

# Office Staff Assistant Position- Bridge Program 2025-2026

#### Join our Bridge Team

• Salary: \$19.00/hour

• 8-19 hours per week (depending on budget and student's academic schedule; subject to change at any time)

• Supervisor: Jolene Chong, Bridge Program Coordinator

## Job Description

The Bridge Program's office assistant will help maintain an efficient office environment by providing support to faculty and professional staff in the office. As well as:

- Provide outstanding customer service to all students, staff, faculty and any visitors who come into Building 9E or via telephone calls.
- Ability to follow directions; provide basic clerical and administrative support for the front counter: scanning, filing, copying of documents, answering phones and other duties as assigned.
- Provide program services to Bridge students: check out laptops, assign computer stations, study area and study room.
- Make appointments and check in students for appointments with counselors through Navigate EAB computer software.
- Handle textbook distribution at the beginning of each semester and collect textbooks at the end of the semester; textbook organization and inventory.
- Assist Bridge staff and faculty with any special projects
- Create publications (flyers, brochures, etc.)
- Assist with program coordination, event planning and front office management.
- Provide general information on department & college requirements.
- Follow all policies and procedures and enforce these policies for students to follow while at Building 9E.
- Possess a positive attitude, demonstrate flexibility, and be a team player.
- Ability to lift at least 25 lbs.
- Attend all mandatory staff meetings and trainings
- Represent the Bridge Program both on and off the clock; be a positive role model for Bridge students

## Minimum Qualifications

- Must be a Mt. SAC student, enrolled in at least 6 units in the Spring 2025 semester
- Cumulative GPA of 2.5 or higher
- At least 2 terms of attendance at Mt. SAC
- Excellent customer service, communication, and people skills
- Knowledge of office computer applications (Word, Excel, PowerPoint etc.)
- Evidence of leadership roles
- Evidence of college campus/community involvement

## **Preferred Qualifications**

- Participation in the Bridge Program (Summer Bridge or Fall/Spring Bridge)
- Proficient in Publisher, Photoshop, Canva software

#### Mandatory Training & Event Dates

Student staff training is mandatory. Office assistants are required to attend mandatory trainings on Fridays in May and June, 9:00 am - 12:00 pm.

If hired, please plan your schedule accordingly.

New Office Staff will attend paid trainings only during the Spring semester. This position is for Summer 2025-Spring 2026, contingent upon job performance.

#### **Application Information**

If you are interested in the Office Staff position for Spring 2025, you must submit all of the following in order to be considered for an interview:

- Office Staff application
- Resume (if you need assistance please visit the Career Center, Bldg. 9B 2nd floor)
- Unofficial transcripts
- A copy of your registered courses for Spring 2025
- Short-Answers (to questions on application)
- Two recommendation forms (attached). Suggested: one of the forms be completed by a Mt. SAC employee/professor. Forms CANNOT be completed by a Parent/Family Member/Peer or student

Application Deadline: Monday, March 3, 2025 by 4:00 pm

Return To: Lynn Matthiesen, Bridge Office, Bldg. 9E, 2<sup>nd</sup> floor (Student Success Center)
Or email to <u>bridgeprogram@mtsac.edu</u>

### Questions?

Email: bridgeprogram@mtsac.edu

Phone: (909) 274-5392

Visit: Bridge Program, Student Success Center, Bldg. 9E, 2<sup>nd</sup> floor