1. Assessment Plan - Four Column



PIE - Human Resources: Labor Relations / Equal Employment Opportunity Unit

Where We Are Now: Analysis and Summary

2018-19

Contact Person: Sokha Song

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External Conditions, Trends, or Impacts: 1) Increased reporting of employee relations, unlawful discrimination, and Title IX complaints (electronic options).

- 2) Increased applications for hiring due to increased advertisement (electronic options).
- 3) Increased leave reporting, including FMLA and CFRA (now in-house).
- 4) Increased workload in the area of unlawful discrimination and Title IX complaints (now in-house).

Internal Conditions, Trends, or Impacts: 1) Increased training of employee relations, unlawful discrimination, and Title IX compliance.

- 2) Continued implementation of the EEO Plan.
- 3) Continued review of recruitment processes and implementing changes for efficiency.

Critical Decisions Made by Unit: 1) No longer outsourcing unlawful discrimination and Title IX investigations.

- 2) No longer outsourcing leave, including FMLA and CFRA or fit-for-duty process.
- 3) Restructure of Human Resources recruitment process to increase efficiency.

Notable Achievements for Theme A: To Advance Academic Excellence and Student Achievement: 1) Increased reporting of employee relations, unlawful discrimination, and Title IX complaints.

- 2) Implementation of electronic reporting of unlawful discrimination and Title IX complaints.
- 3) Restructure of Human Resources recruitment process to increase efficiency, has been fully implemented and is successful.

Notable Achievements for Theme B: To Support Student Access and Success: 1) Increased reporting of employee relations, unlawful discrimination, and Title IX complaints.

- 2) Implementation of electronic reporting of unlawful discrimination and Title IX complaints.
- 3) Restructure of Human Resources recruitment process to increase efficiency, has been fully implemented and is successful.

Notable Achievements for Theme C: Secure Human, Technological, & Financial Resources: 1) Implementation of electronic reporting of unlawful discrimination and Title IX complaints.

- 2) Implementation of electronic on-boarding for new hires.
- 3) Hired Title IX Investigator to eliminate outsourcing of unlawful discrimination and Title IX complaints resulting in savings of District funds.

Notable Achievements for Theme D: To Foster an Atmosphere of Cooperation and Collaboration: 1) Increased training of employee relations, unlawful discrimination, and Title IX compliance.

2) Fostered positive working relationships with CSEA, Chapters 262 and 651, and the Faculty Association.

Contributors to the Report: Sokha Song, Director, EEO Programs

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Unit Goals

Resources Needed

Where We Make an Impact: Closing the Loop on Goals and Plans

Excellence - Develop and maintain a team of highly qualified human resources professionals with the knowledge, skills, and competencies to effectively assist the College in attracting and retaining a highly qualified and engaged workforce (faculty, managers, and staff); align HR staffing and service delivery to effectively support College objectives. ability to interview with Mt. SAC. Develop, maintain and deliver employee services (ex. Benefits) that attract and retrain a high performance workforce.

Status: Active

20, 2020-21

Goal Entered: 10/06/2017

Request - Full Funding Requested -

Full travel reimbursement for candidates who are selected for interviews traveling more than 150 miles. Modify Board Policies and Administrative Policies.

Describe Plans & Activities Supported (Justification of Need):

Do not want money to hinder the

Lead: Sokha

What would success look like and how would you measure it?:

Competitive pool of diverse and equity minded candidates.

Goal Year(s): 2016-17, 2018-19, 2019- Type of Request: STAFFING: Requests for permanent employee positions or temporary/hourly employees.

> Planning Unit Priority: High **Documentation Attached?: No**