

# EOPS/CARE Advisory Committee Meeting

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OCTOBER 23<sup>RD</sup>, 2018

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# The EOPS Team

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## **EOPS/CARE Counselors**

- Tony Rivas
- Hector Sanchez
- Natalie Paredes

## **EOPS/CARE Adjunct Counselors**

- Narineh Karimian
- Armine Akopyan
- Luzolo Luzombe

## **Classified Staff**

- Kaitlyn Yrineo
- Alex Brambila
- Huu Bui
- Debbie Erickson
- Evie Loadjaja
- Carla Tablas

## **Hourly Staff / Student Workers**

- Odalinda Chavez
- Raymone Dashiell
- Destiny Nunez
- Marivel Sanchez
- \*Tutors

# TEAMWORK

Alone we can do so little.

Together we can do so much.

Helen Keller

# 2017-18 EOPS Program Highlights

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1. The EOPS program served 1,382 students.
2. The EOPS Counselors conducted 4,646 individual appointments and 1,714 drop in appointments.
3. 161 EOPS/CARE students earned their certificate, degree, and/or transferred.
4. EOPS students whom completed three counseling contacts demonstrated course success rate of 78% compared to 61% of a comparison group for fall 2017. The retention rates, which used the same factors to measure outcomes, were 91% for EOPS and 84% for non-EOPS students.
5. 149 EOPS students attended EOPS tutoring. The overall success rate of students attending EOPS/CARE/CalWORKs tutoring was 86%.

# EOPS Student Population

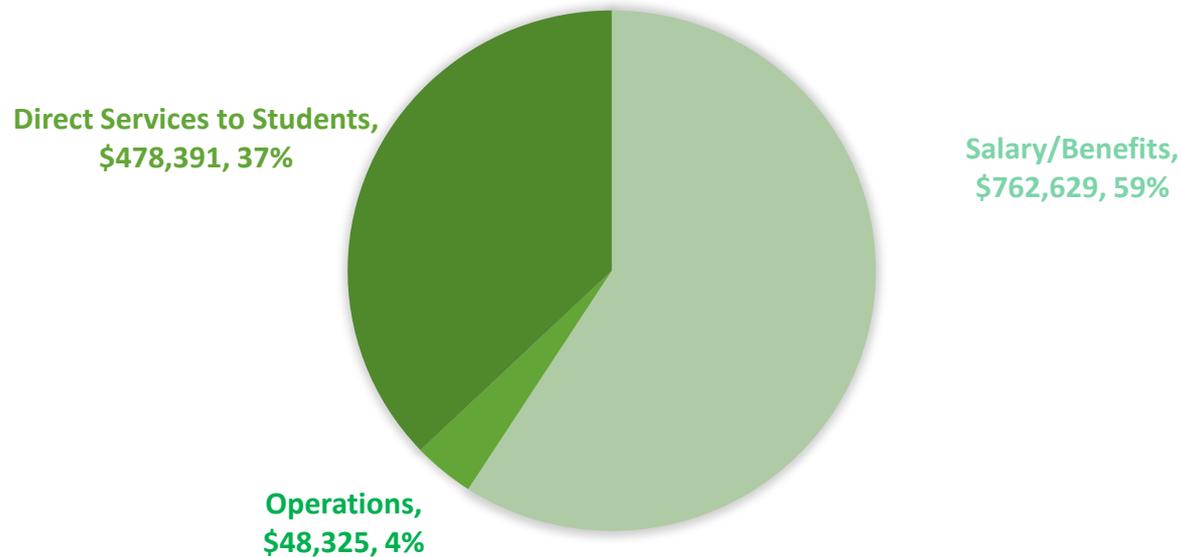
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| <b>Mt. SAC EOPS Student Population Growth/Change by Year</b> |                      |                                     |
|--|----------------------|-------------------------------------|
| <b>Year</b>  | <b># of Students</b> | <b>%-age change from prior year</b> |
| <b>2011-12</b>   | 825                  | -5.3 %                              |
| <b>2012-13</b>   | 842                  | + 2.1%                              |
| <b>2013-14</b>   | 900                  | + 6.9%                              |
| <b>2014-15</b>   | 933                  | +3.7 %                              |
| <b>2015-16</b>   | 1116                 | + 19.6%                             |
| <b>2016-17</b>   | 1094                 | -1.98 %                             |
| <b>2017-18</b>   | 1381                 | +20.73 %                            |

Target number of EOPS students to be served for 2018 – 19 = 1,500 students

# 2018-19 EOPS State Allocation = \$1,226,510

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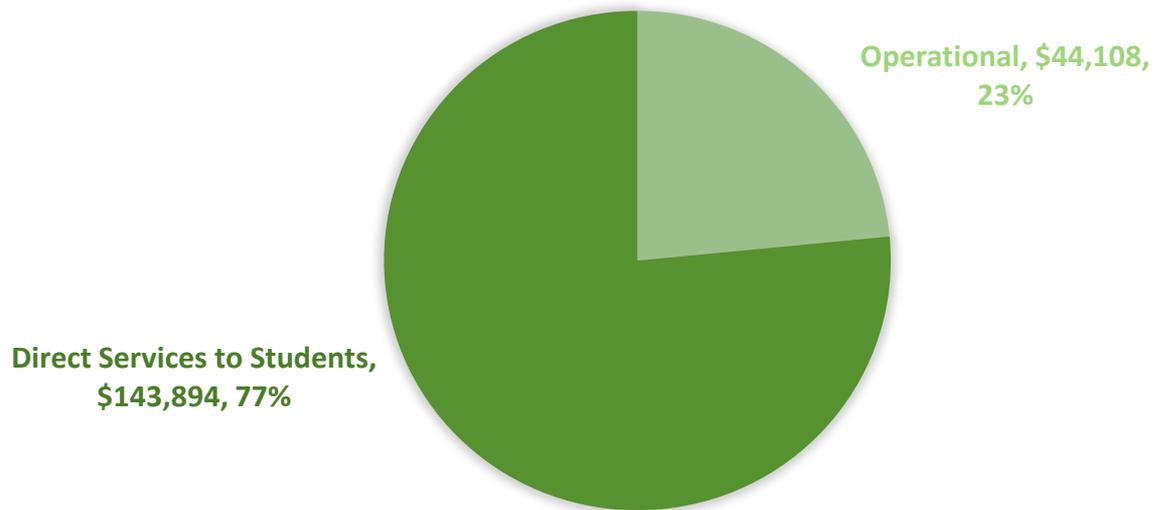


Direct Services to Students Includes:

Book Vouchers = \$300,000    Grants = \$178,391

# 2018-19 CARE State Allocation = \$188,002

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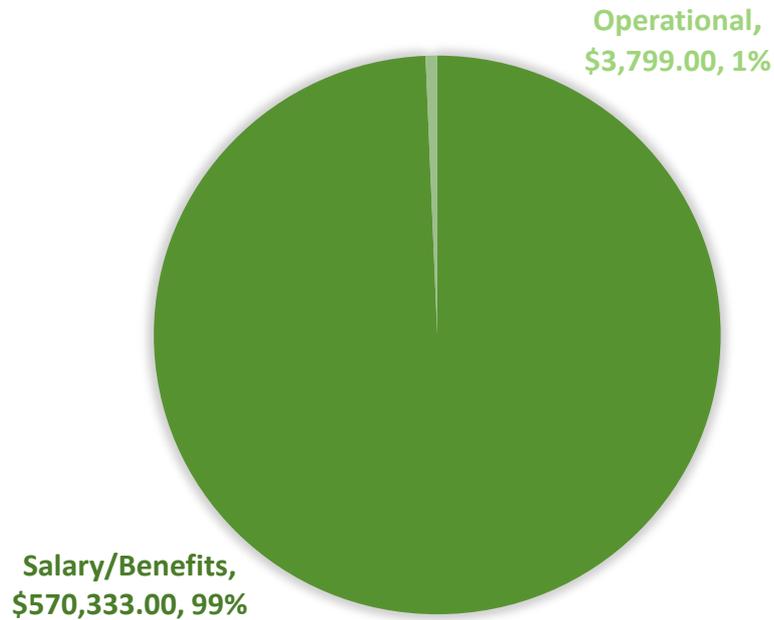


Direct Services to Students Includes:

CARE Grants = \$133,894    Supplies = \$10,000

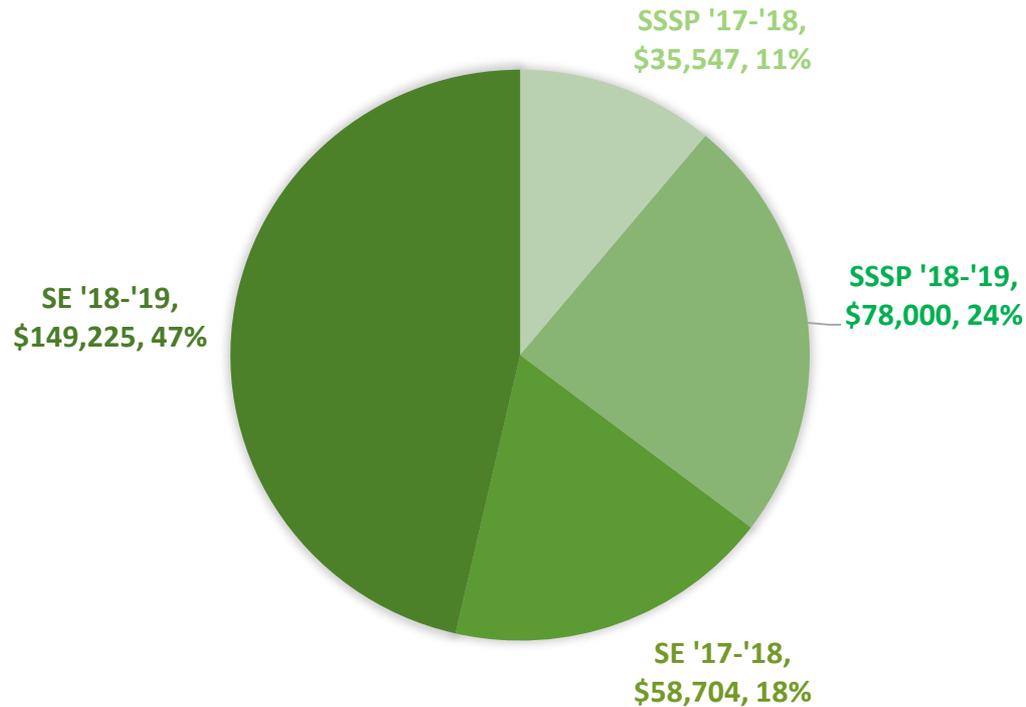
# 2018-19 District Funds = \$574,132

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# Other Funds – SSSP & SE = \$321,476

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# EOPS/CARE Department Goals

1. Increase the visibility of the EOPS/CARE program at Mt. SAC and in the surrounding community.
2. Increase the number of students being served through the EOPS/CARE Program.
3. Increase collaboration with other departments.
4. Increase EOPS student engagement.
5. Increase access to the EOPS/CARE program by developing an EOPS/CARE application.

# Recent Initiatives

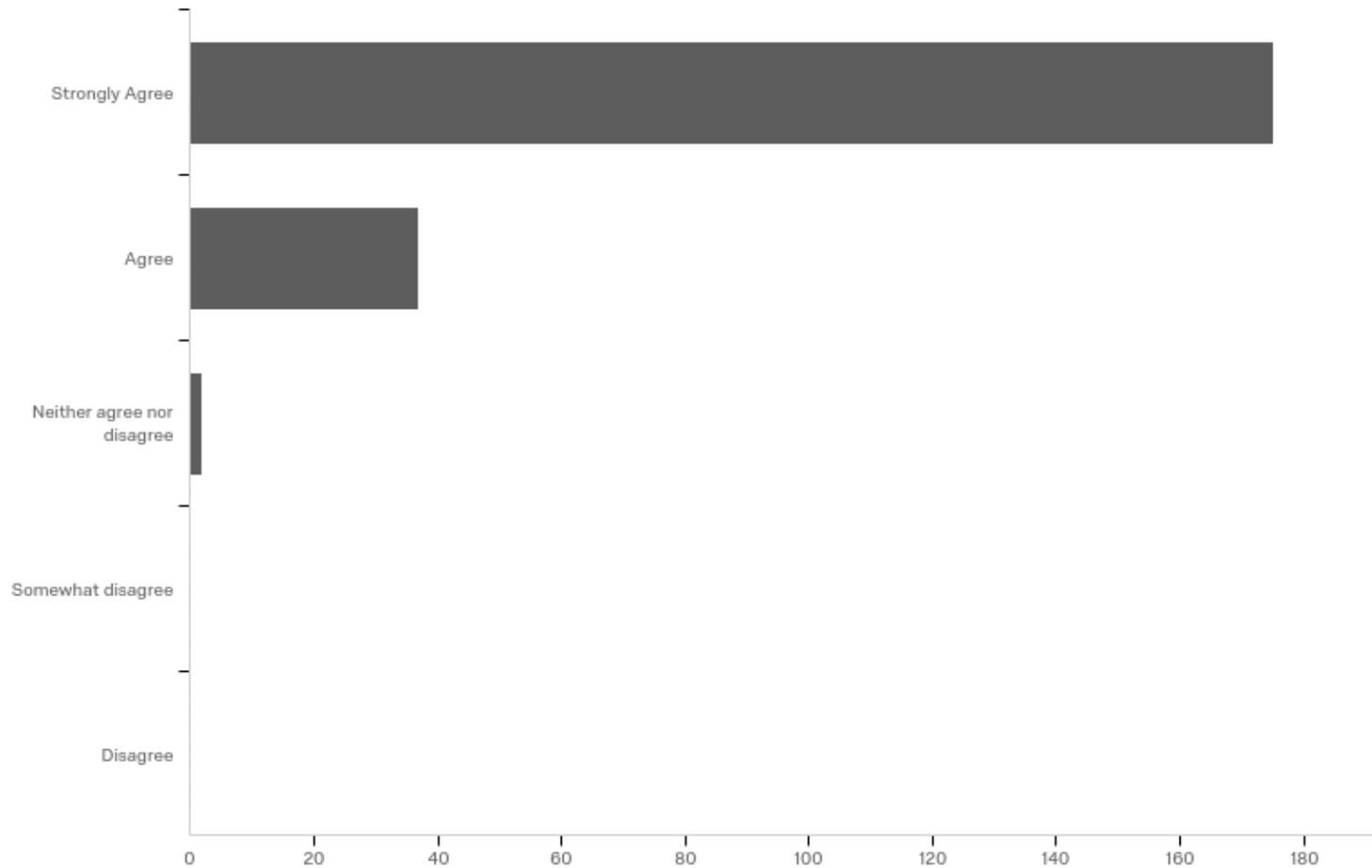
- EOPS Workshops
- Monthly EOPS Event
- EOPS/CARE Satisfaction Survey
- Revision of 2<sup>nd</sup> Contact
- Thanksgiving Meal Baskets for EOPS students
- Incorporating training into the “All EOPS Staff/Faculty Meetings”
- Adopt-a-Child



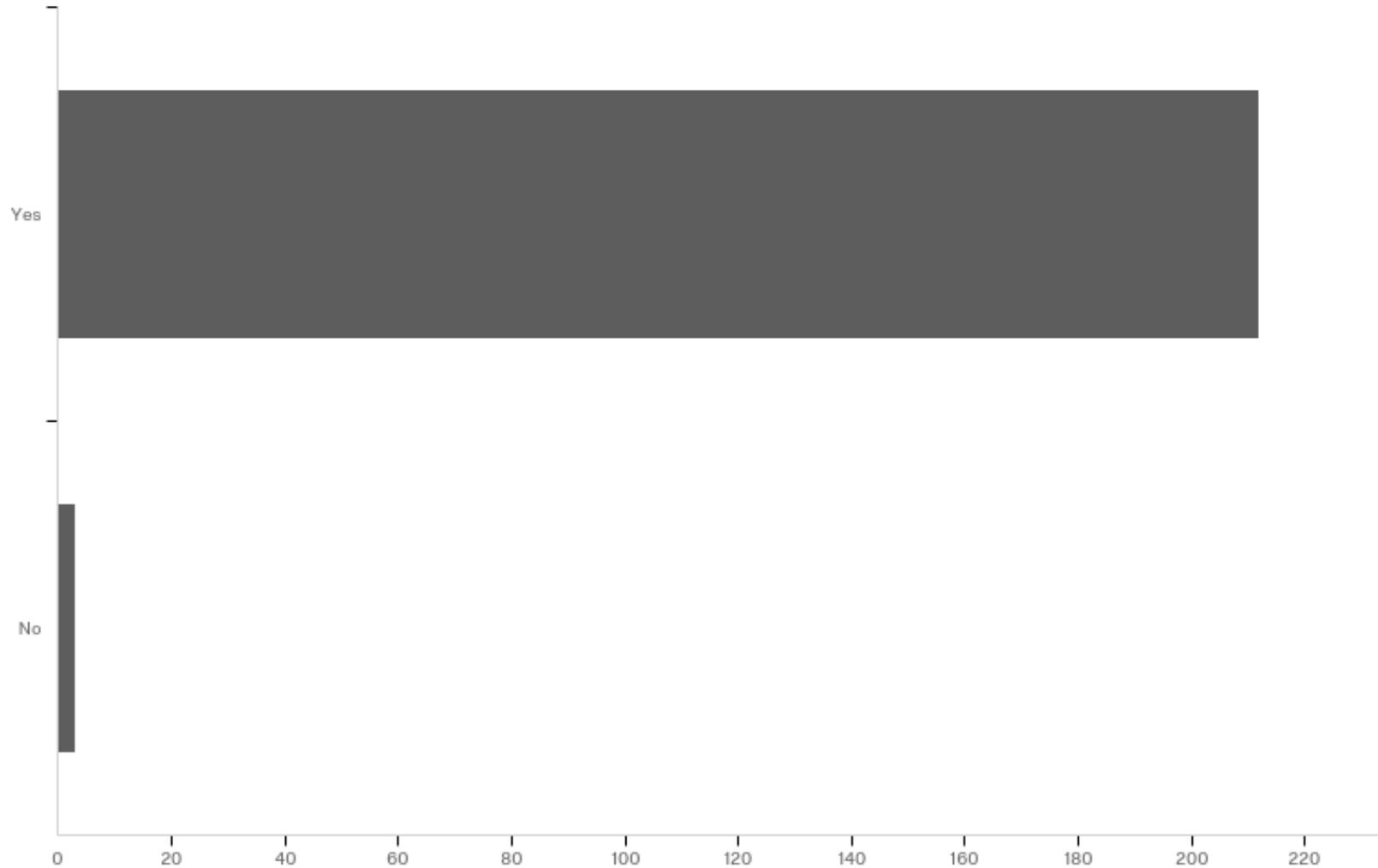
# EOPS/CARE Student Satisfaction/Needs Survey

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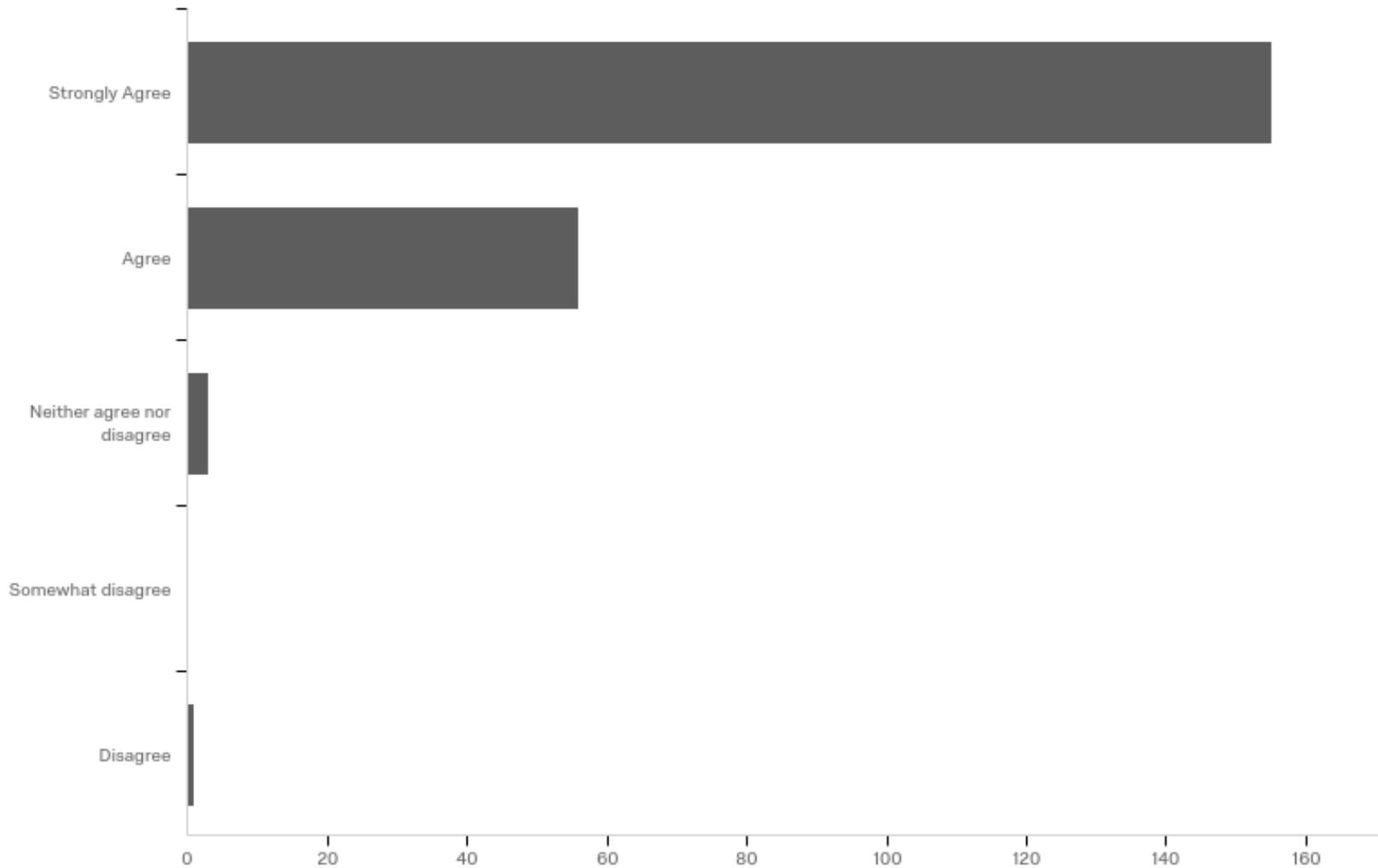
The EOPS/CARE front counter staff are courteous and helpful.



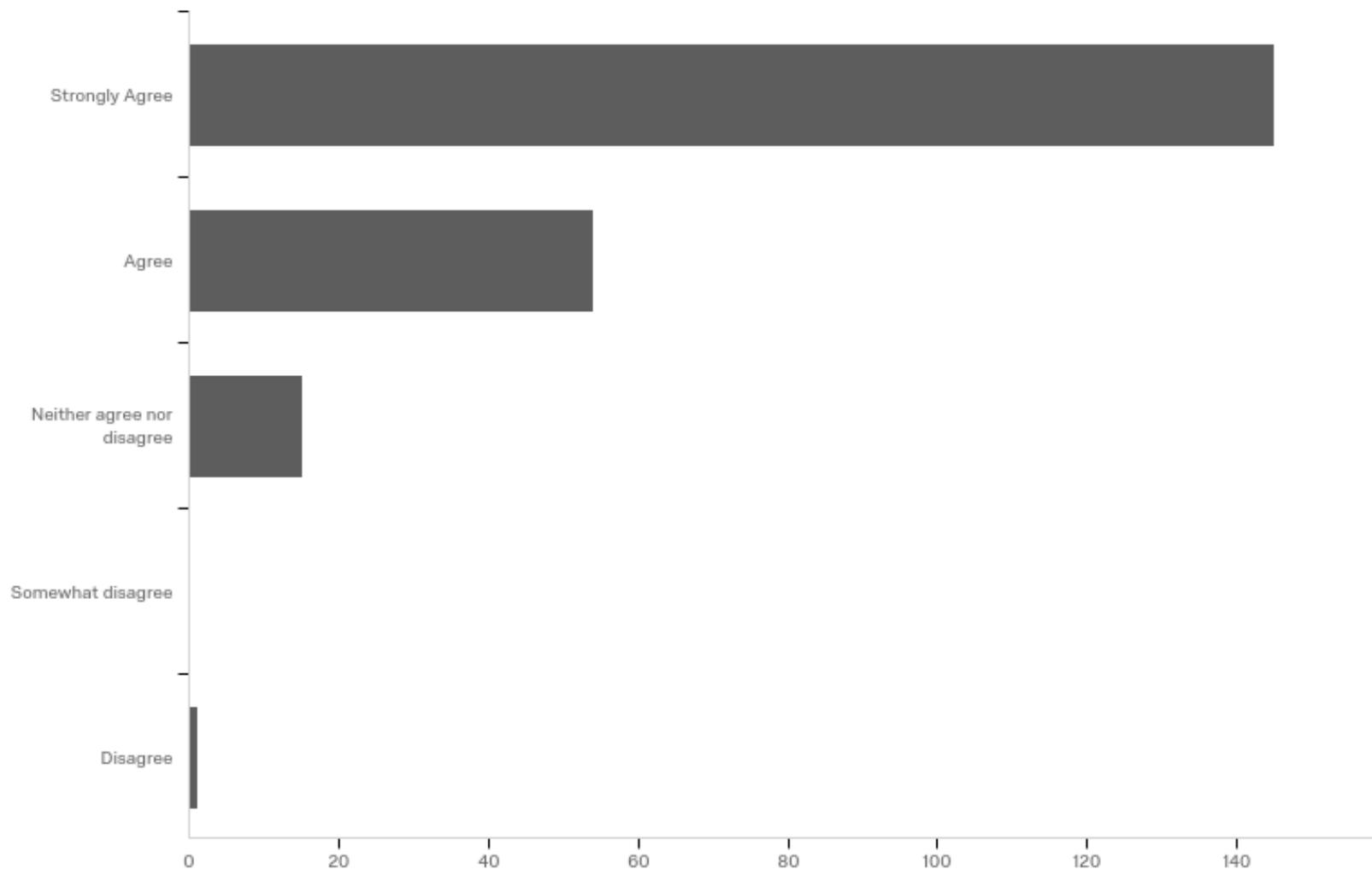
Are you satisfied with the EOPS/CARE program's hours of operation?



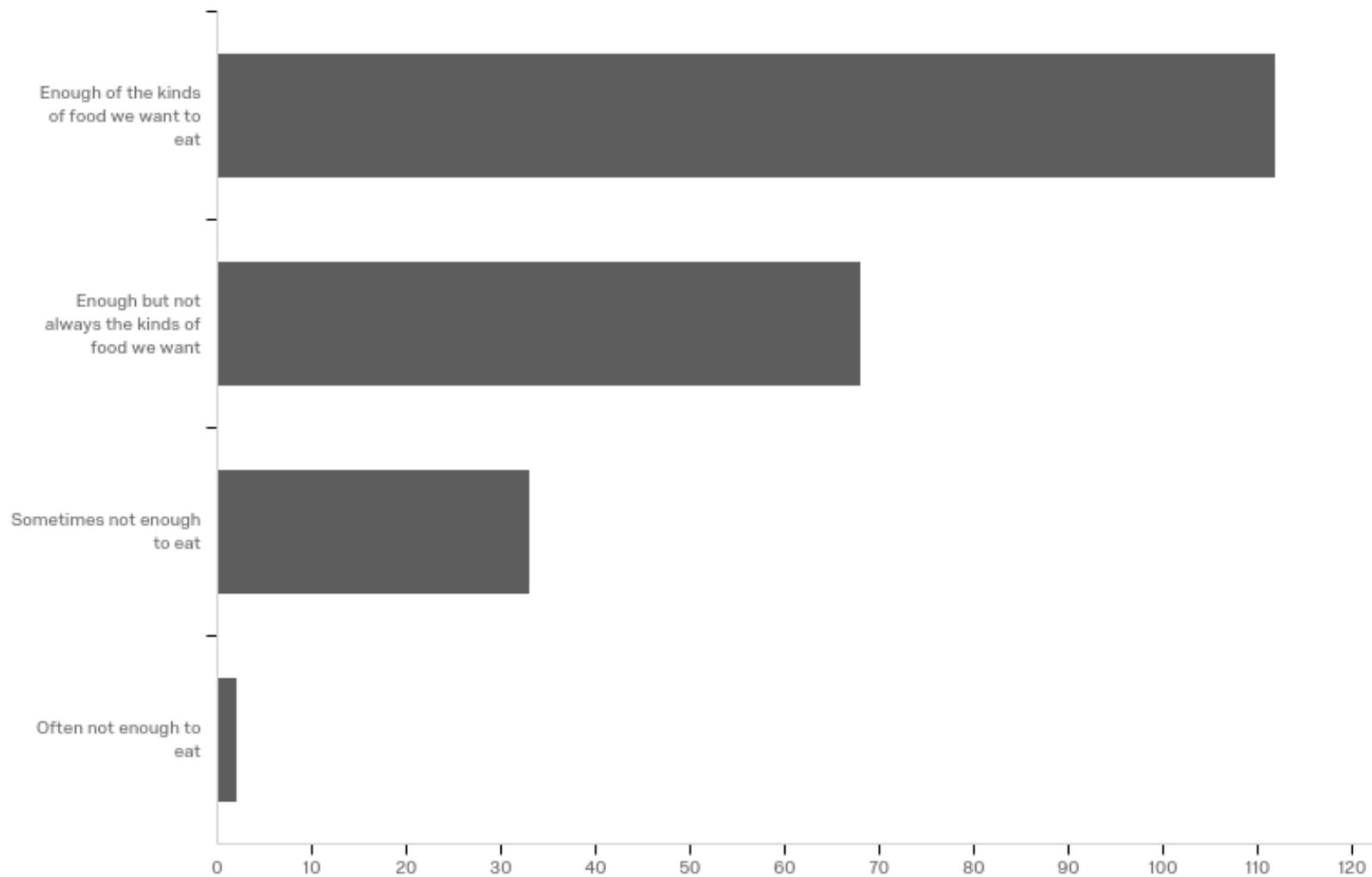
My EOPS/CARE counselor(s) use(s) my appointment time productively.



My EOPS/CARE counselor(s) provide(s) appropriate referrals to address all my needs(i.e. Learning Assistance Center, Financial Aid, or off-campus resources).



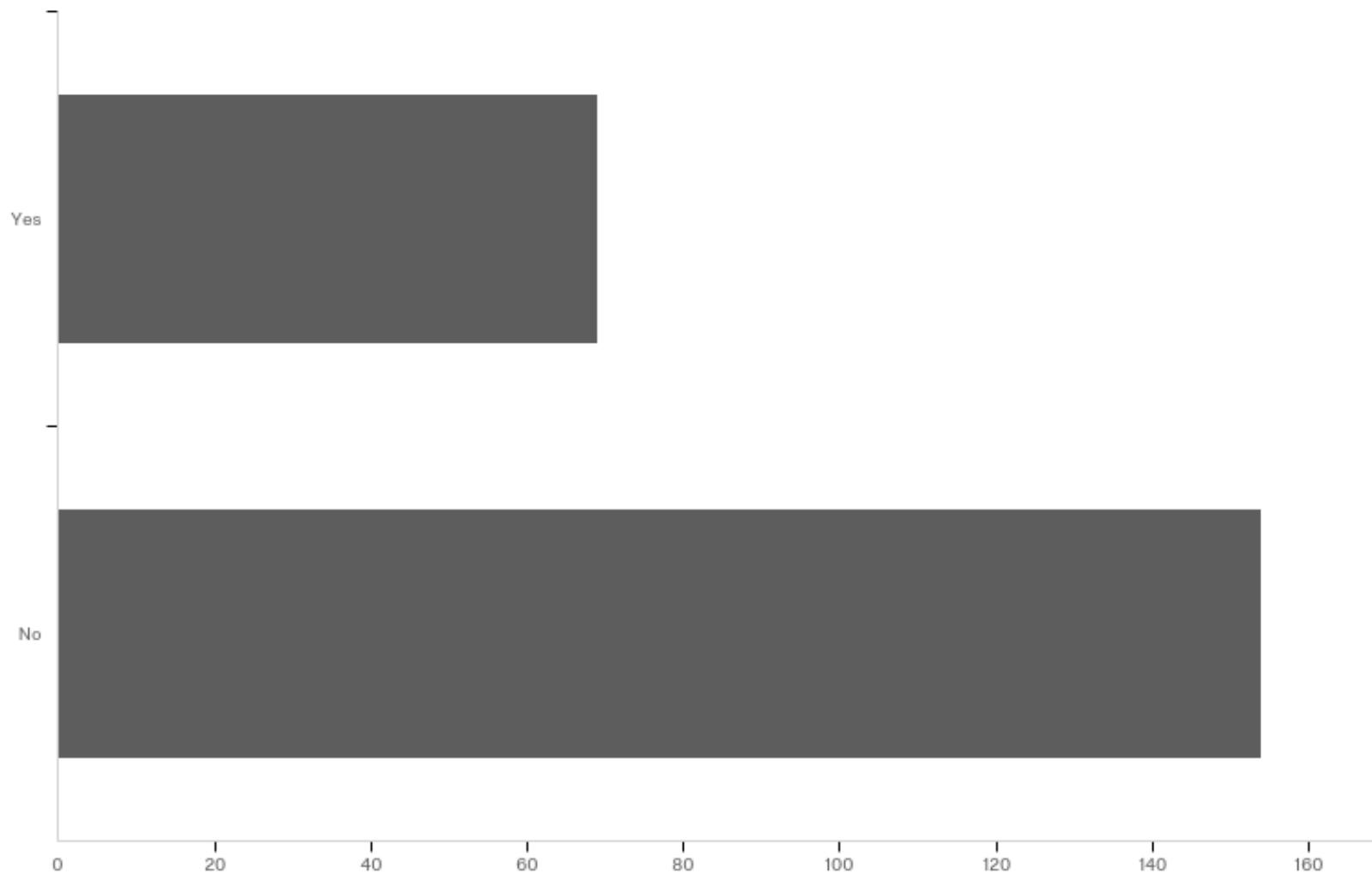
Which of these statements best describes food eaten in your household in the last 12 months:



Which of these statements best describes food eaten in your household in the last 12 months:

| Answer  | %      | Count |
|---|--------|-------|
| Enough of the kinds of food we want to eat      | 52.09% | 112   |
| Enough but not always the kinds of food we want | 31.63% | 68    |
| Sometimes not enough to eat                     | 15.35% | 33    |
| Often not enough to eat                         | 0.93%  | 2     |
| Total   | 100%   | 215   |

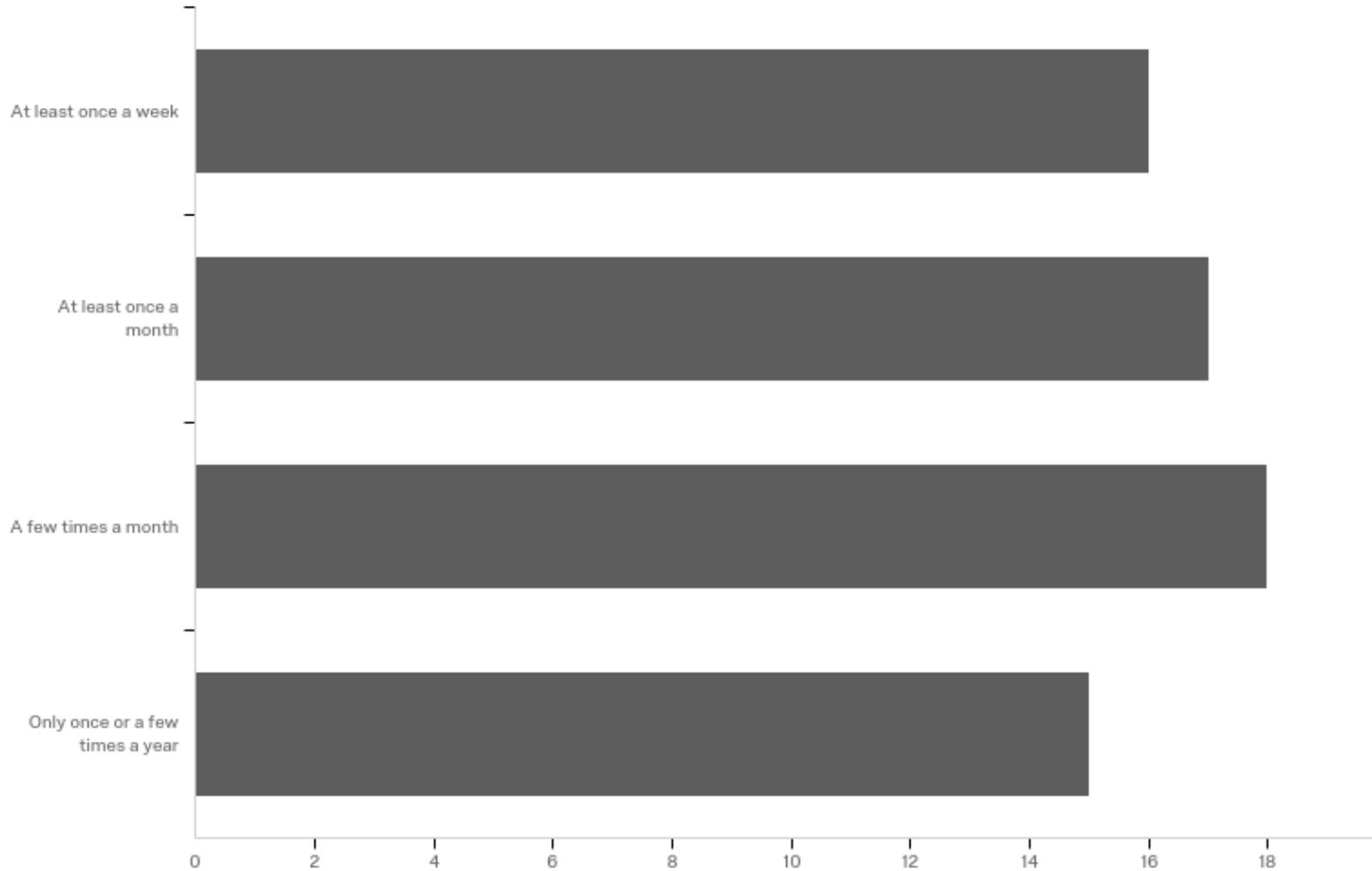
In the last 12 months, were you ever hungry but didn't eat because there wasn't enough money for food?



In the last 12 months, were you ever hungry but didn't eat because there wasn't enough money for food?

| Answer | %      | Count |
|--------|--------|-------|
| Yes    | 30.94% | 69    |
| No     | 69.06% | 154   |
| Total  | 100%   | 223   |

# How often did you not eat because there wasn't enough money for food?



# How often did you not eat because there wasn't enough money for food?

| Answer                          | %      | Count |
|---------------------------------|--------|-------|
| At least once a week            | 24.24% | 16    |
| At least once a month           | 25.76% | 17    |
| A few times a month             | 27.27% | 18    |
| Only once or a few times a year | 22.73% | 15    |
| Total                           | 100%   | 66    |

# Student Testimonials

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# Community/Partner Feedback & Updates

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Thank you for your time.

