1. Assessment Plan - Four Column



PIE - Administrative Services: Emergency Operations

Where We Are: Analysis and Summary

2017-18

Contact Person: Melonee Cruse

Email/Extension: 5567

Program Planning Dialog: This planning cycle Emergency Services will focus on strengthening Emergency Operations Center functions. This will include training, exercises, and development of SOPs. Planning will also include improving emergency communications

External Conditions, Trends, or Impacts (Student Services): Mt. SAC employees assigned to assist the college during an emergency or disaster must be trained according to Federal Emergency Management Agency (FEMA) and the National Incident Management System (NIMS) training requirements and guidelines. Training must meet State of California Office of Emergency Services (Cal OES) training requirements for Disaster Service Workers and baseline coursework for EOC team members.

Internal Conditions, Trends, or Impacts (Student Services): Staff concerns for protection from increase in violent/hostile acts on college campuses. Increase need to provide emergency communication and training.

Notable Achievements for Theme C: Secure Human, Technological, & Financial Resources: (1) Increased awareness and training for disaster service workers: 13 staff completed CERT training, 29 staff attended Disaster Service Worker Training, and 15 staff attended traffic control training. (2) Annual Disaster Preparedness Fair issued 200 emergency kits to students, staff and faculty visiting vendor tables.

(3) Purchased two emergency supply bins, one is located in Sherman Park, the other in Lot M. Supplies will support traffic control and staff located on east and south sides of campus.

Notable Achievements for Theme D: To Foster an Atmosphere of Cooperation and Collaboration: Office works with campus departments (POD, Risk & Safety, Facilities, Fire Technology), managers, and local community partners (Cal Poly Pomona, City of Walnut, City of Pomona, LA County Office of Emergency Management) to develop & implement training, acquire and share resources, and strengthen emergency coordination.

Contributors to the Report: Melonee Cruse

Unit Goals	Resources Needed	Where We Make an Impact: Closing the Loop on Goals and Plans
Emergency Preparedness - Increase emergency preparedness communication and training. Improve campus personal preparedness for home and on campus. Status: Active	In Progress - Updated website Describe Plans & Activities Supported: Administrative support to allow time to create site. Lead: Melonee Cruse Type of Request: Staffing Planning Unit Priority: High	Reporting Year: 2016-17 % Completed: 50 Created emergency brochures for students and posters for buildings and classrooms. Posters will be posted by Fall 2018. Website update is overseen by Safety & Risk Management. Site expected to be up by Fall 2018. (06/28/2018)

Unit Goals

Resources Needed

Where We Make an Impact: Closing the Loop on Goals and Plans

Goal Year(s): 2017-18 Goal Entered: 07/17/2018 What would success look like and how would you measure it?: Increase of traffic on site and downloading of resources. Campus survey indicating resources are available and useful.

Full Funding Requested - Disaster Fair resources: Vendor lunches, water, preparedness supplies, Disaster Fair banner, table clothes, \$6000

Describe Plans & Activities Supported: During Campus Emergency Preparedness Week, staff and students are provided emergency information, training and resources to help them safely and effectively prepare for and respond to emergencies. The Disaster Fair brings vendors to campus to provide information on local preparedness and response resources. Speakers and trainers provide information that build staff capability to respond to emergencies. This event provides emergency training and resources to the entire campus community.

Lead: Melonee Cruse

On-Going Funding Requested (if

applicable): 6000

Type of Request: Staffing, Marketing,

Non-Instructional Supplies

Planning Unit Priority: High

What would success look like and

how would you measure it?: A successful event will be evident by event attendance, vendor and attendee feedback, and survey results.

Reporting Year: 2017-18 **% Completed:** 25

To date no progress has been made on main page. Emergency information is available on Campus Safety and Risk Management webpages. (04/19/2018)

Emergency Planning - Improve

In Progress - Support to complete

Reporting Year: 2017-18

Unit Goals

Resources Needed

Where We Make an Impact: Closing the Loop on Goals and Plans

campus emergency preparedness and missing plan elements. response through effective planning and implementation.

Status: Active

Goal Year(s): 2016-17 **Goal Entered:** 07/27/2017 **Lead:** Melonee Cruse

Planning Unit Priority: High What would success look like and how would you measure it?:

Successfully editing of EOP by campus

constituents and Cabinet.

% Completed: 25

Safety & Risk supporting project. Developing quick reference guide to be used by Police/Campus Safety and Emergency Operation Center team. (06/28/2018)

Emergency Response Training -

Develop, schedule, and implement training and exercises for all campus emergency preparedness teams.

Status: Active

Goal Year(s): 2016-17 **Goal Entered:** 07/27/2017 In Progress - Campus support to create and implement multi modal emergency training for staff. **Describe Plans & Activities**

Supported: Trainers

Learning Management Systems

Lead: Melonee Cruse

On-Going Funding Requested (if

applicable): 2500

Type of Request: Staffing **Planning Unit Priority: Medium** What would success look like and how would you measure it?:

Accessible training. Increase in staff training. Will measure success by requiring participant registration and

testing.

Full Funding Requested - Trainers, Professional and Technical Experts,

and Consultants

Describe Plans & Activities

Supported: Ongoing training is needed for all campus response support teams. These teams include, Policy Group, Emergency Operations Center (EOC) team, Campus Emergency Response Team (CERT), and the Medical support team. Professional trainers are needed to build responder capability and skill level. Includes cost for certifications where applicable.

Resources Needed

Where We Make an Impact: Closing the Loop on Goals and Plans

Lead: Melonee Cruse

On-Going Funding Requested (if

applicable): 3000
Type of Request: Staffing
Planning Unit Priority: High
What would success look like and
how would you measure it?:

Increased training classes. Increase in training certificates. Improved responder skills and capability. Will measure success based on after action reports, and surveys.

Community Colloboration -

Incorporate local emergency response agencies, jurisdictions and community in Mt. SAC emergency response trainings and exercises.

Status: Active Goal Year(s): 2016-17 Goal Entered: 07/27/2017 **In Progress -** Meeting supplies. Participant certifications, handouts, lunch. \$500.00

Describe Plans & Activities
Supported: By collaborating with
local and regional emergency
response agencies, MT. SAC is
included in state training, has better
access to resources and develops
stronger relationship with
agencies/entities that will support
the campus in an emergency or
disaster. Working with these groups
includes MT. SAC in a Multi Agency
Coordination (MAC) group.

Lead: Melonee Cruse Robert Wren Paul Miller

On-Going Funding Requested (if

applicable): 500

Type of Request: Non-Instructional

Supplies

Planning Unit Priority: Medium What would success look like and how would you measure it?: Mutual aid agreements. Improved mutliagency communication and response

Reporting Year: 2017-18 **% Completed:** 75

Mt. SAC has participated in several training and exercise events with local, county and state emergency response agencies. These relationships are firmly established and will continue to grow through exercise, training and information/resource sharing. (06/28/2018)

Unit Goals

Resources Needed

Where We Make an Impact: Closing the Loop on Goals and Plans

coordination. Access to training and trainer opportunities. Will measure success through cost savings, agency participation at Mt. SAC and agency recognition of MT. SAC.

Emergency Preparedness and Response Supplies - Increase emergency supply cache. Use supplies needed to effectively respond to any in exercises where appropriate.

Status: Active

Goal Year(s): 2016-17 **Goal Entered:** 07/27/2017 In Progress - Ensure staff and campus have supplies and resources campus emergency.

Describe Plans & Activities Supported: Staff equipment and

supplies - \$500.00 Supplies kits and equipment for response teams and facilities -1000.00

Supplies and equipment for

exercises - \$750.00 Lead: Melonee Cruse

One-Time Funding Requested (if

applicable): 3000

On-Going Funding Requested (if

applicable): 2250

Planning Unit Priority: High What would success look like and how would you measure it?:

Improved response to emergencies such as utility failure, campus closure and other incidents that impact normal campus operations.

Reporting Year: 2017-18 % Completed: 75

Staff are being trained and equipped to handle campus emergencies. Funding was spent on traffic control supplies, emergency response kits, classroom disaster supply kits and items such as flashlights, spill control kits, hygiene kits, etc. (06/28/2018)

Environmental Complance -

Effectively manage hazardous materials inventory, reports and regulatory requirements across campus.

Status: Active

Goal Year(s): 2016-17 **Goal Entered:** 07/27/2017 In Progress - Emergency spill kits, hazardous material and waste labels, and technical expert for training. **Describe Plans & Activities Supported:** To comply with recent regulatory inspection findings, staff who handle, store, or generate hazardous materials/waste must have spill supplies and equipment,

Reporting Year: 2017-18 % Completed: 75

Mt. SAC has achieved compliance with local and state hazardous materials regulators. There are no outstanding notice of deficiencies or pending inspections. Staff have been trained on maintaining records. Site specific training on hazardous materials and regulatory compliance is

needed. (06/28/2018)

Unit Goals Resources Needed Where We Make an Impact: Closing the Loop on Goals and Plans

and must be trained per regulatory requirements.

Lead: Melonee Cruse

One-Time Funding Requested (if

applicable): 2000

On-Going Funding Requested (if

applicable): 250

Type of Request: Staffing, Non-

Instructional Supplies

Planning Unit Priority: High

What would success look like and how would you measure it?:

 $\label{eq:compliance} \mbox{Compliance with CUPA, DTSC and}$

AQMD, as well as other

environmental regulatory agenices.