

Mt. San Antonio College
ESL Department
EL Civics Needs Survey for 2010-2011

Civics Objective	Question	Pre-1					Level 1				Not Imp	
		Very Imp	Imp	Sub Total	Not Imp		Very Imp	Imp	Sub Total			
40 - History & Government	1	76	17	93	3		73	64	137		11	
12 - DMV	2	94	5	99	1		138	27	165		3	
30 - Pharmacy	3	75	19	94	2		123	38	161		7	
16 - - Emergency & 911	4	89	9	98	0		152	10	162		5	
28- Doctor Appts.	5	69	27	96	1		102	60	162		5	
TOTALS		403	77		7		588	199			31	

Civics Objective	Question	Level 2					Level 3				Not Imp	
		Very Imp	Imp	Sub Total	Not Imp		Very Imp	Imp	Sub Total			
46- Nutrition	1	110	72	182	19		69	70	139		42	
30 - Pharmacy	2	159	40	199	5		85	62	147		38	
28 - Doctor Appts.	3	147	47	194	9		99	46	145		38	
33 - Employment	4	139	59	198	5		132	47	179		7	
22 - Recreation	5	68	106	174	35		41	78	119		48	
TOTALS		623	324		73		426	303			173	

Civics Objective	Question	Level 4					Sub Total	Not Imp	Level 6					Sub Total	Not Imp
		Very Imp	2	3	4				Very Imp	2	3	4			
43 - Environment	1	97	27	32	6	162	5		24		10	15	6	55	3
11 - Diversity	2	70	44	35	11	160	8		24		8	18	4	54	3
Banking	3	71	25	37	14	96	18		17		23	10	4	54	3
32 - Career Paths	4	91	23	15	6	114	12		34		11	8	2	55	3
33 - Employment	5	91	34	30	5	160	9		29		13	12	2	56	2

New - ID Theft & Internet Safety	6	86	36	30	5	122	10		23			13	15	3	54	4
TOTALS		506	189	179	62		151	151				78	78	21		18

**Comment Summaries from Students
Level Pre - 1 (Driving Laws & DMV)**

- I liked traffic signs, how to get a driver's license, car parts.
- I didn't like driver's license.
- The traffic signs is good for I understand so no car accidents.
- Car parts is important for me to know.
- I didn't like anything. [yet he/she marked it as very important on the survey]
- Because important driver's license.
- I like vehicle types.
- It is important for my job.
- I did not use this information in the book only on the computer.
- I like learn car parts that information really help me at Auto Zone when asking.
- It is very important because I am taking a driving class and would like to buy a new car.
- I get a driver's license and went to DMV.
- I don't use but it's important for everyone.
- I use the information everyday on the street when I go driving.
- I use the information because I have a driver's license.
- I like driving laws. I can drive safety every day. 2
- I like traffic signs. I see them. It is very important driving. 1
- I call appointment, after going at DMV office, and after to present a written test.
- My appointment is on May 28 at 4:00 p.m.
- I join driving test in June last year. I pass my test, but I have eight wrong. I passed my driving test.
- My DMV appointment is on June 1 at 9:50 a.m.
- I used this information for my DMV test.
- I have accident. I used car parts information.
- I'm using signs in driving and car parts for accidents.

Level 1 (Emergencies & Disasters)

- I learned how to call 911 (many students).
- I liked learning emergency vocabulary. (several)
- We should learn more and more about emergencies and how to help our families and community. (many)
- I liked learning about heart attack situation specifically (many students)
- I like knowing how to respond in an emergency situation. (many students)
- I liked practicing the cards with evaluator
- I found learning about the emergencies and what to do very important (several)
- I learned what kind of information to give a 911 operator (many students)
- I liked being able to identify several emergency situations (several)
- I liked practicing the emergency call with the evaluator (many students)

I liked that I will be able to use this information and help in real life situations (many)
I liked the sequence picture cards (many students)
I like knowing who to call during an emergency and feeling more prepared.
I liked the questions asked during the test. I feel more prepared now.
One time, I call 911 in my work.
The last 5 years ago my son dranked clorox and the ambulance came I call 911.
Last week, I saw a bad car accident in front the my friend home, He called 911 because the one driver was injured.
Yes, I was call 911 my car accident and having a heart attack.
Yes, I was call 911 when I saw car accident in freeway ten.
I was an accident my work. I need more information in English.
Yes, I did and I had a conversation with a 911 operator. I told them about a house on fire in my apatment building.

Level 2 (Pharmacy & Medicines)

I used the information of medicines to buy medicine at the store and I can read the labels.
I went with my niece to the doctor when she got sick and was able to explain to the doctor.
Last week, I was sick and I could go buy medication.
I went to the CVS and used these words to ask a pharmacist more information about medicines.
I used this information when I had a sore throat.
For me this is important to take correctly the medicines.
I used this when I went to the Walmart pharmacy.
We can use the appropriate dosage when we need medicine, like when I get a cold.
I learned to read a prescription.
Two weeks ago I bought medicine for my children at CVS and I talked to the pharmacist.
One week ago I bought medicine for a cough and read the label for more information to take it correctly.
I feel more comfortable when I go to the doctor or the pharmacy. I can read the prescription and any side effect.
After I learned medicines, I am more confident when I call to the drugstore to refill medicines.
I liked learning about medicines because when my children are sick I can explain to the doctor and go to the pharmacy.
I bought over the counter medicines in pharmacy. I know how to take them.
The information is very helpful because I have two children. Sometimes I have to the OTC medicine for them.
I went to the doctor last week and my communication was successful.
When I went to the pharmacist, it was easy to talk with him and ask about my medicines.
I was sick last week and my doctor gave me a prescription and I used the information I learned here. Thank you!
When my husband was sick, he went to Kaiser Permanente hospital. I listened to the doctor's instructions and I read his prescription carefully.
My son had constipation so I could buy his medicine at Target. My son had it and he was recovered.

Level 3 (Employment)

I liked writing a good resume because this is the first effect for the employer.
I got nervous in the interview and couldn't understand many questions.
I went to a job interview this semester.
I can write a resume and I know how to interview.
I feel more comfortable now if I have to have a job interview.
I went to the citizenship interview and used the information I have learned.
I know how to fill out job application and how to get a job interview.
I think this information can give me a chance to find a good job.
I had to go to an interview for dentist assistant. Now I am getting training for that job because I knew how to do an interview.
It was great because I felt very happy when I got a job.

It will help me to have a better interview when I apply for another job.

I like to learn how to interview and about all kinds of jobs. By this time next year, I hope to have found a part-time job.

The interview practice helped me to lose the fear.

I liked the job interview because it's very useful.

I applied for a job at a different company and used what I learned during class.

For me it was really important because I've never had an interview in this country and the resume I did here is different than the resume I did in my country.

Now I'm ready to look for a job.

I went to a job interview after interview practice. It was good, but sometimes I can't understand them. The real interview is more difficult.

I used the computer to write a resume.

Before I didn't know how to fill in an application form. I went to apply at a market and it was very easy to fill out the application.

In my last job, I was there for 10 years, but the company closed. I didn't know how to look for another job. Now I know how. This helped me a lot.

My friend wanted to introduce a job for me, but they needed to see my resume. Then, our class showed us how to write our own resume. I was so happy about studying this information.

I wrote my resume and sent it to a company. Then, I got a new job.

Interview a Classmate in English - not an EL Civics Objective- looking at whether to adopt an EL Civics

I learned about different cultures and countries and customs. (many students)

For me, it was difficult to use the computer because it was the first time [to use Power Point].

2

I liked to speak in front of the class. It gave me more confidence.

I liked interviewing someone else.

We practiced our pronunciation.

We learned how to use the computer [PowerPoint]. (many students)

I practiced speaking with my classmates.

From this interviewing, I could speak English in public. It's an amazing experience.

I used this at work and at home.

I think I will use this in the future when I do a project with PowerPoint.

I used this information in my job. I showed them in the computer at my job. (a few students)

I learned to do research on the computer when I wanted to know more.

We got the chance to meet new people. (many students)

This project can improve my computer skills, grammar, speaking and interview skills. That's a great project.

This information helped me to speak more in front of people and to relax and learn more.

I was able to help my children in their school projects and homework. (a few students)

It helped me practice my grammar. (many students)

It made me use almost everything I learned in Level 4.

Now I am more comfortable talking with classmates and neighbors. (several students)

I didn't use this information yet. (a few students)

I'm not interested about interviewing someone because someone doesn't like talking about his or her life.

When I was working, I used this skill to meet friends.

If I have to help my children about their school project, I will use PowerPoint.

PowerPoint is very useful these days. It could help me when I continue my education. (a few students)

I had to build general questions and personal questions; this activity is common in daily life.

Level 6 (Career Paths)

It was very useful to interview someone in English because in that way we can learn new vocabulary and improve our speaking skills.

For me, it was a very important way to start developing assignments for my other classes.

Doing my resume helped me a lot finding a job. For me, this information is helpful. I like completing this project because I learn a lot doing it.

I liked the fact that we interviewed a person and we asked about his/her career. I used this information because I plan to study something related to my presentation.

I liked learning how the specific industry works through researching the career path presentation, interviewing the interviewee about the job requirements, and getting the salary information in A

I liked interviewing a native speaker of English, making a power point file was very interesting and improved my computer skills, and learning more about jobs and job skills is very important.

I learned how to search jobs on the internet and also the presentation because I get so many information about different kinds of jobs.

*** A few days ago, I tried to use the internet to find a job in the bank, and I got the chance to be interviewed.

I like this semester because I didn't know anything about jobs and now I know how to find any kind of job by internet and interview some person about jobs.

It was very usefull and interesting.

I learned how to research for a job.

It's useful for us to know how to find a job by ourself.

I liked prepared my project.

I know many different jobs and how to find a job on the Internet. It's very useful for me.

I learned about careers and interviewed a person who graduated in Medicine.

I learned a lot of useful information from the presentation. When I interviewed the person, I got a chance to ask and know more detailed or specific questions.

I presented my information via powerpoint in class.

I got more information about the career I would like to take.

I really like the fact that I already know about what I am going to study in the future. I enjoy talking wand expressing myself in front of few people.

It's really helpful Now I have more information about some careers that I'm interested in.

I really like the job research and know more about the careers.

I think it is important to learn to speak in public.

I learned some new skills and also improve my grammar and speaking.

I liked all the presentations. Very interesting.

Now I know how to search job on the computer.

I liked this project because we have to opportunity to bring information about different careers to our classmates.

This help me to find a job and how to use a computer.

I leaned some basic knowledges of how to find a job and how I can apply for it.

I liked because I learned about a good career that I never knew before. It helped me to be brave to talk in front of people.I

I also to teach my daughter about career path for her future.

I liked finding the jobs on the internet.

It's practical.

I had the opportunity to discover resources that I didn't know. I found many information that help me in the future.

I started investigating my career because of this project.

Learning about careers and finding jobs on the internet was interesting. It may help me in the future.

Continue with this project. It is okay.

It really help us to know how to get a good job, what are the requirements, and if it is what I really want. Some new ideas for my new job.

I liked powerpoint presentation.

I liked all the information that I found about my career project.

I like knowing the education requirement for each job.

I like to used computer and learned about different careers and know about salary.

I learned about interesting careers from the Internet.

I like power point and presentation.

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