

Date: March 27, 2020

EOPS Informational Update # 2

Dear EOPS students,

As the EOPS/CARE Program Director, I am communicating to inform you of EOPS' plans for the rest of the Spring 2020 semester. As you already know, Mt. SAC is CLOSED as a result of the "**Stay-at-Home**" Order issued by California Governor Gavin Newsom and supported by Mt. San Antonio College President Dr. Bill Scroggins. This Order is applicable to the Mt. San Antonio College community and effective Thursday, March 19, 2020. While the college is closed, I want to assure you that our EOPS Program will continue doing what it can to offer you all program services. Therefore, below is an update of how the EOPS Program will proceed with services effective March 27, 2020.

Fulfilling EOPS Counseling Contact Requirements (for Spring 2020):

- You will only need to schedule **two Counseling Contacts** (instead of three) for this Spring 2020 semester. See information below for details.
 - **If you have already completed ONE Counseling Contact** (by meeting with an EOPS Counselor in person), then you will just need to make one more Counseling Contact.
 - **If you have NOT completed one Counseling Contact**, then you will have to schedule TWO Counseling Contacts (each via a phone appointment) by June 17, 2020 (three days after the end of Spring 2020).
- **IMPORTANT NOTE:** You will NOT be REQUIRED to submit a **Progress Report** to the EOPS Program this Spring 2020 semester.

Scheduling a Counseling Contact Appointment (via *Google Voice telephone* number system):

- Effective March 27th, you are able to schedule a Counseling Contact appointment by calling
 - **(909) 265-3201**
- Effective March 30th, you will be able to schedule a Counseling Contact appointment online.
 - <https://esars2012.mtsac.edu/appointments/eops/eSARS.asp?WCI=Init&WCE=Settings>

Accessing EOPS' Remote Tutoring Support:

- <https://www.mtsac.edu/eops/tutoring/index.html>

Having Challenges Troubleshooting Your Class(es) Online?:

- If you are having a difficult time navigating CANVAS, Cranium Café, Zoom, or other online tools for your classes, then you may contact Huu Bui, EOPS Tutorial Services Specialist, for support or resources.
 - Huu can be reached at the *Google Voice telephone* number: **(909) 345-0460**.

Should you have questions related to this **EOPS Informational Update # 2**, then please do not hesitate to contact our EOPS Program staff & faculty as listed below. Our EOPS team members are accessible via the listed *Google Voice telephone* numbers (by name). We ask that you contact them during regular scheduled college hours: Monday – Friday from 8:00 am – 4:30 pm.

Remember, our EOPS Program team is here to support and help you navigate your online classes for the remainder of this Spring 2020 semester. Therefore, it is our main goal to help you along this individual educational journey so that you succeed at and beyond Mt. SAC!

Best of Support and *Go Mounties*,

Julie Marquez, Ed.D.
EOPS/CARE Director