a group travel process. 213 C&T requests were reviewed in 2017-18, with 173 employees attending 183 approved off-campus conferences. Data was aligned with the Professional Development Plan and indicated that travel primarily was used to support instructional and

Related Documents:

2017-18 POD C & T Use of Funds.xlsx

organizational development. (07/17/2018)

Reporting Year: 2016-17 **% Completed:** 75

Conference and Travel data was used to evaluate the 2016-17 process and use of funds. PDC voted to support changes to the C & T criteria, forms, funding availability, and evaluation process. Changes will be implemented in fall

2017. (08/29/2017)

Creation of a new Professional and Organizational Development database application.

Describe Plans & Activities
Supported: The current POD
database application has served the
department well but does not have
the capacity to support tracking of

Reporting Year: 2017-18 **% Completed:** 25

The POD Director and Admin Specialist II have worked with IT Business Analysts to design POD database workflow charts that will be used to obtain bids from consultants on development of a new POD APEX application.

Simultaneously, Cabinet has approved the investigation of Mt. SAC's participation in the Chancellor supported

Resources Needed

Unit Goals

Where We Make an Impact: Closing the Loop on Goals and Plans

specific professional development activities and training that is included in the CSEA 262, CSEA 651, and Faculty Association contracts, nor does it track mandatory training that is required of specific employee groups by state and federal laws. A new POD database application with course catalog, calendar, attendance, transcript, reporting features, and ability to upload to Banner is essential for meeting mandates and contract obligations. This project will include IT programmer support of a new application, implementation with POD, collaboration with the Chancellors Office, and interaction with Human Resources processes documentation.

Cornerstone Professional development database project. (07/17/2018)

Lead: Lianne Greenlee
Type of Request: IT Support
Planning Unit Priority: High

Review and revise the Mt. SAC Professional Development Plan in collaboration will all college stakeholders

Describe Plans & Activities
Supported: Professional learning
assessments and evaluations
Lead: Professional Development

Reporting Year: 2017-18 **% Completed:** 25

In June 2018 PDC held a summer retreat and reviewed data from alignment of POD 2016-2018 activities with the professional development plan areas of focus. Training offered over the last two years was concentrated in the following three areas: Technology skills, Teaching & Learning best practices, and Student success & support services. PDC determined that redesigning the PD plan to be outcomes based will more fully allow for evaluation of the impact of professional development on employee skills growth and student achievement. PDC will draft a new plan for collegewide input for review in fall 2018. (07/17/2018)

Related Documents:

PD Plan Alignment 2016-18.pdf

Assessment of Professional Learning Conduct a campus wide professional

Council

Needs - Conduct annual professional learning needs assessments, share results, and utilize results to inform program development.

Status: Active
Goal Year(s): 2017-18

Date Goal Entered (Optional):

08/08/2017

Resources Needed

development needs assessment for each constituency group (classified, managers, faculty) on an annual basis. Utilizing a survey that has been agreed upon by all key stakeholders.

Describe Plans & Activities

Supported: Assessment survey tools such as Qualtrics

Planning Unit Priority: Medium

Documentation Attached?: Yes

Where We Make an Impact: Closing the Loop on Goals and Plans

Reporting Year: 2017-18 **% Completed:** 50

In 2017-18 each constituency group (faculty, classified, and managers) developed and completed an annual needs assessment. Each assessment was done in conjunction with a large event: Fall Faculty FLEX, Classified CPD-Day, and Managers PEAK Summit. Results were reviewed by FPDC, CPDC, and MPDC and reported to PDC to inform development of professional learning programs for each employee group. (07/17/2018)

Related Documents:

2017-18 Classified PD Annual Survey Results.docx 2017-18 Faculty PD Annual Survey Results.pdf 2018 Manager PD Survey Results 2018.pdf

Reporting Year: 2016-17 **% Completed:** 25

MPDC created a needs assessment for managers and used the results to inform planning for the Winter 2017

managers retreat. (08/29/2017)

Reporting Year: 2017-18

In Progress - Conduct qualitative or quantitative assessment of learning outcomes for each professional development activity in POD.

Lead: Lianne Greenlee

Learning outcomes for major programs and events were assessed through Qualtrics surveys and reported through executive summaries. Learning outcomes for each individual workshop session were assessed through paper-based evaluations which are documented in the POD database application. More robust assessment is needed to

determine the impact of professional learning on student

achievement. (07/17/2018)

Reporting Year: 2016-17 **% Completed:** 25

% Completed: 25

Learning outcomes were established for each activity offered through POD in 2016-17. (08/29/2017)

In Progress - Support campus assessment activities through training on campuswide, web-based survey tool used to conduct survey research, evaluations, and other data collection activities.

Reporting Year: 2017-18 % Completed: 100

\$18,000 in funding was secured through the PIE resource request process to enter into a 3-year contract with Qualtrics from June 2018 through June 2021. During the 2017-18 year use of this software increased to 327 users

Resources Needed

Where We Make an Impact: Closing the

Describe Plans & Activities

Supported: Three-year Qualtrics contract to support students, faculty, staff, and managers in research, evaluations, and other data collection activities.

Lead: Lianne Greenlee

One-Time Funding Requested (if

applicable): 18000

Use POD assessment data from all activities to create an annual professional development report.

Lead: Lianne Greenlee

Revise the standard POD evaluation form to reflect a deeper focus on professional learning outcomes for each activity.

Lead: Lianne Greenlee

Loop on Goals and Plans

who created 423 new surveys. (07/17/2018)

Reporting Year: 2016-17 % Completed: 75

Approximately 125 Mt. SAC faculty, staff, and students utilized this survey tool to create over 189 new surveys in Qualtrics during the 2016-17 year. POD offered Qualtrics training through courses and individualized training

opportunities. (08/30/2017)

Collaboration - Collaborate with key stakeholders to gather input, leverage resources, and develop and implement professional learning opportunities to support all faculty, managers, and staff.

Status: Active

Goal Year(s): 2017-18

Date Goal Entered (Optional):

08/08/2017

Report directly on Goal

Reporting Year: 2017-18 % Completed: 25

During the 2017-18 year POD collaborated with committees and departments across the campus to develop and support employee workshops, retreats, and conferences. Examples include the Instruction Team Managers Retreat, EAS Retreat, and Biology Department training. (07/17/2018)

In Progress - Collaborate with the Wellness Committee to support wellness activities and training at Mt. SAC

Lead: Lianne Greenlee and Wellness Committee

Reporting Year: 2017-18 % Completed: 25

POD collaborated with the Wellness Committee to offer monthly wellness training classes on topics from stress reduction to Healthy Cooking classes. Additionally, 47 employees participated in the Mindfulness for Wellness series which was offered in fall, winter, and summer to teach the concepts and practice of Mindfulness Based Stress Reduction (MBSR). (07/17/2018)

Reporting Year: 2016-17

POD supported a needs wellness assessment through Qualtrics, funded a keynote evening address by Dr. Sears,

% Completed: 50

Unit Goals	Resources Needed	Where We Make an Impact: Closing the
		Loop on Goals and Plans
		and collaborated to host a monthly wellness speaker. (08/30/2017)
	In Progress - Collaborate with the Director of Emergency Preparedness to provide ongoing training for Mt. SAC employees, including an annual Emergency Preparedness month with focused training opportunities. Lead: Lianne Greenlee, Melonee Cruse, Emergency Preparedness Committee	Reporting Year: 2016-17 % Completed: 25 Yolanda Haro developed and piloted a Mindfulness for Wellness series in Summer 2017, with 20 employees participating for five weeks. This pilot will be fully implemented in 2017-18 (06/29/2017) Reporting Year: 2017-18 % Completed: 25 POD collaborated with the Director of Emergency Preparedness to cluster offer 22 workshops in October 2018, as well as monthly classes which including the addition of CERT and DSW-in-Action offerings. Additionally, data gathering and planning for mandatory training was done in Spring 2018 with anticipated implementation planned for fall 2018 (07/17/2018)
		Reporting Year: 2016-17 % Completed: 50 Through ongoing collaboration Disaster Service Worker training was offered during October 2017 and integrated into the New Employee Welcome Series. (08/30/2017)
	In Progress - Collaborate with the IT trainer to support essential technology skills development for hardware and software. Lead: Lianne Greenlee and Evelyn Ojeda	Reporting Year: 2017-18 % Completed: 25 POD collaborated with IT to provide training for O365 implementation in Fall 2018. Technology training for BoardDocs and document accessibility were jointly supported as well. Additionally, 68 workshops in support of collegewide operational systems were offered during 2017- 18 in collaboration with the IT trainer. (07/17/2018)
	In Progress - Collaborate with the Faculty Professional Development Committee, the Vice President of Academic Senate, and the FLEX Day Committee to support Flex events. Lead: Lianne Greenlee and Academic Senate Vice President	Reporting Year: 2017-18 % Completed: 25 The Director of POD collaborated with the FLEX Taskforce to support implementation of two FLEX Days during 2017-18. The addition of an equity speaker to the Spring FLEX day Opening Session increased attendance for both full-time faculty and resulted in the highest levels of participation of adjunct faculty (166) in a FLEX Day over the last four years. (07/17/2018)

Unit Goals Resources Needed

Where We Make an Impact: Closing the Loop on Goals and Plans

POD collaborated with Presentation Services to provide

Carousel Digital Signage and Dynamic Presentations Using an Interactive Whiteboard were developed. POD also

brought FCLT and the LLC together to assist with the first

collaboration of Learning Technology Week offered in April

training in Audio Visual Classroom Basics for all faculty teaching in the new Business Center Complex. Additionally,

Related Documents:

% Completed: 25

Reporting Year: 2017-18

FLEX Day Adjunct Participation 2014-2018.pdf

In Progress - Collaborate with the Faculty Center for Learning Technology, Presentation Services, and other interested departments to provide high quality professional learning for supporting faculty integration of instructional technology.

Lead: Lianne Greenlee and FCLT Team

Collaborate with FPDC and Salary and Leaves Committee to support implementation of Professional Growth Increment contractual language.

Lead: Lianne Greenlee and Liesel Reinhart

Reporting Year: 2017-18 % Completed: 25

2018. (07/17/2018)

During the 2017-18 year all backlog of courses submitted for PGI review to Salary and Leaves were completed and updated lists of approved courses are posted on the POD

website. (07/17/2018)

In Progress - Collaborate with the VOICES Committee to identify, develop, and communicate employee recognition activities and awards.

Describe Plans & Activities Supported: Annual budget in support of materials and staffing for employee recognition activities.

Lead: Lianne Greenlee and VOICES Committee

On-Going Funding Requested (if applicable): 3500

Type of Request: Non-Instructional

Supplies

Planning Unit Priority: High What would success look like and how would you measure it?: Budget allocation and use

Reporting Year: 2017-18 % Completed: 50

An ongoing budget of \$3,500 was secured through the PIE resource request process to support implementation of three new employee recognition programs through the VOICES Committee. 102 individual "Shout Outs" for excellence were distributed. The Way to Go Joe quarterly department award was created, and the first annual Celebration of Excellence was held. (07/17/2018)

In Progress - Collaborate with School Reporting Year: 2017-18

Unit Goals Resources Needed

Where We Make an Impact: Closing the Loop on Goals and Plans

of Continuing Education faculty in the development and implementation of an annual professional development day.

Describe Plans & Activities

Supported: Noncredit faculty vision and planning

Lead: Lianne Greenlee and noncredit faculty professional learning team. **Type of Request:** Professional

Development

Planning Unit Priority: Low

Collaborate with Guided Pathways committee to develop professional learning opportunities in support of full initiative implementation.

Describe Plans & Activities

Supported: Work with the Guided Pathways committee to define professional learning activities that will support ongoing implementation of the initiative.

Lead: Lianne Greenlee and Liesel

Reinhart

Type of Request: Professional

Development

Planning Unit Priority: High

% Completed: 50

80 noncredit faculty participated in the first annual noncredit professional development day. POD assisted the faculty leadership planning team in development of the agenda and provided logistical support throughout the day.

(07/17/2018)

Communication - Increase communication about and visibility of professional development **Status:** Active

Goal Year(s): 2016-17, 2017-18 Date Goal Entered (Optional):

08/08/2017

Report directly on Goal Reporting Year: 2017-18 % Completed: 25

Training newsletter templates were designed by marketing for each employee group (managers, classified, faculty). and are used to advertise specialized program offerings in each term so that employees can see the breadth of offerings in one location. Additionally, monthly emails with all POD offerings are sent via Outlook to all employees, with follow-up emails marketing specialized training sent to targeted groups. (07/17/2018)

In Progress - Continually update the POD website for relevancy and use

Reporting Year: 2017-18

% Completed: 25

Resources Needed

Where We Make an Impact: Closing the Loop on Goals and Plans

as an effective communication tool for campus professional development

Describe Plans & Activities Supported: Staffing to continually update POD website

Explore communication tools in support of employee access to and engagement with professional learning.

Lead: Lianne Greenlee

The POD website continues to be updated with Highlights for current programs and special webpages developed for major events such as Sonia Nazario and Colson Whitehead. (07/17/2018)

Reporting Year: 2016-17 % Completed: 75

The POD website was completely redesigned in March 2017 to provide greater clarity of and access to professional learning information. (08/30/2017)

Use of Resources - Leverage department and collegewide resources to address staffing needs, maintain and enhance delivery of professional learning, and secure access to facilities.

Status: Active
Goal Year(s): 2017-18
Date Goal Entered (Optional):

09/01/2017

Full Funding Requested -

Collaborate with the Office of Instruction to secure a larger space for participant professional development training.

Describe Plans & Activities Supported: The growth of POD programs is outpacing the POD office suite functionality. POD programs and support of professional learning campuswide has increased 12% year-over-year for 2017-18. As more employees across the college engage in professional development the current POD Office Suite has been unable to accommodate the workshops, especially for any classes with greater than 20 participants. In Winter 2018 POD annexed the LOFT space in building 6. This new space will allow for larger capacity groups to simultaneously use the facility and engage in learning. The space needs to be renovated to include

Reporting Year: 2017-18 **% Completed:** 0

The PLA Office space was refreshed with paint, carpeting, and removal of old cabinetry however, furniture to complete the office was placed on hold as space allocations in the POD office suite were discussed. In Spring 2018 POD annexed the LOFT space "as is" and began using it for training purposes. 88 activities were held in the space in the first four months. In June 2018 COMPAC approved the move of all POD offices to the LOFT space, with renovation of the space to include furniture for POD offices, updated presentation technology, wifi access, furniture for training space, demo of cabinetry, new flooring, painting, and lighting. No project manager has been assigned and no budget has been developed. It is hoped that the renovations will begin in Winter 2019. (07/17/2018)

Reporting Year: 2016-17 **% Completed:** 100

\$30,000 in one-time funding was provided to annex and refresh office space adjacent to the POD suite for use by the Professional Learning Team beginning in fall 2017. (09/01/2017)

Where We Make an Impact: Closing the Loop on Goals and Plans

office space for POD staff, updated presentation technology, greater wifi access, multi-purpose furniture, demo of old cabinetry, and refreshed flooring, painting, and lighting.

Lead: Lianne Greenlee
Type of Request: Facilities
Planning Unit Priority: High
What would success look like and
how would you measure it?: A larger
training space for POD identified and
in use

Secure staffing to support employee enrollment, attendance verification, and evaluation of professional learning activities.

Describe Plans & Activities Supported: Increase in hourly
Administrative Assistant II position to 0.60

Lead: Lianne Greenlee

On-Going Funding Requested (if

applicable): 27000

Type of Request: Human Resources Planning Unit Priority: High

Full Funding Requested - Secure staffing to meet administrative support demands generated through POD program growth.

Describe Plans & Activities
Supported: Increase of .475
Administrative Assistant III to 1.0
As POD continues development of the Professional Learning Academy to serve the growing professional development needs of all college employees, administrative support is necessary to meet the demands. In June 2016 a 47.5% Administrative

Where We Make an Impact: Closing the Loop on Goals and Plans

Specialist III position was approved. Since that time POD has grown substantially, including annexing the POD LOFT space, bringing the New Faculty Seminar back to POD, initiating CPD-Day, becoming a home to two new committees (VOICES, MPDC), reinstating the Classified **NEW Employee Welcome and NEW** Series. With the Guided Pathways initiative implementation, we expect to increase offerings in support of this work, especially in the area of Instructional Improvement. A 1.0 Administrative Specialist III is needed to sustain the administrative support for this work.

Lead: Lianne Greenlee

On-Going Funding Requested (if

applicable): 50888
Type of Request: Staffing
Planning Unit Priority: High
POD Assistant Director
Describe Plans & Activities

Supported: Secure management position in support of planning, organizing, managing and assisting with the oversight of POD functions and activities including delivering training, assisting with managing employee recognition, and overseeing mandated training programs.

Lead: Lianne Greenlee

On-Going Funding Requested (if

applicable): 119389
Type of Request: Staffing
Planning Unit Priority: Medium

Reporting Year: 2016-17 **% Completed:** 0

A POD Assistant Director position was created and opened. Unfortunately, funding cuts led to the position not being filled. (09/01/2017)

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