

1. Assessment Plan - Four Column



PIE - Human Resources: HR Operations & Employee Services Unit

<i>Unit Goals</i>	<i>Resources Needed</i>	<i>Where We Make an Impact: Closing the Loop on Goals and Plans</i>
<p>Excellence - Develop and maintain a team of highly qualified human resources professionals with the knowledge, skills, and competencies to effectively assist the College in attracting and retaining a highly qualified and engaged workforce (faculty, managers, and staff); align HR staffing and service delivery to effectively support College objectives. Develop, maintain and deliver employee services (ex. Benefits) that attract and retrain a high performance workforce. Status: Active Goal Year(s): 2016-17 Goal Entered: 10/06/2017</p>		
<p>Collaboration - Develop and maintain College-wide HR knowledge, skills, and collaboration among divisions and departments to ensure effective use of HR programs and resources in order to attract and retain a highly qualified and engaged workforce (faculty, managers, and staff). Status: Active Goal Year(s): 2016-17 Goal Entered: 10/06/2017</p>		

Unit Goals

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Where We Make an Impact: Closing the Loop on Goals and Plans

Technological Integration - Through the effective use of technology, develop and improve communication to increase employee's and manager's access to available HR services and improve processes to maximize efficiency of administrative and programmatic operations. Make knowledge and resources easily available to current and prospective employees via electronic means such as websites and online applications.

Status: Active

Goal Year(s): 2016-17

Goal Entered: 10/06/2017

Compliance - Develop programs that ensure compliance with College-wide, State, Federal, and local laws and regulations relating to both employee and student equity issues (ex. Accreditation, Benefits, EEO, TIX).

(Active)

Status: Active

Goal Year(s): 2016-17

Goal Entered: 10/06/2017

Inclusiveness - Develop and maintain an environment of inclusion, diversity awareness, collaboration, and consensus building among the College diverse workforce. (Active)

Status: Active

Goal Year(s): 2016-17

Goal Entered: 10/06/2017

Deliver programs and services that are timely - Deliver programs and services that are timely and effective in assisting the College and its faculty,

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staff, and managers in meeting its mission and goals. Provide programs and services that are researched, in settings that are respectful and appropriate, and through utilizing clear methods of communication.

(Active)

Status: Active

Goal Year(s): 2016-17

Goal Entered: 10/06/2017